

Washington County Solid Waste Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

RESIDENTIAL SERVICE RATES

Rates effective August 1. 2024

Standard Residential Can/Cart Service Charged monthly					
	Urban customers* receive:	Rural customers** receive:			
	one cart for weekly garbage collection	one cart for weekly garbage collection			
	up to two 96-gallon mixed recycling carts for every-other-week recycling collection	up to two 96-gallon mixed recycling carts for every-other-week recycling collection			
	one red bin for every-other-week glass and battery collection	one red bin for every-other-week glass and battery collection			
Size of garbage can/cart	one 60-gallon cart for every-other- week yard debris and food scrap collection***				
20 gallon	\$26.39	\$26.43			
32-35 gallon	\$28.74	\$28.70			
60 gallon	\$41.71	\$43.05			
90 gallon	\$49.31	\$51.17			
Each additional cart for recycling	\$3.00	\$3.00			

A \$2.00 per month recycling surcharge is added to residential service collection rates.

Will-Call customers receive: one 32-gallon cart for garbage collection on a per-call basis, up to two 96-gallon carts for regular every-other-week recycling collection and one red bin for regular every-other-week glass and battery collection. Urban customers* also receive one 60-gallon cart for regular every-other-week yard debris and food scrap collection***.

Will-Call is composed of two monthly fees (Service Fee + \$2.00 recycling surcharge) and a collection fee billed per pick-up.

Fees	Urban	Rural
Service Fee:(charged monthly)	\$11.38	\$12.98
Collection Fee: Charged each time the customer requests a pickup of the garbage.	\$5.55	\$7.21

A \$2.00 per month recycling surcharge is added to Will-Call Service collection rates.

Recycling-Only customers receive: one 96-gallon cart for every-other-week recycling collection and one red bin for every-othe week glass and battery collection

Urban	Rural
\$6.57	\$9.68

^{*}Urban customers are located within the Metropolitan Service District Boundary

Questions?

For questions regarding your bill, contact your garbage and recycling collection company. All collection services are provided by the certificated collection company assigned to your area.

For questions about the rates, contact Solid Waste & Recycling at 503-846-3605. Rates and service standards are established by Washington County.

www.WashingtonCountyRecycles.com

^{**}Rural customers are located outside the Metropolitan Service District Boundary



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ADDITIONAL SERVICES AND FEES

Rates effective August 1, 2024

Additional Yard Debris Services and Fees

Includes every-other-week collection of yard debris and food scraps using hauler provided 60-gallon carts. Applies to Urban* customers only. Rural** customers do not receive yard debris and food scraps collection services

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Yard Debris-Only Service: Available to all urban customers who do not already subscribe to Standard Residential Can/Cart Collection Service or is an add-on service for Standard Commercial Can/Cart Collection Service customers.	\$5.72	
Additional Yard Debris Cart: Available to Standard Can/Cart Collection and Yard Debris-Only customers	\$4.60	
Extra Can/Bag/Bundle of Yard Debris: Available to Standard Residential and Yard Debris-Only	\$3.69	

Effective October 1, 2023 Residential customers can add food scraps to the yard-debris collection cart

Other Fees					
		Urban*	Rural*		
Extra Bag/Bundle of Garbage: Applies to properly bagged or bundled materials outside the cart.			\$8.18		
Over-Capacity Charge: Fee charged to can/cart customers when the garbage container is overfilled. A good indicator of over-filling is that the lid does not close.		\$2.88	\$2.88		
Commercial Receptacle Cleaning Fee: Charged per occurrence, per receptacle for cleaning or swap-out based on customer request. Annually, commercial food scraps collection customers receive one free cleaning or swap-out per receptacle.		\$17.38	\$17.38		
Call Backs: Charged when pickup is missed due to customer error. See Administrative Rules Section 14(E)(b)(4).		\$17.41	\$18.13		
Distance Charge: Monthly fee charged to residential can/cart customers when receptacles are placed more than 5 feet from the curbside or roadside. Haulers shall provide non-curbside or non-roadside residential collection service at no extra charge to disabled residential customers.	5 feet to 150 feet	\$15.98	\$12.29		
See Administrative Rules Sections 14N(b)(6)(e) and 14N(c)(5)(e).	151 feet or greater	\$24.59	\$20.89		
Drop Box/Compactor Service Interference Fee: Charged when the driver is unable to safely service a compactor/drop box because of site issues; such as, blocked access to the compactor/drop box.		\$35.00	\$70.00		
Drop Box Relocation Fee: Charged when the customer requests that the collection company make a special trip to the site to relocate a drop box on the same site.		\$35.00	\$70.00		
Commercial Compactor Turn-Around Fee: Charged per occurrence when collection requires the driver to turn around the compactor.		\$35.00			
Locked Containers/Doors Fee: Applicable if a commercial customer utilizes locks on the container or enclosure gate that requires that the collection company driver unlock the container or gate.		\$10.00 per lock/per month			
Unreturned Cart Fee: Applies to residential service only. See Administrative Rules Section 14(F)(j).		\$50.00			
NSF Charge: Charged for non-sufficient funds.			\$30.00		
Reinstatement Fee: Charged after cancellation for non-payment.			\$25.00		
Unscheduled Service: Charged for non-routine services related to the collection of waste; such as, wait times in excess of 15 minutes or enclosure clean outs.			\$95.00 per hour		

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^{**} Rural customers are located outside the Metropolitan Service District Boundary.