



Annual Rate Review Process Overview

Erin Stein, Operation Supervisor
Solid Waste & Recycling Division

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Department of Health and Human Services

www.co.washington.or.us



County Authority to Set Collection Rates

- **Authority of the Code:**
- **Section 8.04.330** provides that increases or decreases in the rates shall not be made by the board unless the board finds that the increase or decrease is based upon an increase or decrease in the cost of doing business or an increased cost of additional, better or more comprehensive service.



→ Rate Review Stakeholders

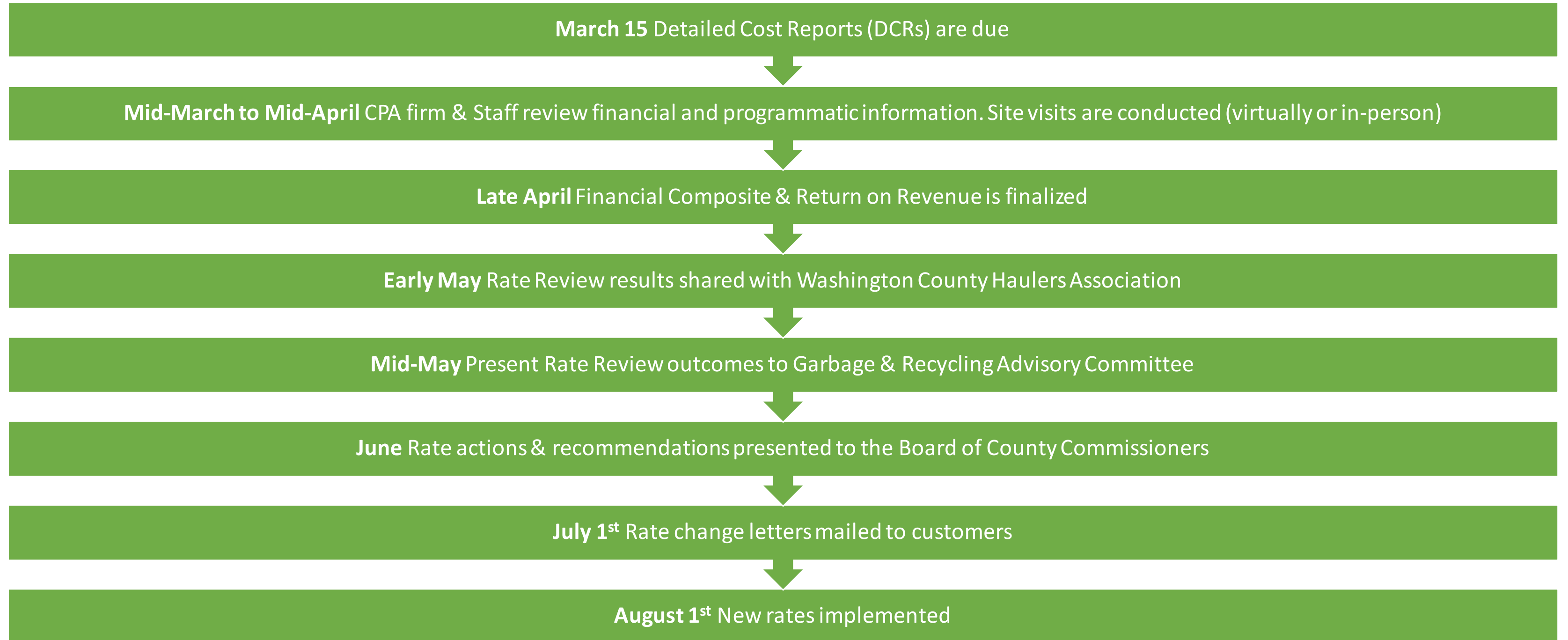


- **Washington County**
- **Community Members**
- **Certificated Haulers**





Annual Rate Review Timeline





Rates are Set from Analysis

- Existing collection services rates were established from historical studies
- Detailed Cost Reports (DCRs) are required annually from all certificate holders
- Board of County Commissioners (BCC) approves the target Return on Revenue (ROR), 10% has been the recent target
- Once a ROR goal is established adjustments are made across the three service lines so that the aggregate revenue reaches the desired % change needed to achieve the target ROR



→ Cost of Service Model

**Return on Revenue (ROR)
methodology is utilized**

Revenues – Expenses = Profit

Profit/Revenues = Return on Revenue

Current target 10% ROR



Data included in the DCR



- Annual review of detailed programmatic and financial information along with assessment of the haulers allocations is required
- Haulers must share data related to wages, labor, finances, equipment, customer accounts, and operational expenses
 - Direct cost –are expenses the company can easily connect or trace to a specific product or service
 - Indirect cost – “shared” costs such as office space, or operational cost and equipment used for multiple lines of service and in multiple jurisdictions



Key considerations



- **In determining whether to grant a rate change the items below are considered by the BCC:**
 - investment in facilities and equipment
 - services of management
 - local wage scales
 - concentration of customers in the area served
 - methods of collection and transportation
 - length of haul to disposal facilities and the cost of disposal
 - reasonable return on revenue for the haulers
 - system impacts (foreseen and not)



Rates Provide Revenue

- Haulers remit to Washington County 3% of quarterly Gross Receipt revenue
- This funding is directly allocated to the Washington County general fund
 - Solid Waste & Recycling budget is appropriated from the general fund

→ Outcomes for the Stakeholders

- Washington County confirms that garbage and recycling rates are fair, just and reasonable for all rate payers
 - In addition, revenues collected help fund the Solid Waste & Recycling Division and system oversight
- Community members can be confident that the garbage and recycling collection service rates are fair, reasonable and access is equal
- Private haulers earn a profit that is adequate for the essential services provided

→ Collection Service Rates - Types

- Residential collection rates
- Commercial container, cart and food scrap collection rates
- Occasional container, drop box and compactor collection rates
- Medical waste collection rates





Residential Rates



- **Community members can select standard service or will call**

- Standard collection service includes weekly garbage, and every-other-week recycling and yard debris*
- Will call service is available a la carte for garbage and it includes recycling and yard debris* collection service
- All services are billed monthly

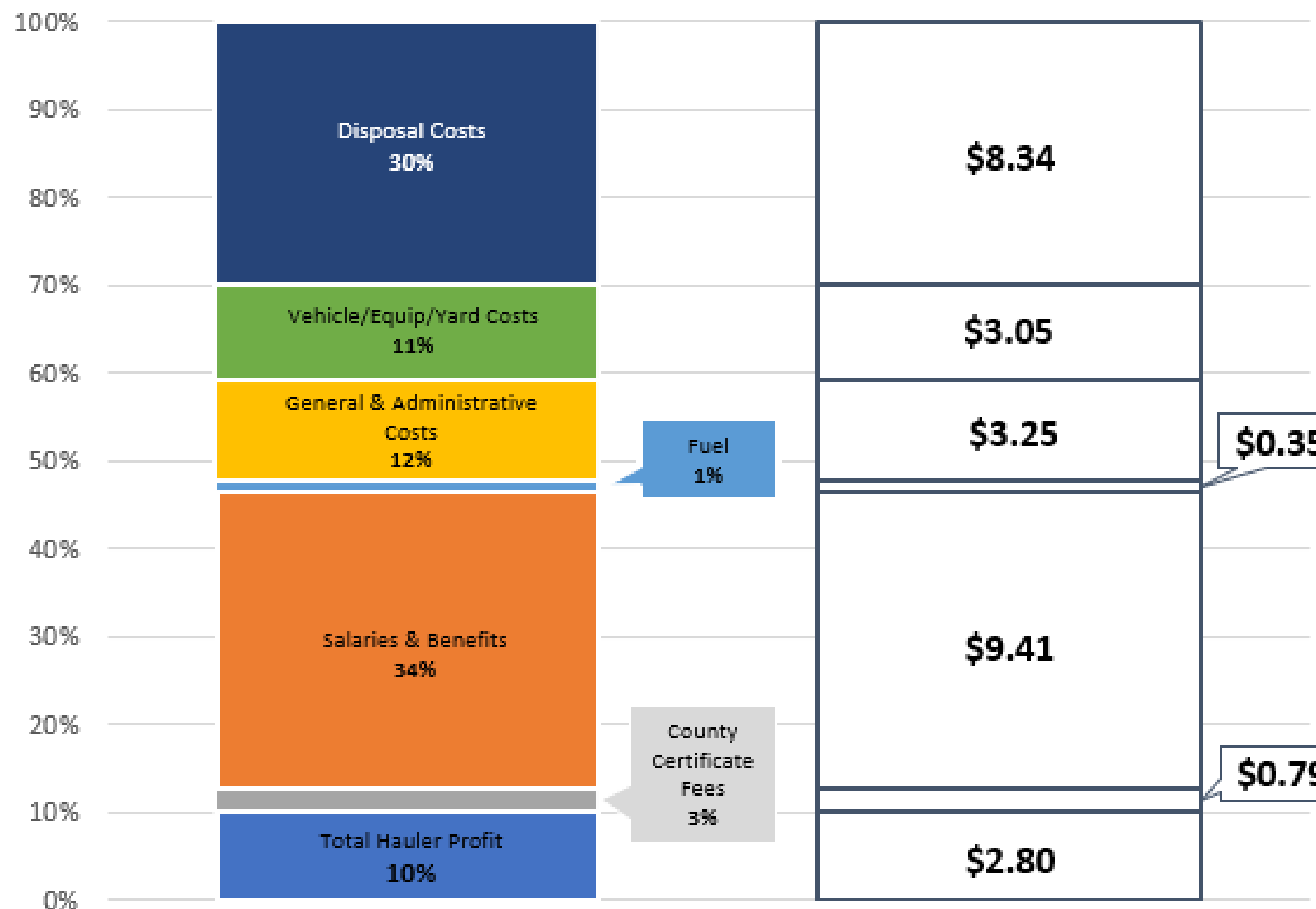
* Rural customers do not receive yard debris collection

→ Example Cost Breakdown

32-Gallon Urban Residential Collection



System Level 2020 Profit/Cost Breakdown





Commercial Rates



Commercial container and can/cart garbage collection service includes recycling collection

- Fees for container service are based on the number of stops per container/per week and are charged monthly
- Fees for can/cart service are charged monthly

Commercial food scraps* collection service is only available to urban customers

- Beginning April 1, 2022, food scraps becomes part of the commercial collection service bundle for no additional fee



Drop Box & Compactor Rates



Drop box, occasional container or compactor service

- Transportation and disposal have separate fees that apply – drop box/compactor customers pay *actual* cost of disposal
- Additional fees include mileage, profit margin, rental, and set up fees
- A la carte glass & mixed recycling is available for an additional fee



Medical Waste Rates



- **Medical Waste rates are determined by the number and size of containers picked up**
 - Medical waste must be placed in approved medical and sharps containers
 - Service is often subcontracted out to specialty collection service providers

→ Where to find established rates

<https://www.co.washington.or.us/HHS/SWR/rates.cfm>

The screenshot shows the Washington County website. At the top, there is a navigation bar with links for HOME, NEWS, CALENDAR, CONTACT US, and SERVICES, along with a language selection dropdown. The Washington County logo is on the left. Below the logo is a 'DEPARTMENTS' section with a dropdown menu and a list of services: Garbage and Recycling Services, Reduce, Reuse, Recycle, Business Services, Community Resource Library, Report a Problem, and About Us. There are also links for CALENDAR and HOT TOPICS, and a Facebook link. The main content area features a banner for 'HEALTH & HUMAN SERVICES' and a search bar. The breadcrumb trail reads: County Home / Health and Human Services / Garbage & Recycling / Collection Service Rates. The main heading is 'Collection Service Rates'. The text explains that Washington County regulates garbage and recycling collection services within unincorporated areas north of Highway 26, Aloha, Metzger, and rural areas. It advises contacting the city's office for rates and rules. A list of links for various rates is provided: All rates, Commercial container and cart rates, Commercial food scraps collection rates, Residential rates, Medical waste collection rates, Occasional container, drop box and compactor service rates, and Additional services and fees.

WASHINGTON COUNTY OREGON

HOME NEWS CALENDAR CONTACT US SERVICES Select Language

HEALTH & HUMAN SERVICES

SEARCH

More Search Options

County Home / Health and Human Services / Garbage & Recycling / Collection Service Rates

Collection Service Rates

Washington County regulates garbage and recycling collection services within the unincorporated areas of the county — north of Highway 26, Aloha, Metzger and rural areas. If you live inside the limits of a city, [contact your city's office](#) for its solid waste collection rates and rules. Rates charged by garbage and recycling collection companies are established by the Washington County Board of Commissioners. Each company must charge the Board-approved rates in its service area. For more information contact us at 503-846-3605 or by [email](#).

Rates for unincorporated Washington County customers

- ▶ [All rates](#)
- ▶ [Commercial container and cart rates](#)
- ▶ [Commercial food scraps collection rates](#)
- ▶ [Residential rates](#)
- ▶ [Medical waste collection rates](#)
- ▶ [Occasional container, drop box and compactor service rates](#)
- ▶ [Additional services and fees](#)



Thank you

Any Questions?
Thank you!

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