

Phone down/ call quality cases since 7/1/2019.

Case Number	Created	Category	Channel
CS0017575	9/5/19 14:45	Phones Down (Partial)	Phone
CS0091667	2/24/20 21:45	Physical Damage	Email
CS0093620	2/28/20 8:12	Call Quality (One/Few)	Phone
CS0093920	2/28/20 18:14	Call Quality (One/Few)	Phone
CS0102124	3/16/20 15:57	Phones Down (All)	Phone
CS0102139	3/16/20 16:46	Phones Down (All)	Phone
CS0102139	3/16/20 16:46	Phones Down (All)	Phone
CS0102149	3/16/20 17:15	Phones Down (Partial)	Phone
CS0102149	3/16/20 17:15	Phones Down (Partial)	Phone
CS0107385	3/25/20 16:45	Call Quality (One/Few)	Phone
CS0107657	3/26/20 7:48	General Inquiry	Web
CS0122073	4/21/20 9:49	General Inquiry	Phone
CS0128958	5/4/20 7:49	Tablets Down (One/Few)	Web
CS0135331	5/15/20 7:07	Physical Damage	Phone