



Meeting community transportation
needs one person at a time.

Cornelius CPO 12 Meeting

September 5, 2024

Ride Connection

Ride Connection is a non-profit organization based in Portland, Oregon. By giving people, the means to get around, we offer independence, health, and inclusion. Our focus is on older adults and people with disabilities.

Our Mission is to link accessible, responsive transportation alternatives with individual and community needs.



Ride Connection in Washington County



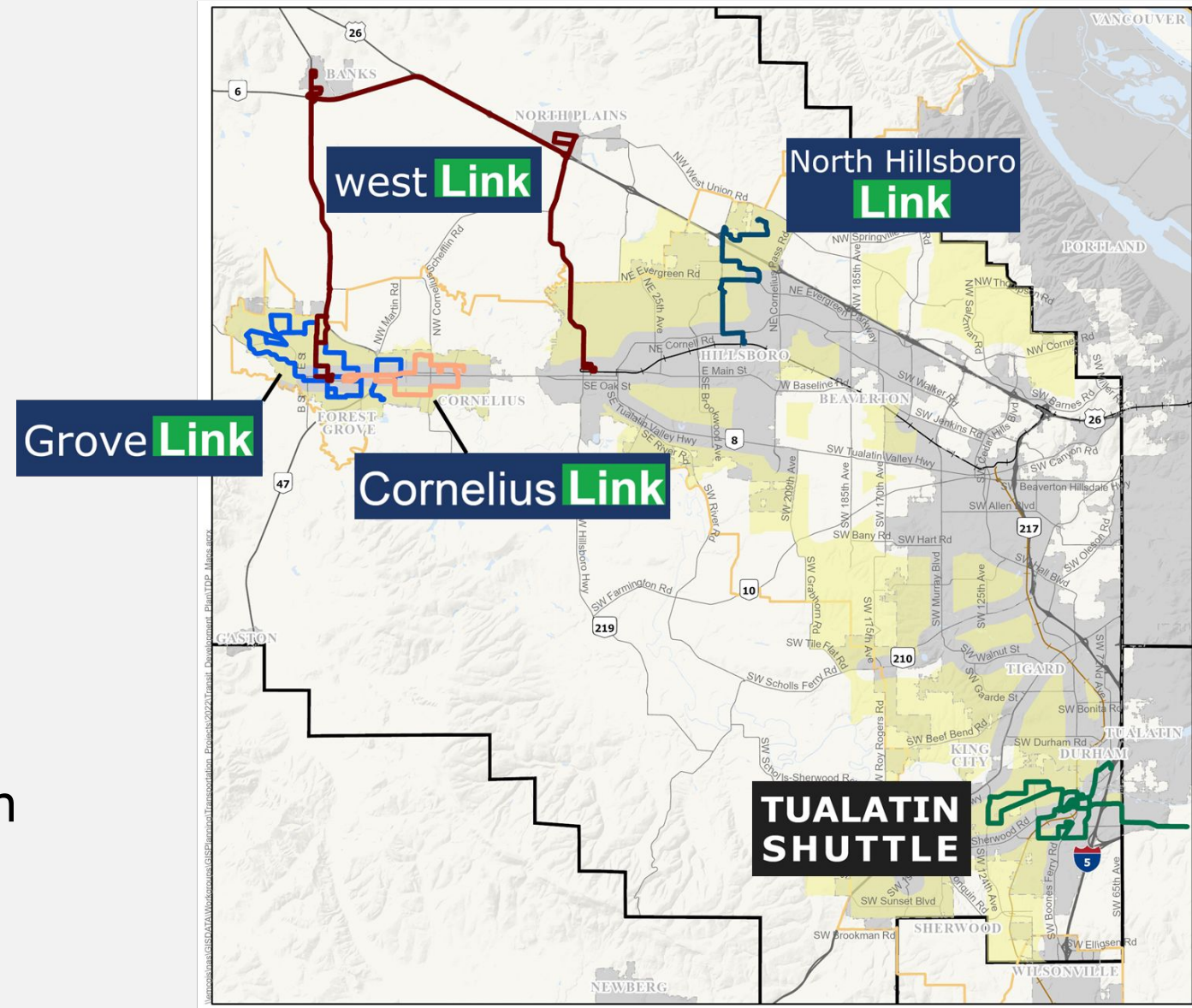
- Community Connectors
- Volunteer Opportunities
- Door-to-Door Rides
- Ride Together
- Ride Ambassador Group Trips
- Travel Training
- Fare Assistance

Impacts, Value and Benefits

- Community connections and quality of life enhancements
- Access to jobs, healthcare, shopping and other services
- Mobility for residents and commuters who do not have access to a vehicle
- Transportation for older adults, people living with disabilities and students/youth
- Safe transportation option during inclement weather
- Provides connections to other regional transit services (TriMet, Tillamook WAVE, Yamhill Transit, POINT)

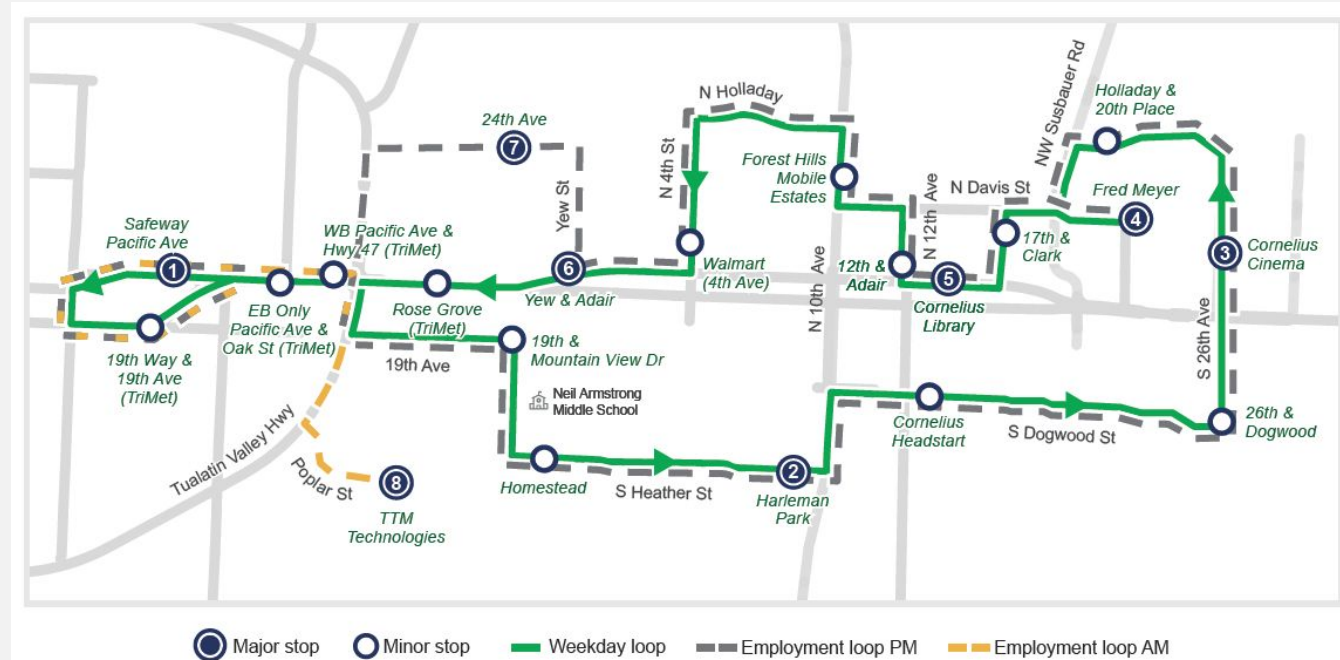
Community Connectors

- Ride Connection provides deviated fixed route service (buses that run on a route and schedule) in rural Washington County, Forest Grove, Cornelius, North Hillsboro, Tualatin and King City.
- These services are free and open to the public.



Cornelius Loop service changes

- Rebranding as CorneliusLink
- New weekday service launched on August 5, 2024
- Route modifications and new stops:
 - Forest Hills Mobile Estates
 - Centro Cultural
 - Cornelius Cinemas
 - SE Cornelius
 - New AM/PM Employment trips



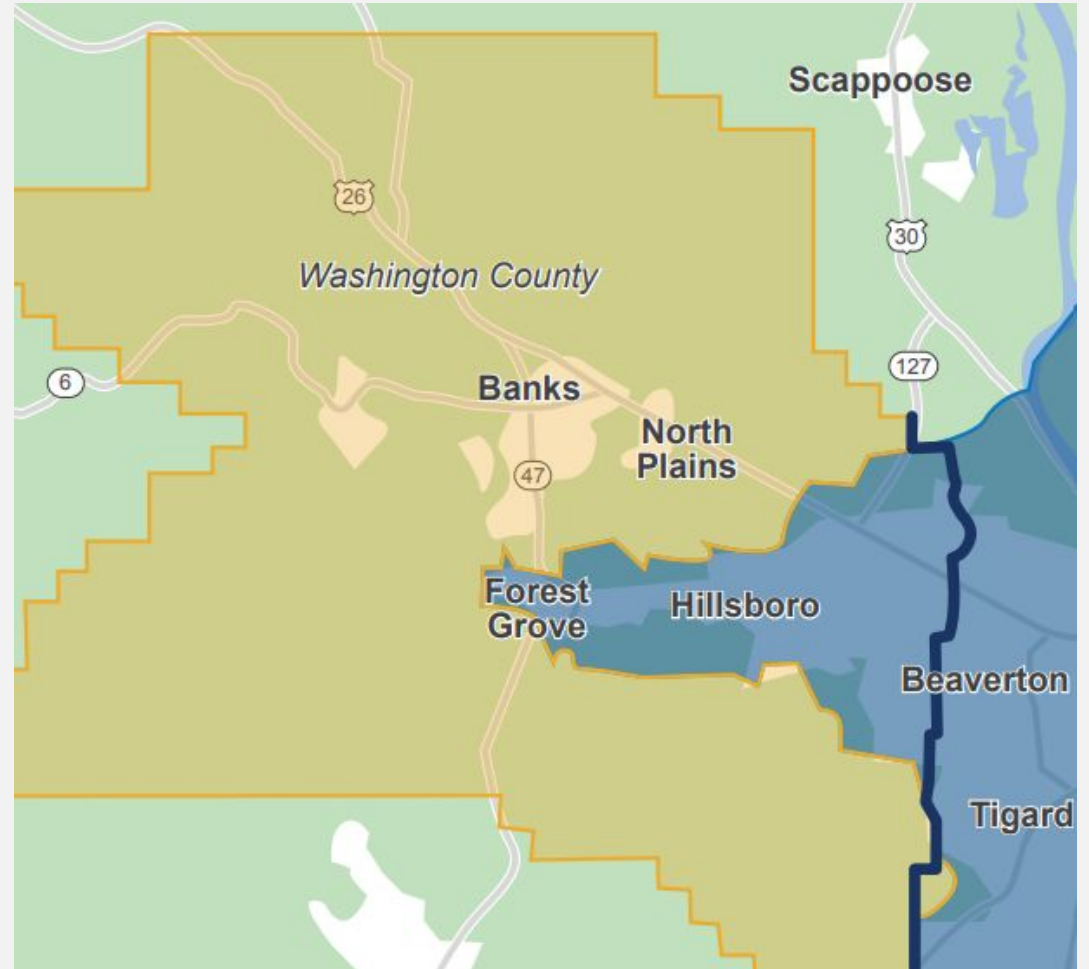
Other Community Connectors

- GroveLink
- Expanded westLink- launched on August 5, 2024
 - Additional early morning and midday trips throughout the week
 - Route modifications



Rural Washington County Door-to-Door

- Serves all of Washington County residents in areas outside the TriMet service district.
- Monday through Saturday, 6am to 7pm
- Call two business days prior to the day of the ride
- These services are free and open to the public.



Door to Door Rides

- For customers 60 or older or who identify as having a disability.
- Customers can make any kind of ride request.
- We ask that customers request trips at least four business days ahead of time.
- We follow up two business days before to let them know if we were able to match them with a driver.
- The service is at no cost to our riders.



Volunteer with Us!

Door-to-Door Driver

Our customers rely on us for life sustaining rides to medical appointments, the grocery store, community centers, work, and more. Help them get there by volunteering to drive!

Requirements

- DMV & Background check
- Training – Bloodborne Pathogens, Defensive Driving, Best Ride, optional mobility device securement
- VORT – Vehicle Orientation & Road Test
- Orientation with Program Manager

Ride Together

- This program empowers riders to recruit their own drivers (like a friend, relative or neighbor).
- Each driver with the Ride Together program is reimbursed for miles driven.
- For adults 60 and older and people with disabilities.
- Customers schedule rides directly with their drivers & can have up to three drivers.



Volunteer with Us!

Ride Together Driver

Drive a family member, friend or neighbor where they need to go and be reimbursed for mileage.

Requirements

- DMV & Background check
- Proof of current auto insurance
- Orientation with Program Manager
- Submit monthly trip log

Ride Ambassador Group Trips



- "Field trips" on public transit available for community members 60+ or who identify as having a disability.
- Free fare on trips to museums, concerts, even shopping at Powell's or SCRAP.
- Experienced Ride Ambassadors will lead you & share tips for riding transit.
- Speak with your organization about working with Ride Connection to set trips up.

Volunteer with Us!

Ride Ambassador

Have experience using the local bus and light rail system? Lead older adults on group trips to places like museums, gardens, and events, creating confidence and independence on local public transit.

Requirements

- Background check
- Training orientation
- Shadow 2-3 group trips
- Submit trip report & waiver

Travel Training

- Available for adults 60 and older, individuals who identify as having a disability or individuals with language barriers.
- Travel trainers conduct an interview to make sure public transportation is a good fit.
- The training is customized for each individual rider.



Made possible with support from Metro and the Federal Transit Administration

Benefits

Volunteer with Us!

- A collaborative environment that supports your learning, growth & passion
- Opportunities to connect and foster relationships with people in your community
- Training that prepares you to volunteer & may provide a discount with your auto insurance
- Mileage reimbursement when driving your own vehicle
- Monthly HopCard pass for Ride Ambassadors
- Recognition for your volunteer contribution

Fare Assistance



- Our fare assistance program is income based for individuals who are at or below 200 % of the federal poverty guideline.
- The program is a short-term solution, we can assist each customer with up to 1 month of fare once a year.

Connect with Us

- Visit www.rideconnection.org for more information
- Call our Service Center: 503-226-0700
- Tangerine Behere, Lead Service Planner
tbehere@rideconnection.org: 503-290-3686
- Katie Myszka, Volunteer Outreach Manager,
volunteer@rideconnection.org, 503-528-1724
- Carina Solis, Community Outreach Specialist,
csolis@rideconnection.org, 971-409-0916