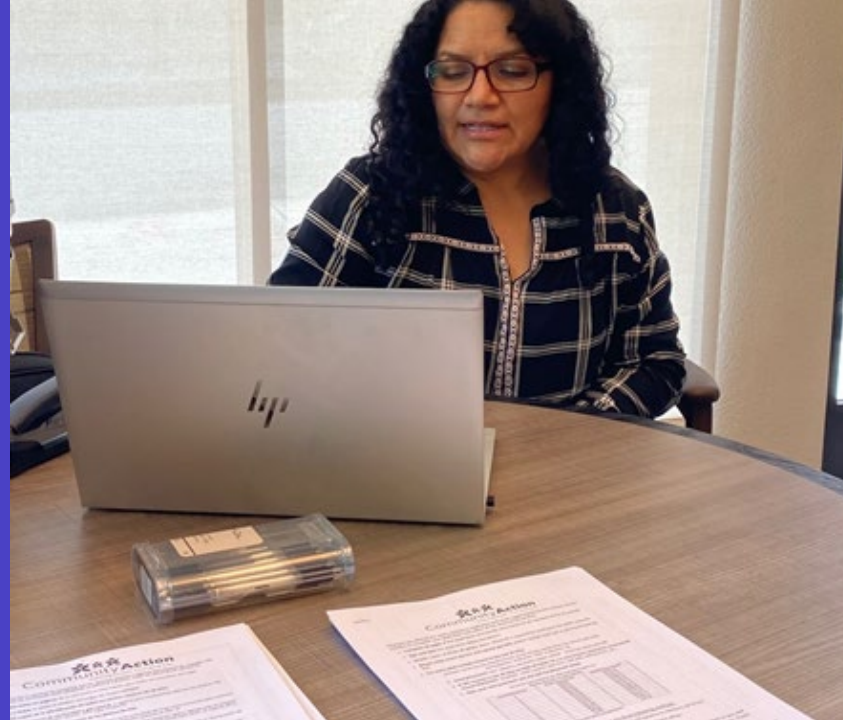


# Utility Assistance

**Keeping Washington county warm,  
one bill at a time!**

*Community Action  
leads the way to  
eliminate conditions  
of poverty and creates  
opportunities for  
people and  
communities to thrive.*

# Agenda



- **What is utility assistance?**
- **What do we provide?**
- **Who do we assist?**
- **How do clients apply?**

# What is Utility Assistance?



- **Utility assistance provides Federal, state, and local funding to help low-income households meet their utility needs.**
- **We prevent disconnections.**
- **We help clients communicate with their utility companies.**

# Direct Payment Assistance



Electricity



Gas



Bulk Fuels



Water



Cooling/ACs

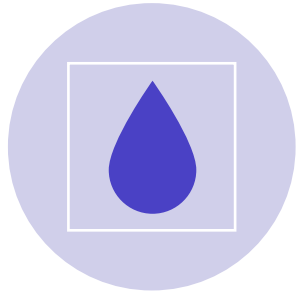
# Income-eligible Discounts



Garbage



Gas



Water



Internet



# Our clients

Washington county low-income households.



# Eligibility

- **Washington County resident**
- **60% Area Median Income**
- **Income and assistance level based on size of household**

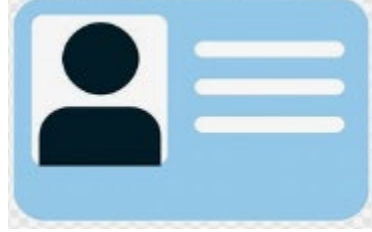
Household Unit Size	Annual Gross Income*	Monthly Gross Income*
1	\$33,427	\$2,785.58
2	\$43,712	\$3,642.67
3	\$53,997	\$4,499.75
4	\$64,282	\$5,356.83
5	\$74,567	\$6,213.92
6	\$84,852	\$7,071.00
7	\$86,781	\$7,231.75
8	\$88,709	\$7,392.42
9	\$90,638	\$7,553.17
10	\$92,566	\$7,713.83
11	\$94,494	\$7,874.50
12	\$96,423	\$8,035.25
Each Additional Member	\$1,929	\$160.75

\* Gross income means all household income before any deductions

# What does a client need?



IDENTIFICATION



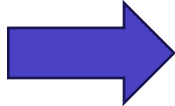
FULL PRIOR MONTH  
INCOME PROOF



123 - John R. Doe				Pay Period 06/02/06 to 06/16/06		Required Deductions	
Earnings				Federal Income Tax		00.00	00.00
Hours	123 - John R. Doe			Pay Period 06/02/06 to 06/16/06		Required Deductions	
50				Federal Income Tax	00.00	00.00	
Gross Pay	Hours	Rate	This Period	YTD	FICA - Medicare	06.08	12.16
	50	9.00	450.00	900.00	WI State Income Tax	00.00	00.00
	Gross Pay		450.00	900.00	FICA - Social Security	25.92	51.84
					Other Deductions		
					Health Insurance	00.00	00.00
					401k	00.00	00.00
					Parking	00.00	00.00
					<b>NET PAY</b>	<b>\$418.00</b>	<b>\$836.00</b>

OR

UTILITY BILLS



AUTH#

**CommunityAction**  
where people flourish

**DECLARATION OF HOUSEHOLD INCOME FORM**

First person listed on application: \_\_\_\_\_

Complete below questions for each person 18 years or older who does not have their own income, or has income that doesn't provide you with proof.

Please declare here if you have had no income or have had income with no proof.

Name of person with no income or income with no proof: \_\_\_\_\_

Is the person with no income a high school student? Yes \_\_\_ No \_\_\_

Did this person receive income LAST MONTH? Yes \_\_\_ No \_\_\_

If yes, last date they received income? Mo/Day/Yr: \_\_\_\_\_

If yes, was this paid in cash? Yes \_\_\_ No \_\_\_

If yes, how much did they receive? \_\_\_\_\_

If yes, what was the source? \_\_\_\_\_

Comments: \_\_\_\_\_

If additional income received: Mo/Day/Yr: \_\_\_\_\_

Did they receive and from where? \_\_\_\_\_


If NO income in last 30 days how has this person paid for the following costs?

How did they buy food? \_\_\_\_\_

How did they pay rent? \_\_\_\_\_

How did they pay the bills or utilities? \_\_\_\_\_

I have read the list of examples of income, and I certify that the information stated above is true and accurate to the best of my knowledge. By signing this form I am under penalty of criminal prosecution if false information results in assistance for which I am not eligible.

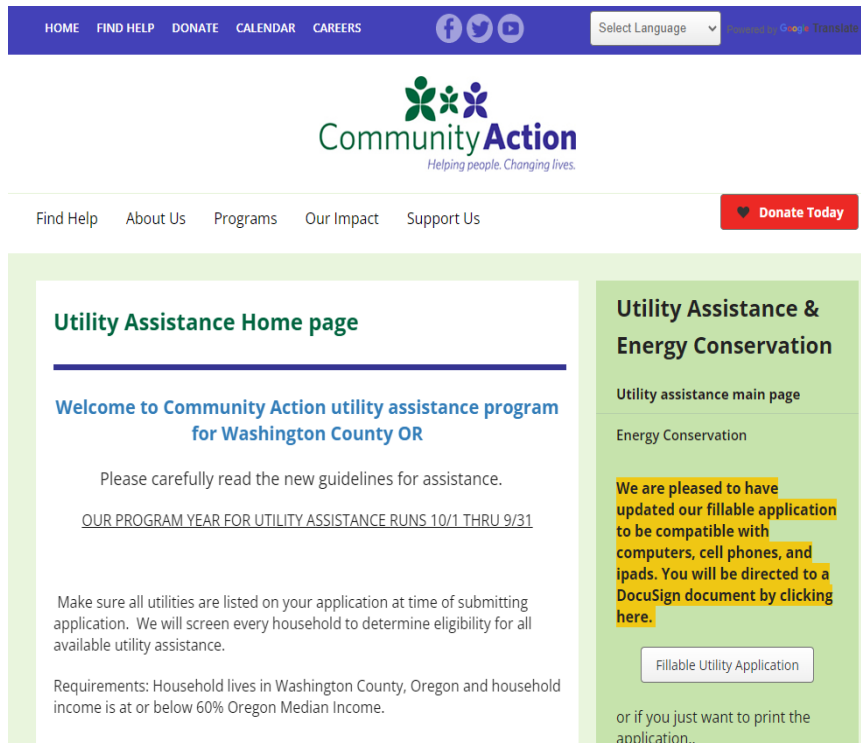
 Signature \_\_\_\_\_ Date \_\_\_\_\_

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# How can clients apply for assistance?

## Online



The screenshot shows the Community Action website's utility assistance page. The header includes navigation links (HOME, FIND HELP, DONATE, CALENDAR, CAREERS), social media icons, a language selector, and a 'Translate' button. The main content area is titled 'Utility Assistance Home page' and contains a welcome message, a link to the utility assistance program for Washington County OR, and a 'Fillable Utility Application' button. A sidebar on the right provides additional information about the utility assistance and energy conservation programs.

HOME FIND HELP DONATE CALENDAR CAREERS

Select Language [Community Action](#) Translate

CommunityAction  
Helping people. Changing lives.

Find Help About Us Programs Our Impact Support Us [Donate Today](#)

### Utility Assistance Home page

Welcome to Community Action utility assistance program for Washington County OR

Please carefully read the new guidelines for assistance.

[OUR PROGRAM YEAR FOR UTILITY ASSISTANCE RUNS 10/1 THRU 9/31](#)

Make sure all utilities are listed on your application at time of submitting application. We will screen every household to determine eligibility for all available utility assistance.

Requirements: Household lives in Washington County, Oregon and household income is at or below 60% Oregon Median Income.

### Utility Assistance & Energy Conservation

Utility assistance main page

Energy Conservation

We are pleased to have updated our fillable application to be compatible with computers, cell phones, and ipads. You will be directed to a DocuSign document by clicking [here.](#)

[Fillable Utility Application](#)

or if you just want to print the application..

## Mail



## In person



# Community Action locations

visit our website at [caowash.org](http://caowash.org)

## Hillsboro office

- 1001 SW Baseline St  
Hillsboro OR 97123

## Beaverton Office

- 5050 SW Griffith Dr Ste. 100  
Beaverton OR 97005

## Tigard Office

- 11515 SW Durham Rd E8  
Tigard OR 97224

All sites have drop off boxes for client's convenience.

**503-615-0771**