



# Washington County

## FY 2023 System Performance Measures (SPMs)

March 2024

Department of Housing Services

[co.washington.or.us](http://co.washington.or.us)



# 2023 System Performance Measures

What we'll cover:

1. *What are the System Performance Measures?*
2. *How did we do?*
3. *Comments and questions?*
4. *Recommended revisions to CoC goals?*
5. *Recommended actions or focus areas for 24-25 work plan?*



# What are the SPMs?

A critical aspect of the HEARTH Act, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. To facilitate this perspective the Act requires communities to measure their performance as a coordinated system, in addition to analyzing performance by specific projects or project types.

The SPMs include performance outcomes for all projects providing services to homeless individuals in our continuum.



# What are the SPMs?



## System Performance Measures

### **Metric 1: Length of time persons remain homeless**

*CoC Goal <30 Days, Reduction in Length of Time People Remain Homeless*

### **Metric 2: The extent to which persons who exit homelessness to permanent housing destinations return to homelessness (6, 12, & 24 month time frames)**

*CoC Goal <5%, Reduction in % of People Returning to Homelessness (Recidivism)*

### **Metric 3: Number of homeless persons (PIT Counts)**

*CoC Goal 5%, Reduction in # of People Experiencing Homelessness*



# What are the SPMs?



## System Performance Measures

### **Metric 4: Employment and income growth for homeless persons in CoC funded projects**

*CoC Goal 20+% Earned Income and 56+% Total Income, Increase in % of Adults who Gain or Increase Income (HUD-funded CoC Program)*

### **Metric 5: Number of persons who become homeless for the 1<sup>st</sup> time**

*CoC Goal 5%, Reduction in People Experiencing Homelessness for the First Time*



# What are the SPMs?



## System Performance Measures

### **Metric 6: Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects**

*CoC Goal N/A*

### **Metric 7: Successful placement from street outreach and successful placement in or retention of permanent housing**

*CoC Goal 20%, Increase in % of Adult Head-of-Households Exiting from Street Outreach to Permanent Housing (PH)*

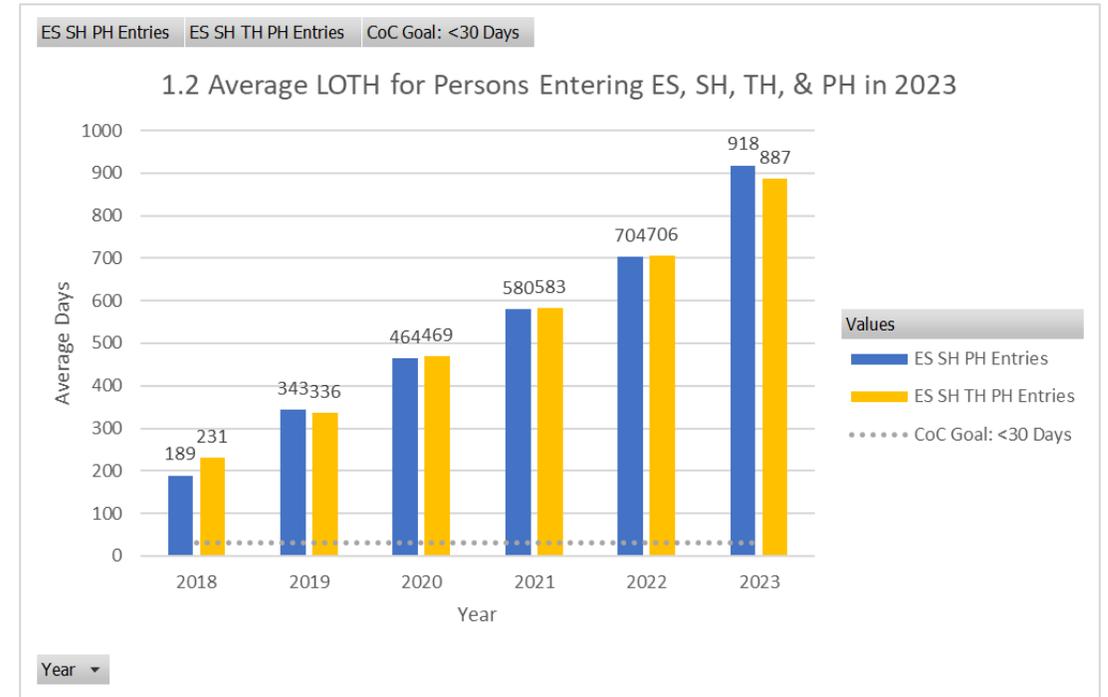
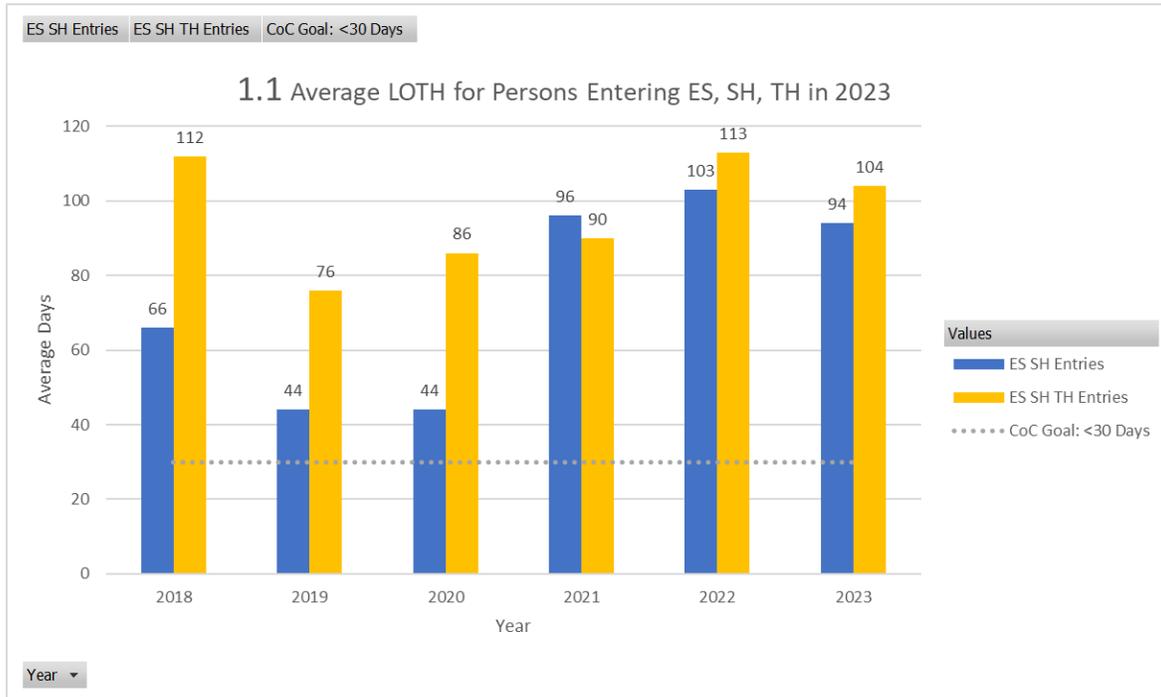
*CoC Goal 80%, Increase in % of Adult Head-of-Households Exiting to PH or retain Permanent Supportive Housing (PSH)*



# How did we do?

## Metric 1: Length of time persons remain homeless

*CoC Goal <30 Days, Reduction in Length of Time People Remain Homeless*





# How did we do?

## **Metric 1: Length of time persons remain homeless**

*CoC Goal <30 Days, Reduction in Length of Time People Remain Homeless*

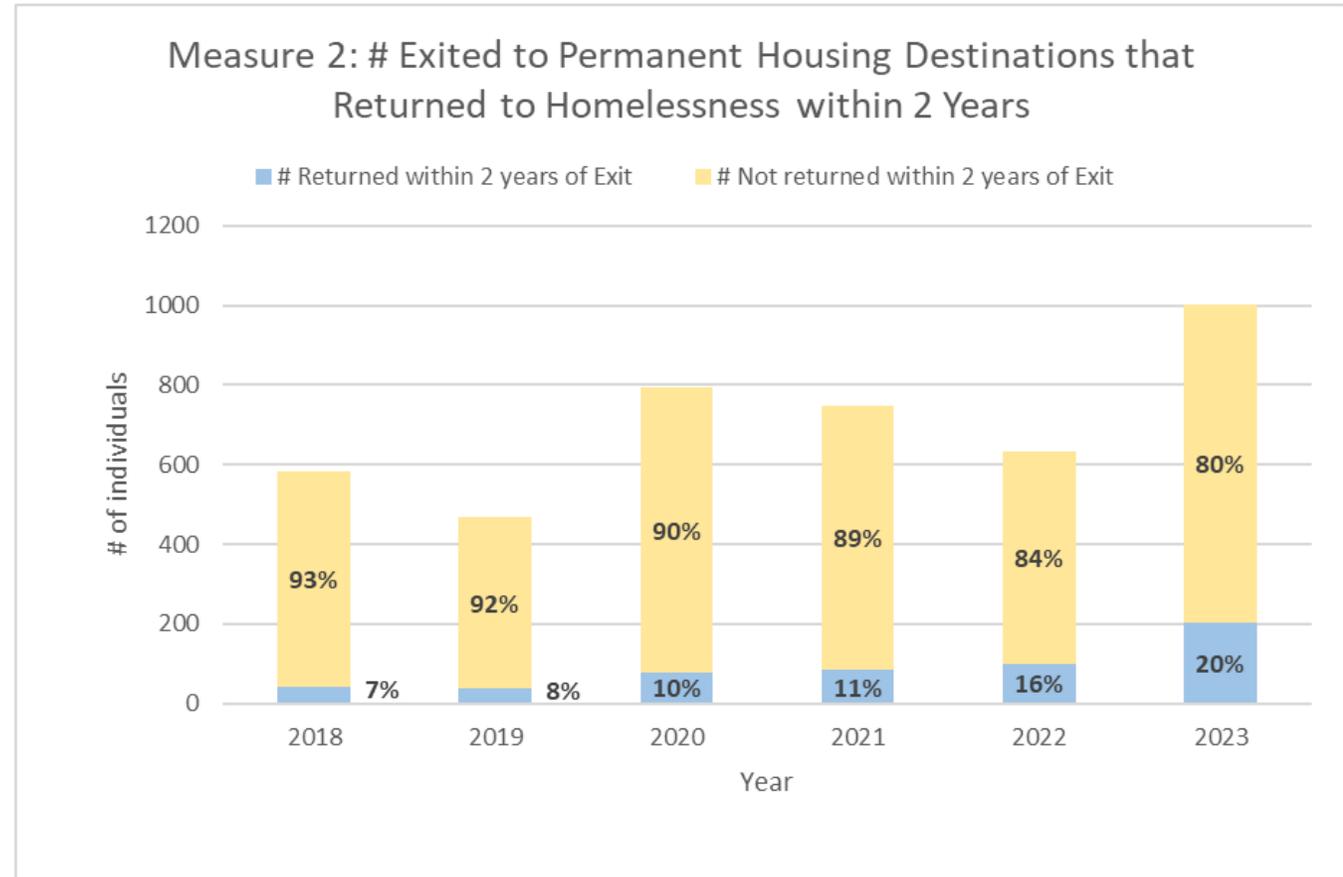
1.2 a: Length of Time Homeless ES, SH, TH						
	2018	2019	2020	2021	2022	2023
Total Persons	815	1379	1011	1713	1781	2166
Average	112	76	86	90	113	104
Median	56	32	39	53	88	67

1.2 b: Length of Time Homeless ES, SH, TH, PH (considering approx. Date homelessness started to Housing Move In Date for those in PH)						
	2018	2019	2020	2021	2022	2023
Total Persons	797	1273	1203	2294	2671	3221
Average	231	336	469	583	706	887
Median	121	114	151	205	303	402



# How did we do?

**Metric 2:** The extent to which persons who exit homelessness to permanent housing destinations return to homelessness (6, 12, & 14 month time frames)



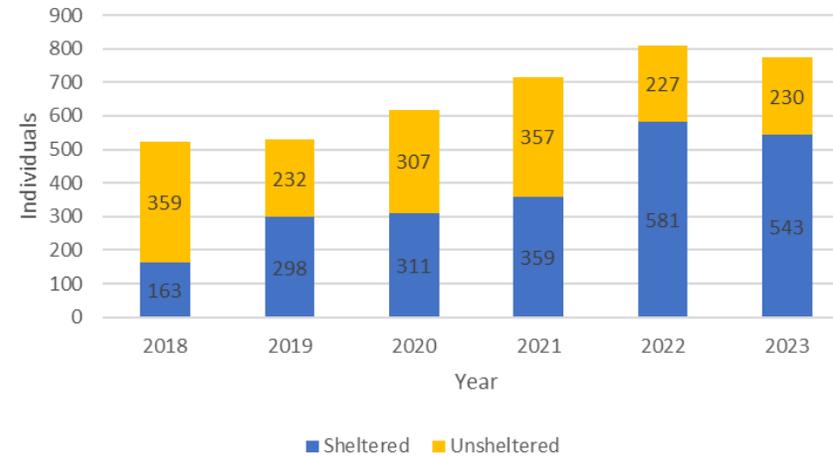


# How did we do?

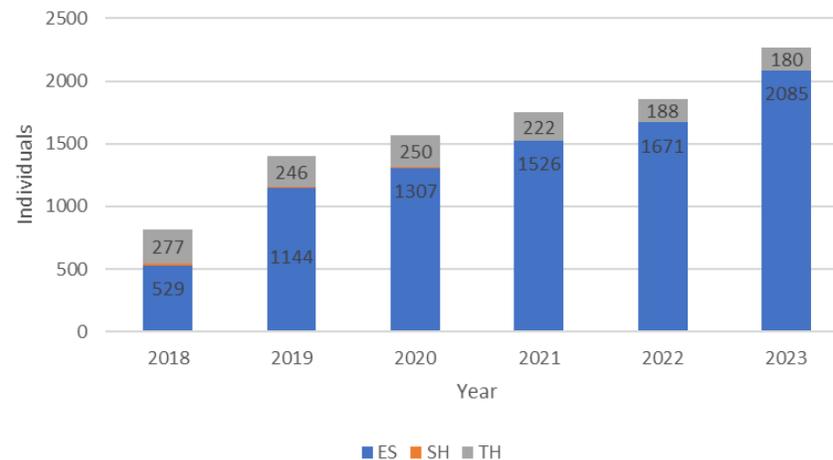
## Metric 3: Number of homeless persons (PIT Counts)

*CoC Goal 5%, Reduction in # of People Experiencing Homelessness*

### 3.1 2023 PIT Count



### 3.2 Annual Counts of Persons Experiencing Sheltered Homelessness

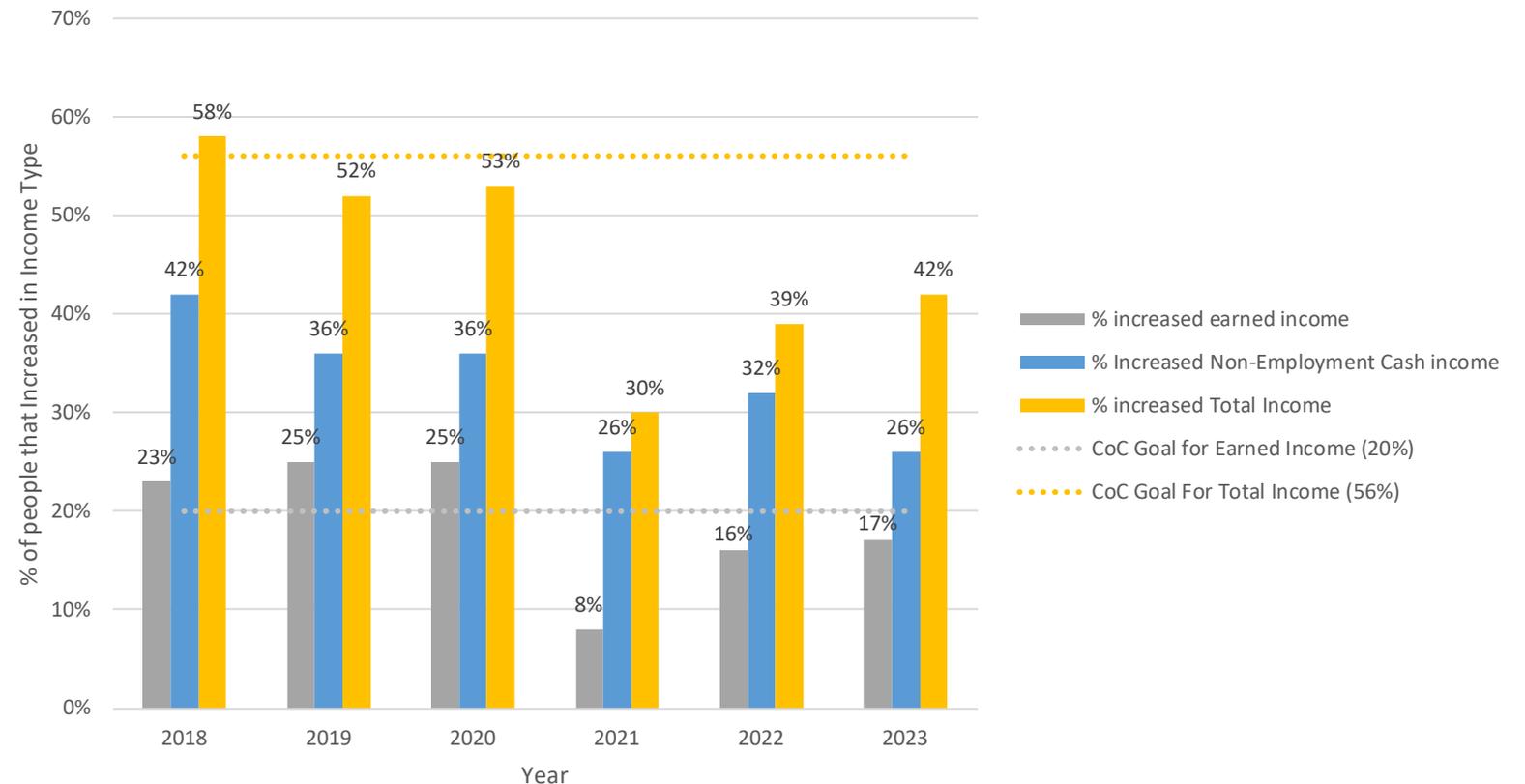




# How did we do?

**Metric 4: Employment and income growth for homeless persons in CoC funded projects**  
*CoC Goal 20+% Earned Income and 56+% Total Income, Increase in % of Adults who Gain or Increase Income (HUD-funded CoC Program)*

4.4-4.6: System Leavers % with Increased Income by Type



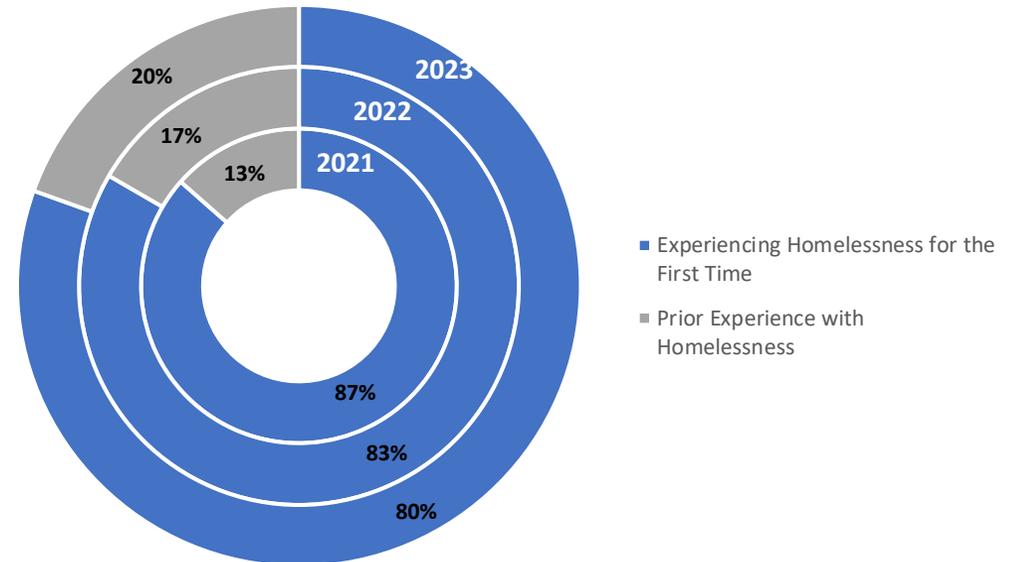


# How did we do?

## Metric 5: Number of persons who become homeless for the 1<sup>st</sup> time

*CoC Goal 5%, Reduction in People Experiencing Homelessness for the First Time*

5.2 Person's Entering ES, SH, TH, and PH in 2023





# How did we do?

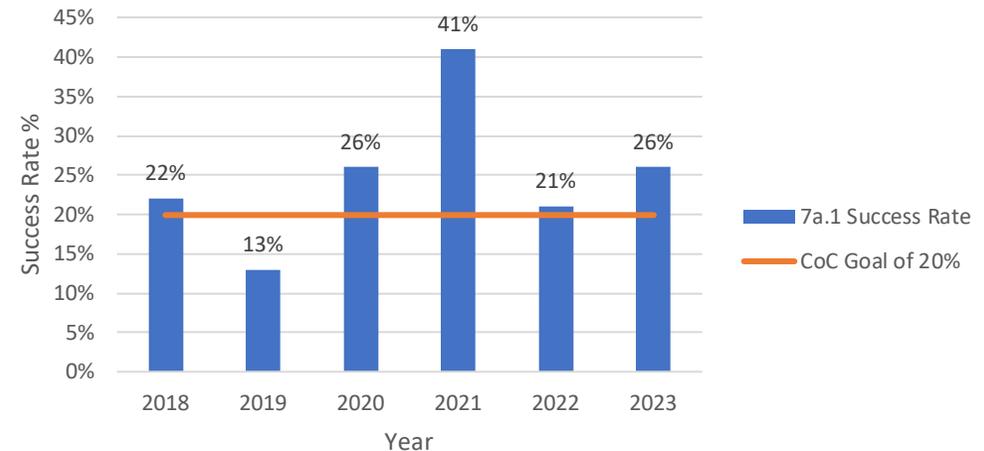
## **Metric 7: Successful placement from street outreach and successful placement in or retention of permanent housing**

*CoC Goal 20%, Increase in % of Adult Head-of-Households Exiting from Street*

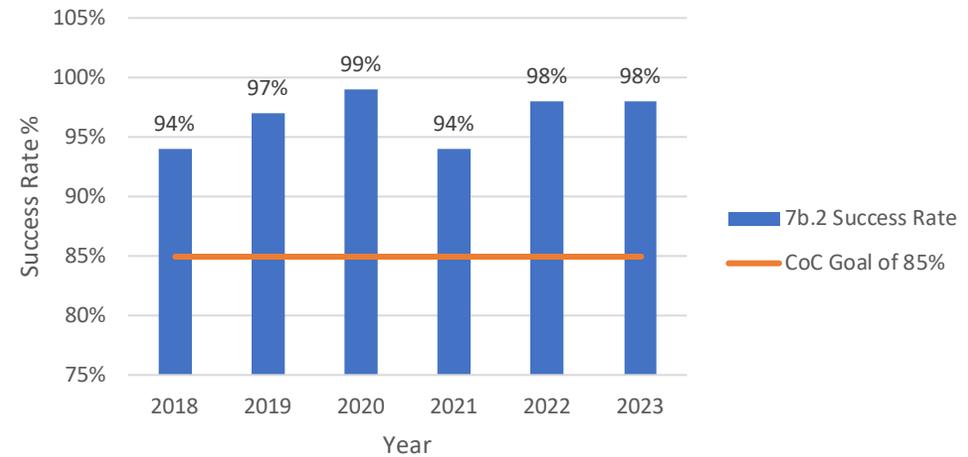
*Outreach to Permanent Housing (PH)*

*CoC Goal 80%, Increase in % of Adult Head-of-Households Exiting to PH or retain Permanent Supportive Housing (PSH)*

7a.1 Success Rate SO Exits to Temporary, Institutional, and Permanent Housing Destinations



7b.2 Success Rate of PH Exits to Permanent Housing Destinations or Retention of Permanent Housing





## Questions for discussion

Does the information in this report fit with your real-life experiences?

What questions does this data raise for you?

What actions do you recommend we include in our 24-25 work plan?