



HOMELESS SOLUTIONS ADVISORY COUNCIL

Thursday, March 21, 2024 – 2:00 p.m. to 3:00 p.m.

Olympic Conference Room – 2nd Floor
161 NW Adams Ave #2000, Hillsboro, OR 97124
Zoom information available upon request

AGENDA

- I. **Roll Call**
- II. **Public Comment** (limited time available)
- III. **Approve Meeting Minutes**
- IV. **Chair and Vice-Chair Discussion**
- V. **Subcommittee Updates**
 - i. Performance Evaluation Technical Subcommittee first meeting
 - ii. Lived Experience Advisory Committee stipend update
- VI. **Consent agenda**
 - i. System Performance Measures
- VII. **Homeless Services Division Work Planning**
- VIII. **Next steps**
 - i. Trainings
- IX. **Adjournment**

Homeless Solutions Advisory Council meetings are open to the public.

The agenda will be posted [online](https://www.washingtoncountyor.gov/housing/efforts-end-homelessness/homeless-solutions-advisory-council-meetings) [www.washingtoncountyor.gov/housing/efforts-end-homelessness/homeless-solutions-advisory-council-meetings].

Please direct comments to [Nadia Mohammad](mailto:Nadia_Mohammad@washingtoncountyor.gov) [Nadia_Mohammad@washingtoncountyor.gov].



Homeless Solutions Advisory Council Meeting Minutes

Thursday, February 15, 2024

Olympic Conference Room – 2nd Floor
161 NW Adams Ave #2000, Hillsboro, OR 97124

www.washingtoncountyor.gov/housing/homeless-solutions-advisory-council

Members Present: Abel Garcia Gomez; Christina Matousek; Dayana Paz; Drew Williamson; Hannah Leyshon; James Bane; Kim Marshall; Vernon Baker; Zoila Coppiano

Members Absent: Stacey Triplett

County Staff Present: Katherine Galian; Meredith Cook; Nadia Mohammad; Nicole Stingham; Vara Fellger

Vote for Chair

- Two candidates
- Kim Marshall - In this work for 20 years, has worked all roles in this field over the years, long standing relationship with agencies to bring services. Wants to do one day events and increased programs and make teams more robust. Connect more with the council. Do great work and do it better. Build relationships with community and commissioners.
- Vernon Baker – Collaborative mindset. Been in Washington County 6 years, nonprofits for 35years, sits on other councils and boards in other organizations. Important for Washington County to come together and move forward. Wants to work with policy makers and providers that are doing the work to create creative partnership and make sure everyone has a voice. Build a system that meets the needs of everyone involved. Build out to model and demonstrate how system can work and meet needs. established good relationship with county, city officials, mayors ,city councils, build vision and move it forward beyond the Tri county.

Terms

- Meetings 3rd Thurs of each month, staggering terms, term limits set in bylaws
- **Action Item:** send preferences to Nadia

Performance Evaluation Committee

- Need leads for subcommittees
- Missing voices and balanced perspectives – Send recommendations to Nadia, requirements to meet quarterly or based on deadlines/needs
- Zoila and Kim are interested in being leads of subcommittee for performance evaluation

Lived Experience Advisory Committee



- Template of what is expected of them? Nadia will send it out (along with slides). Bylaws outline expectations. Expected to meet quarterly.
- Looking for people with lived experiences of homelessness
- **Action Item:** Everyone: please refer one person to Nadia (email)
- Name. How you know them. Why they would be a good fit.
- Staff member or someone you have worked with in the past. Bylaws allow different voices, increase diversity – doesn't specify if the person needs to be from Washington County.
- Compensated for time? Stipend is intended – still being defined with finance and legal.
- **Action Item:** Anyone that would like to be a lead in the subcommittee, email Nadia.

Delegation CoC Responsibilities

- Addendum to the bylaws to align with HUD requirements. Identify levels of responsibility.
- CoC (continuum of care) membership is made up of all systems (like education, health care, behavioral health, and others).
- Work can be delegated within the subcommittees.
- SHS vs CoC funding - CoC is small amount of federal funding. New projects added where there is more money at the federal level. Washington County is aligned within the CoC system for serving people experiencing homelessness. Grants are one small piece of the overall system of care.

VOTE to approve the addendum: Motion to approve. Seconded. No objections. No abstains. Approved.

Intro to Work Planning

- Bring together into one working plan and align goals.

Discussion Questions – What considerations do you want staff to make in the early planning? What do we want to achieve together in FY 24-25?

- Making sure representation from all the subpopulations. Like a youth serving agency.
- Are you hoping to see those population metrics show up in the work plan as well? --Yes.
- Continued focus on those on the ground level. Be sure they are being heard. Not only a top down approach. Needs to be balanced and make sure those doing the work are being heard.
- Interesting to know what was already thrown at you guys – what were the early considerations and what was changed, still in process, or not brought about at all?
- What work with the advisory committee that was left undone? Were working on two separate plans. SHS doesn't cover everything. The Road Home plan was obsolete as soon as SHS was passed. We are starting from scratch. Need to have the old values and direction from the Road Home incorporated and need to put those pieces together.
- Have some HUD performance standards, fixed goals that we have to keep, and what is important to us and meet our local needs?

Department of Housing Services

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- Incorporate the core values from the Road Home because there was a lot of work already invested. It would be a good way to show the collaborations that was done in the past. Not to lose what was already noted as important. Not to reinvent the wheel.
- Don't have historical viewpoint of what have happened. Not sure what needs to be considered. Would like an opportunity to revisit this question in 6 months.
- Bring the past things together as reference documents. What information would be helpful to being to the next conversation?
- Would like to know more about the population we are serving. Are the resources are being delivered to that population?
- Look at population a, b ... who are we? What is the working being done to id needs assessments?
- Have we filled the gaps? Where are the gaps from the needs of people and the workforce. What can we do?

Action Items:

- Send staggered term preferences to Nadia
- Everyone to refer one person to join LE subcommittee (to Nadia via email.) Include: name, how you know them, and why they would be a good fit.
- Contact Nadia if you want to lead a subcommittee.

What's Next?

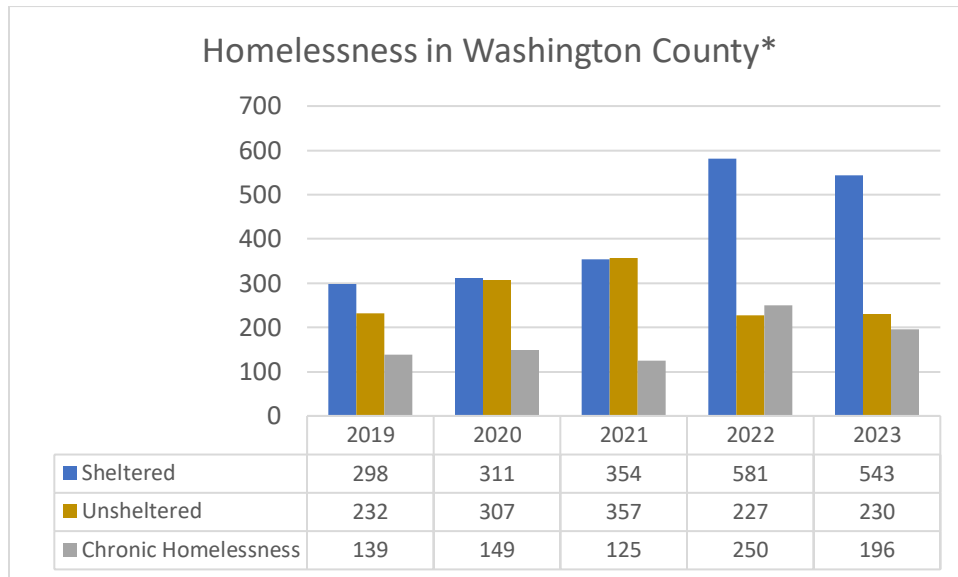
- Next meeting March 21st
- Make next meeting 90 min?
- Update on the vote by Friday, 2/16.



Work Plan Background

The following materials provide background information related to our system of care to inform the workgroup conversation.

1. [Washington County's Local Implementation Plan \(LIP\)](#)
2. [Current Work Plan for Supportive Housing Services](#) (Program Year 3, July 2023 – July 2024)
 - a. [Quarter One Report](#)
 - b. [Quarter Two Report](#)
3. [2022-2023 Annual Report](#)
4. Point in Time County data (summary from County staff)



**Improved collection methods increase the number of individuals counted from 2020 to 2021. While homelessness may have increased, it's also likely SHS funded shelter and outreach workers helped more people be counted after 2020.*

5. System Performance Measures (CoC requirement), see document at the end of the packet



Work Plan DRAFT Goals

Program Year **Four** will be another year of system improvement, with increased focus in the ways individuals and families move through our homeless services system of care. As staff are developing the work plan, key goals have been identified. Below is a high-level summary of the goals under development.

1. System Improvement

- a. Goals to better serve diverse populations – ***we will prioritize this topic for conversation and feedback***
 - i. Expand diversity, equity, and inclusion training curriculum with community based partners
 - ii. Develop a regional equity lens tool
 - iii. Support language access needs for non-English speakers seeking services
 - iv. *Additional goals to be developed when equity data analysis is complete*
- b. Goals that support how people move through our system
 - i. Expand diversion resources across system access points (coordinated entry, access centers, shelter, street outreach)
 - ii. Expand Locally Coordinated Command Centers' (LC3s) ability to utilize by-name-lists by increasing collaboration with housing providers
 - iii. *This is also supported by targets included in access and housing program goals*
- c. Goals that support our providers and workforce
 - i. Support 30 new housing careers through partnership with Worksystems
 - ii. Continue supporting capacity building for our network with specific resources for culturally specific providers
 - iii. Conduct an impact analysis of technical assistance and capacity building investments and identify existing gaps (also a regional coordination goal)
 - iv. Conduct financial monitoring of community-based partners and provide technical assistance to support provider outcomes
- d. Goals related to governance and community engagement
 - i. Expand a comprehensive one governance approach by launching three technical subcommittees (Equitable Procurement Technical, Homeless Services Information System (HMIS), and Coordinated)
 - ii. Host a summer listening session with the community to inform budget and program development
 - iii. Tell the story of how SHS is making a difference in our community by collecting at least 5 client stories

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- e. Goals that support system integration
 - i. Expand partnerships with organizations providing recovery housing
 - ii. Develop partnerships with Coordinated Care Organizations to support the implementation of the Medicaid 1115 Waiver and leverage the capacity of the homeless services system
 - iii. Increase coordination with McKinney Vento liaisons
 - f. Increase regional coordination related to coordinated entry, training, technical assistance, and workforce support
 - i. *These goals are to be defined in collaboration with the Tri-Counties, Metro, and the Tri-County Planning Body (Zoi is a member).*
2. Access program targets (outreach to access centers to shelter)
- a. Maintenance goals that will continue funding for:
 - i. Sustain and outreach system that is responsive to all parts of the county (10 organizations and 20 outreach workers to support 280 individuals at any given time)
 - ii. Sustain current shelter capacity with diverse models across the county (~415 shelter units)
 - iii. Embed housing liaisons in housing, healthcare, Veteran and other systems to increase access to housing programs (22 housing liaisons)
 - b. Expansion goals
 - i. Begin operation of at least one additional year-round shelter
 - ii. Award capital investments for transitional and/or recovery housing (*figures to be developed after additional staff research*)
3. Housing program targets (supportive housing, rental assistance)
- a. Supportive housing (Housing Case Management Services paired with Regional Long Term Rental Assistance)
 - i. Expand case management capacity with 100 new slots to reach 1665 slots
 - ii. Achieve 500 new housing placements
 - b. Rapid Rehousing
 - i. 45 new slots to reach a capacity to 745 slots
 - ii. Achieve 300 new housing placements
 - c. Prevent eviction for 1,400 households
 - d. Help 200 households into housing with Move-In Ready assistance
 - i. *This is a one-time resource to support households move into new housing.*
 - e. Support 100 households in “graduating” from case management services



- i. As households stabilize, they may no longer require Housing Case Management Services (HCMS) but still need ongoing rental assistance to remain stability housed. We seek to graduate 100 households from HCMS.*
- f. Provide a shallow subsidy rental assistance to 500 households
 - i. This new program provides a flat rate rental assistance that will support households graduating from Rapid Rehousing who still need a small amount of rent assistance to maintain housing stability.*
- g. Housing Retention Goals
 - i. Permanent Supportive Housing – 85% of households remained housed
 - ii. Rapid Rehousing – 85% of households remained housed



WASHINGTON COUNTY OREGON

FY 23

Washington County

System Performance Measures

Department of Housing Services

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Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in HMIS system.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	1999	94.2	62.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	2165	104.6	67.0

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-in. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	3082	912.3	432.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	3232	881.9	404.0

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of persons who Exited to a Permanent Housing Destination (2 years prior)	Returns to Homelessness in Less than 6 Months (0-180 days)		Returns to Homelessness from 6 to 12 Months (181-365 days)		Returns to Homelessness from 13 to 24 Months (366-730 days)		Number of Returns in 2 years	
		Count	% of Returns	Count	% of Returns	Count	% of Returns	Count	% of Returns
Exit was from SO	86	7	8.14%	9	10.47%	9	10.47%	25	29.07%
Exit was from ES	494	30	6.07%	28	5.67%	63	12.75%	121	24.49%
Exit was from TH	107	7	6.54%	4	3.74%	4	3.74%	15	14.02%
Exit was from SH	0	0	0%	0	0%	0	0%	0	0%
Exit was from PH	314	7	2.23%	20	6.37%	13	4.14%	40	12.74%
TOTAL Returns to Homelessness	1001	51	5.09%	61	6.09%	89	8.89%	201	20.08%

Metric 3.1 - Change in PIT Counts

Historically, the SPM included a table here with PIT data. Please refer to the PIT module for those data.

Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Value
Universe: Unduplicated Total Sheltered Homeless Persons	2261 <input type="text"/>
Emergency Shelter Total	2083 <input type="text"/>
Safe Haven Total	0 <input type="text"/>
Transitional Housing Total	180 <input type="text"/>

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	247
Number of adults with increased earned income	29
Percentage of adults who increased earned income	11.74%

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	247
Number of adults with increased non-employment cash income	101
Percentage of adults who increased non-employment cash income	40.89%

Metric 4.3 - Change in total income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	247
Number of adults with increased total income	123 ⁺ ₋
Percentage of adults who increased total income	49.8%

Metric 4.4 - Change in earned income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	89 ⁺ ₋
Number of adults who exited with increased earned income	15 ⁺ ₋
Percentage of adults who increased earned income	16.85%

Metric 4.5 - Change in non-employment cash income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	89
Number of adults who exited with increased non-employment cash income	23 ⁺
Percentage of adults who increased non-employment cash income	25.84%

Metric 4.6 - Change in total income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	89
Number of adults who exited with increased total income	37 ⁺
Percentage of adults who increased total income	41.57%

Measure 5: Number of Persons who Become Homeless for the First Time

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	2053
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	313
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1740

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3647
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	710
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2937

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 - Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations

	Value
Universe: Persons who exit Street Outreach	285 <input type="text"/>
Of persons above, those who exited to temporary & some institutional destinations	23 <input type="text"/>
Of the persons above, those who exited to permanent housing destinations	49 <input type="text"/>
% Successful exits	25.26%

Metric 7b.1 - Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1571 <input type="text"/>
Of the persons above, those who exited to permanent housing destinations	627 <input type="text"/>
% Successful exits	39.91%

Metric 7b.2 - Change in PH exits to permanent housing destinations or retention of permanent housing

	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	2122 <input type="text"/>
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2073 <input type="text"/>
% Successful exits/retention	97.69% <input type="text"/>