

**Shelter Overview and Referral Protocols for SHS Shelters – Updated February 2024**

**Washington County Supportive Housing Services Funded Shelters**

<b>Congregate Shelters</b>			
<b>Site Name</b>	<b>Provider</b>	<b>Population Served</b>	<b>Max Capacity</b>
Open Door Congregate Shelter	Open Door	Adults	50 beds
JC Beaverton Congregate Shelter	Just Compassion	Adults	30 beds
JC Tigard Congregate Shelter	Just Compassion	Adults	20 beds
Safe Place for Youth	Boys and Girls Aid	18-, 19- and 20-year-olds	5 beds
<b>Non-Congregate Shelters</b>			
<b>Site Name</b>	<b>Site Locations</b>	<b>Population Served</b>	<b>Max Capacity</b>
PHC Beaverton Non-Congregate Shelter	Beaverton	Medically fragile adults	45 units
GGNW Hillsboro Non-Congregate Shelter	Hillsboro	Adults (no minors)	50 units + 10 Recuperative Care Units
<b>Family Shelters</b>			
<b>Site Name</b>	<b>Site Locations</b>	<b>Population Served</b>	<b>Max Capacity</b>
Community Action Family Shelter	Hillsboro	Families with minor children	5 units
Family Promise of Greater Washington County	Beaverton	Families with minor children	2 units
Good Neighbor Center Family Shelter	Tigard	Families with minor children	9 units
Casa Amparo (Centro Cultural)	Forest Grove	Families with minor children and adult families	20 units
Centro Cultural Non-Congregate Shelter	Beaverton, Forest Grove	Families with minor children and adults	20 units
Family Promise of Tualatin Valley	Tigard	Families with minor children and adult families	65 units (70 total units expected by March 2024)
<b>Alternative Shelter</b>			
<b>Site Name</b>	<b>Provider</b>	<b>Population Served</b>	<b>Max Capacity</b>
Safe Rest Pods – Cornelius, Hillsboro, Aloha	Open Door	Adults	30 units at each site – 90 total units (20 couples, 70 individuals)

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**Shelter System Referral Process:** Referrals to shelters funded through Washington County Supportive Housing Services are completed through the Homeless Management Information System (HMIS). People who do not have access to HMIS are able to contact Community Connect by phone or email. Community Connect can complete Shelter Referral Assessments for people seeking shelter. Currently, there is a waitlist for shelter beds/units.

### **Referral Process:**

- Option A – HMIS user completes a Shelter Assessment and Referral for participant(s) seeking shelter.
- Option B – Call or email Community Connect 503-640-3263 or [communityconnect@caowash.org](mailto:communityconnect@caowash.org)

### **All Referrals Prioritized by:**

- Over 55 years old; Medical or judicial discharge; Length of literal homelessness; Unsheltered status; Connection to Enhanced Case Management (Housing Case Management Services (HCMS), Rapid Re-Housing (RRH), Veterans Affairs Supportive Housing (VASH), Shelter + Care (SPC), Continuum of Care programs (CoC))
- Congregate and Non-Congregate Shelter:
  - 1<sup>st</sup> priority: households enrolled in an Enhanced Case Management Program
- Family Non-Congregate Shelter:
  - 1<sup>st</sup> priority: households with minor children enrolled in Enhanced Case Management
  - 2<sup>nd</sup> priority: households with two or more adults enrolled in Enhanced Case Management
  - 3<sup>rd</sup> priority: households with minor children
  - 4<sup>th</sup> priority: households with two or more adults

**Shelter Eligibility:** An individual will qualify for shelter by being identified as Population A or B, defined as:

- Population A: people with extremely low incomes, and one or more disabling conditions, and who are experiencing or at imminent risk of experiencing long-term or frequent episodes of literal homelessness;
- Population B: people who are experiencing homelessness or have substantial risk of experiencing homelessness.