

**Locally
Coordinated
Command
Centers (LC3):
Outcomes and
Lessons Learned**





**Coordinated Street
Outreach in
Washington County**

Washington County Street Outreach Providers

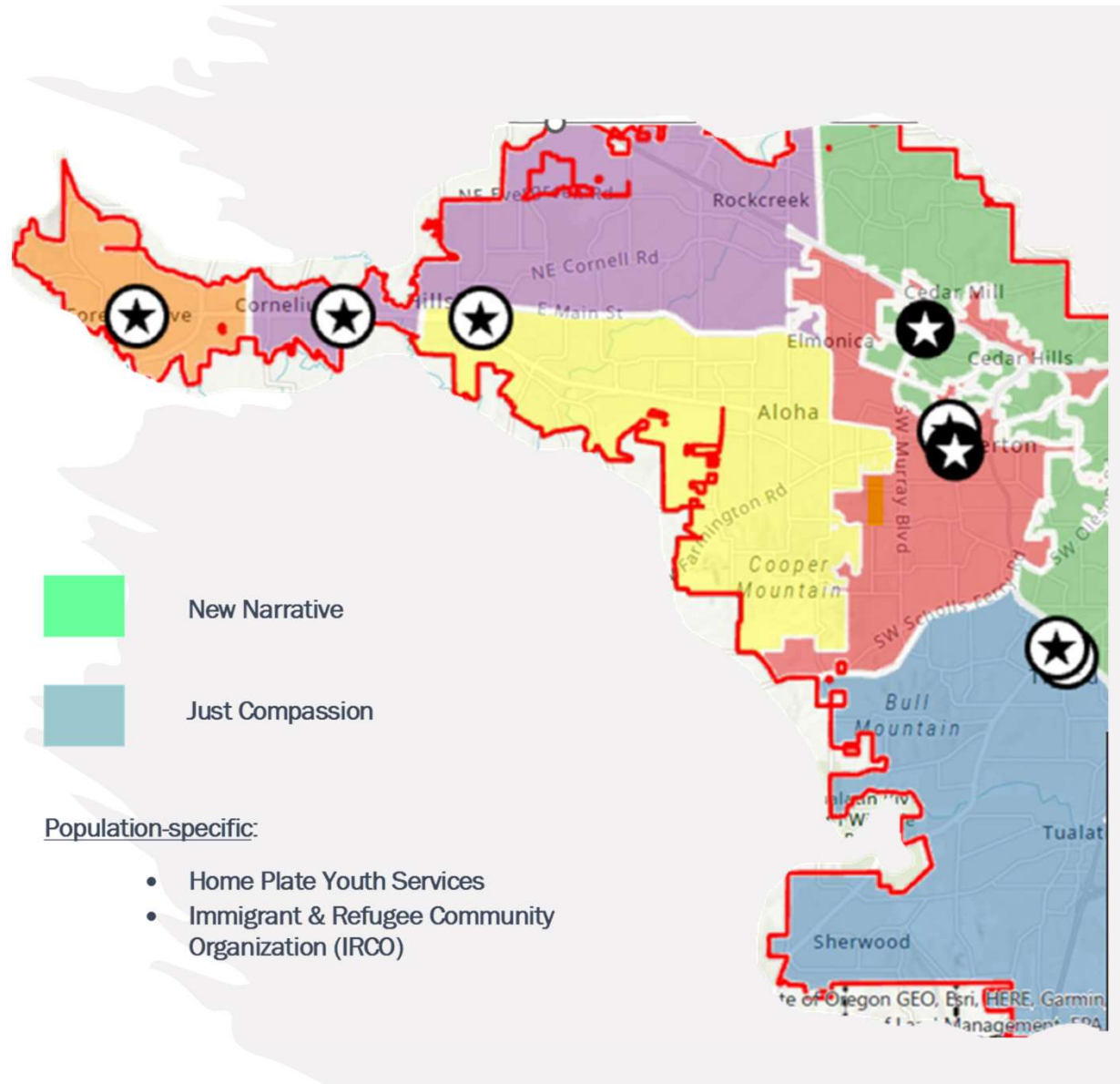
PROVIDER KEY

-  Forest Grove Foundation
-  Open Door Housing Works
-  Project Houseless Connect
-  Greater Good NW

-  New Narrative
-  Just Compassion

Population-specific:

- Home Plate Youth Services
- Immigrant & Refugee Community Organization (IRCO)



Street Outreach within Supporting Housing Services



Locally Coordinated Command Centers (LC3)



Locally Coordinated Command Center (LC3)

What is it?

- Collaborative effort to build a by-name list of all people experiencing unsheltered homelessness within target areas
- Intensive street outreach & case conferencing for people experiencing unsheltered homelessness
- Collaborative problem-solving to address barriers keeping people from shelter and sustainable housing

4 Implementation Locations

- Highway 47/Forest Grove
Forest Grove Foundation/Open Door HW
- Tigard
Just Compassion/New Narrative
- Beaverton
Greater Good NW/Open Door HW
- Hillsboro
Open Door HW/Project Homeless Connect

LC3: Using a By-Name List as a Housing Tool

LC3	Priority Status	Notes Section	Status	HMIS ID	Client First Name	Client Last Name	Open Housing Enrc	Open Shelter Enrc	Pending Housing P	Pending Enrollment	Referral fo
Beaverton	High Priority	12-11 - no change, on track for pods. Looks to be on track for pods, and f	Open							ODHW - Safe Rest Pods(All Good
Beaverton	High Priority	12-13 - connected with ESO HCMS this week - Currently in motel. Upcomi	Open					JC Beaverton Congregate Shelter(6754)			All Good
Beaverton	High Priority	12.11 -In motel still, awaiting Peppertree (for job access) 11.27 - Update	Open							Centro Motel Non-Congr	All Good
Beaverton	High Priority	12.11 - no new updates. Move back to High - Looking for apartments this	Open								All Good
Beaverton	High Priority	12.11 - Pods enrollment should be soon - Elise to follow up - Reports tha	Open							ODHW - Safe Rest Pods(All Good
Beaverton	High Priority	12.11 Awaiting referral to GGNW non-congregate, but generally doing ok	Open					JC Beaverton Congregate Shelter(6754)			All Good
Beaverton	High Priority	12.11 Hillsboro Pods this week - GGNW is in touch. Refer to Pods - Needs	Open								All Good
Beaverton	High Priority	12.11 - Working with IRCO (GGNW to follow up on shelter referral & assi	Open				IRCO - Enhanced RRH(8700)				Needs Upd
Beaverton	High Priority	12.11 High - back in contact, has housing imminent and may need suppo	Open							Family Promise of GWC	All Good
Beaverton	High Priority	Low Priority 12.4 No ContactChild of Crystal	Open							Family Promise of GWC	All Good
Beaverton	High Priority	Adult child of April	Open				IRCO - Enhanced RRH(8700)				Needs Upd
Beaverton	High Priority	12.11 Refer to Centro - paperwork has been sent to them - awaiting room	Open							Centro Motel Non-Congr	All Good
Beaverton	High Priority	12.11 - Has agreed to let GGNW pay off housing debt, which was barrier	Open							PHC Motel Non-Congreg	All Good
Beaverton	High Priority	HH with TT 1328404 - Megan Moved to BNL	Open							Centro Motel Non-Congr	All Good
Beaverton	Medium Priority	12.11 - Following up to connect this week. Might be open to shelter - GGN	Open								Needs Upd
Beaverton	Medium Priority	12.11 - Still in contact, coming up on Hillsboro Pods list - awaiting confi	Open								All Good
Beaverton	Medium Priority	Still in contact	Open								All Good
Beaverton	Medium Priority	12.11 - Hillsboro pod coming up, not in frequent contact at the moment.	Open								All Good
Beaverton	Medium Priority		Open								All Good
Beaverton	Medium Priority	Partner of DM	Open								All Good
Beaverton	Medium Priority	Medium - HP-updates - in contact, outside, no major updates	Open								Needs Upd
Beaverton	Low Priority	Drop to LOW - recently arrested in Beaverton and likely unable to return,	Open								All Good
Beaverton	Low Priority		Open							Centro Motel Non-Congr	All Good
Beaverton	Low Priority	Recent DV situation, back in PHC motel (after brief stay at hotel), follow	Open							PHC Motel Non-Congregate Shelter(8674)	All Good
Beaverton	Low Priority		Open							Family Promise of Tualatin Valley - HCMS PH(8291)	Needs Upd
Beaverton	Low Priority	Sheltered	Open							GGNW Hillsboro Non-Congregate Shelter(8136)	All Good
Beaverton	Low Priority	Sheltered	Open							GGNW Hillsboro Non-Congregate Shelter(8136)	All Good
Beaverton	Low Priority	No Contact - Hanging out in Tigard more - HOUSED? - HCMS. I need a HMI	Open							ESO - HCMS PH (WC)(JC Tigard Congregate Shelter(8382)	All Good
Beaverton	Low Priority	Exit once HCMS Put HMID in Housed - Sheltered @ pods, working on RLR	Open							GG - HCMS PH (WC)(8 ODHW - Safe Rest Pods(8671)	All Good
Beaverton	Low Priority	Exit once HCMS Put HMID in Housed - Sheltered @ Pods	Open							GG - HCMS PH (WC)(8 ODHW - Safe Rest Pods(8671)	All Good
Beaverton	Low Priority	Sheltered - Low, connected to liaisons	Open								All Good
Beaverton	Low Priority	Sheltered - Low	Open								Needs Upd
Beaverton	Low Priority	Sheltered - Low	Open								Needs Upd
Beaverton	Low Priority	Sheltered	Open							Just Compassion - HC PHC Motel Non-Congregate Shelter(8674)	All Good
Beaverton	Low Priority	Sheltered - recently experienced DV situation - will be headed back to GG	Open							Family Promise of Tu: GGNW Hillsboro Non-Congregate Shelter(8136)	All Good
Beaverton	Low Priority	CC team notified us of their current whereabouts and where they frequen	Open								All Good
Beaverton	Low Priority	Sheltered at GGNW	Open							GGNW Hillsboro Non-Congregate Shelter(8136)	All Good
Beaverton	Low Priority	Housed (last 2 weeks probably)	Open							GG - HCMS PH (WC)(8308)	Needs Upd
Beaverton	Low Priority	Housed (last 2 weeks probably)	Open							JOIN - HCMS PH (WC)(8556)	Needs Upd
Beaverton	Low Priority		Open							HomePlate - Enhanced RRH(8647)	Needs Upd
Beaverton	Low Priority	Sheltered	Open							GGNW Hillsboro Non-Congregate Shelter(8136)	All Good
Beaverton	Low Priority	Low - Sheltered - 1.29 - Emailed HomePlate for updates, no contact since	Open							FPTV - Family Bridge !JOIN - HCMS PH (WC)(8556)	All Good

LC3 Outcomes

LC3 Process Metrics

Participants in LC3	Beaverton(1153)	80	Participants Currently In Shelter	Beaverton(1153)	38						
	City of Hillsboro(1162)	83		City of Hillsboro(1162)	22						
	City of Tigard(1142)	79		City of Tigard(1142)	27						
	Highway 47(1134)	55		Highway 47(1134)	22						
Total Participants in LC3		296	Total Participants Currently In Shelter		108						
Waiting to be Matched to Housing Program	Beaverton(1153)	42	LC3 Pending for Shelter Match Total	Beaverton(1153)	11						
	City of Hillsboro(1162)	51		City of Hillsboro(1162)	24						
	City of Tigard(1142)	60		City of Tigard(1142)	15						
	Highway 47(1134)	35		Highway 47(1134)	8						
Total Waiting to be Matched to Housing Program		188	LC3 Pending for Shelter Match		58						
Pending Housing Program Enrollment	Beaverton(1153)	2	Pending Shelter Enrollments	Beaverton(1153)	5						
	City of Hillsboro(1162)	5		City of Hillsboro(1162)	2						
	City of Tigard(1142)	4		City of Tigard(1142)	5						
	Highway 47(1134)	4		Highway 47(1134)	2						
Total Pending Housing Program Enrollment		15	Pending Shelter Enrollments Total		14						
Participants with Housing Program Enrollments	Beaverton(1153)	23	<div style="border: 2px solid green; padding: 10px;"> <p>LC3 Housing Outcomes</p> <table border="1"> <thead> <tr> <th></th> <th># of HHs</th> <th># of Individ..</th> </tr> </thead> <tbody> <tr> <td>Housed</td> <td>24</td> <td>32</td> </tr> </tbody> </table> </div>				# of HHs	# of Individ..	Housed	24	32
		# of HHs				# of Individ..					
	Housed	24				32					
	City of Hillsboro(1162)	17									
City of Tigard(1142)	10										
Highway 47(1134)	11										
Total Participants with Housing Program Enrollments		60									

LC3 From the Street Outreach Perspective



Just Compassion
East Washington County

Be Seen. Be Heard. Be Known.

**Caleb Peterson, Street
Outreach Coordinator**

LC3 Strengths & Successes

- By-Name List as an outreach tool
- Collaboration with other teams and the county
- Resources/funds to address barriers experienced by people living outside

Ongoing Barriers Experienced by People Living Unsheltered

- Staying in contact with outreach (due to moving often and lack of phone)
- Serious medical vulnerabilities, exacerbated by being outside
- The role of mental health & trauma in shelter readiness
- Wait-times for shelter & housing

Ongoing Barriers Experienced by People Living Unsheltered

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Important Takeaways From LC3

- It takes time
- People who are unsheltered in our community face complicated barriers to accessing shelter & housing
- Multiple attempts at accessing shelter may be needed
- Hesitation & resistance are a part of the process
- Outreach teams are a critical resource in addressing unsheltered homelessness, but not an enforcement tool
- Some needs cannot be met within SHS

Final Thoughts: Continuing (and growing) the LC3 work & **Areas to Enhance**

- Recurring LC3 meetings will continue
- Continue By-Name List and collaboration to address barriers

Opportunities for deeper work & improvements

- More movement within the shelter system
- Deeper integration of housing programs
- Deeper collaboration with healthcare

Questions?

Nathan Howard

**Washington County Street Outreach Program
Coordinator**

nathan_howard@washingtoncountyor.gov

Caleb Peterson

Just Compassion Street Outreach Coordinator

caleb@justcompassionewc.com