



Department of  
Housing Services

# Fiscal Year 2024- 25 Work Plan

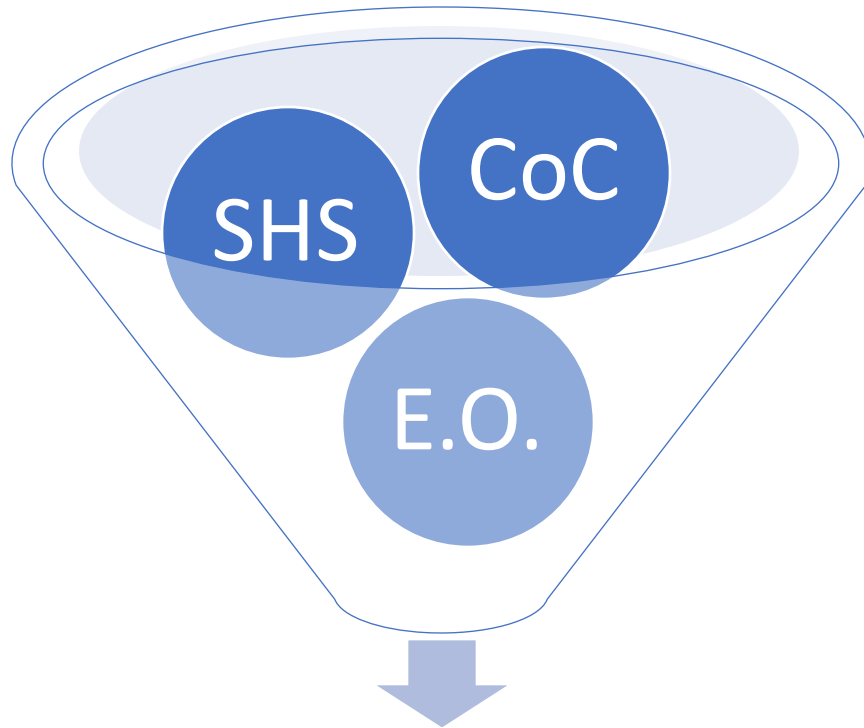
**HSSN**

| June 5, 2024





# Fiscal Year 2024-25 Work Plan



One Homeless  
Services System

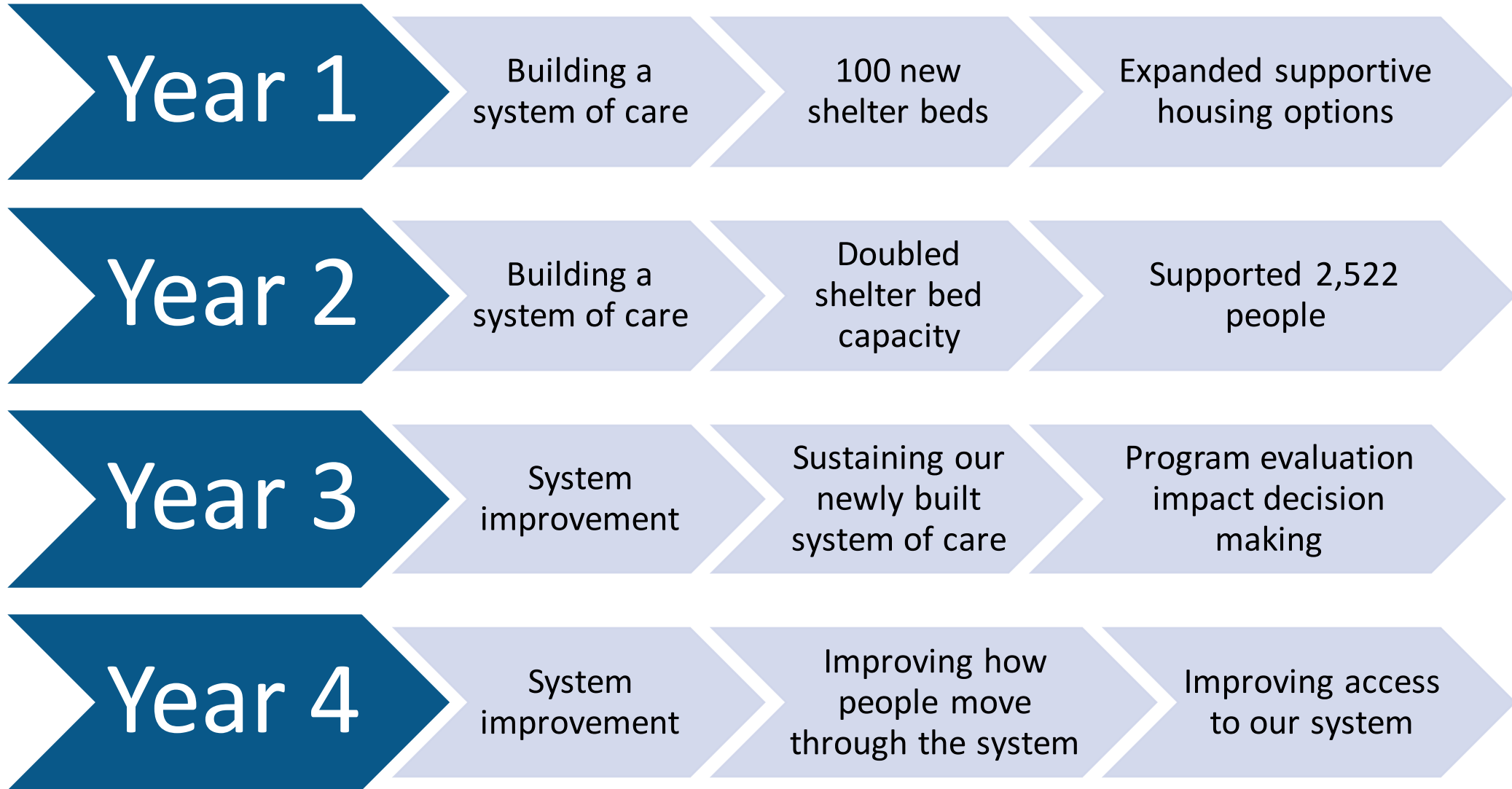
**Supportive Housing Services (SHS)** Approach to ending homelessness through providing stable housing for all, transparent oversight, accountability and leveraging existing resources

**Governor's Executive Orders (E.O.)** Utilizing an ALL IN, three- pronged approach to increase coordination between state and local governments in response to the growing unsheltered crisis

**Continuum of Care (CoC)** Community-wide commitment to the goal of ending homelessness. Comprised of government, non-profit and community leaders who coordinate utilization and access to mainstream programs



# Work Plan Development





# Access Program Goals



- Open one year-round shelter
- Provide capital funds for at least one hundreds transitional homes
- Expand coordination with schools by having McKinney Vento liaisons conduct Phase I Assessments

Homeless Services System Element	Outcome
Shelter Capacity	Maintain 430 units across 15 sites
Street Outreach	Operations of our outreach system are sustained for 10 organizations, 20 Outreach workers to serve 280 individuals at any point in time.
Housing navigation	Support 22 liaison positions across the system



# Housing Program Goals



Program/Activity	Outcomes*
Evictions Prevented	1,400
Shallow Subsidy Support	150
Housing Graduations	100
Housing Retention (PSH and Short-term Assistance)	85%

Program/Activity	Placements*
Permanent Supportive Housing (tenant and project based)	450
Enhanced Rapid Rehousing	300
Move-In Ready Assistance	200
<b>Total Placements</b>	<b>950</b>

*\*Placements and outcomes reflected in households served*





# System Improvement Goals



*Members of the Solutions Council taken during their orientation meeting on Jan. 26, 2024.*

- Lean into **healthcare system alignment**, including leveraging Medicaid funds
- Leveraging **By-Name-List** utilization with Local Coordinated Command Centers (LC3s)
- Strategies to support **graduating households** from SHS programs
- Increase **coordination with school's McKinney Vento Liaisons**
- Support providers in **telling the stories of those served by SHS**

# → Advancing Equity Goals

- Planned system interventions to **increase language access** for non-English speakers
- Crafting a **regional equity lens** tool to improve equitable outcomes
- Expanding **cultural responsiveness training** for our provider community



*Brandon Kirchner, Centro Cultural, supports SHS programs. Centro is a culturally specific provider.*



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