Washington County

FY 2023 System Performance Measures (SPMs)

March 2024

Department of Housing Services

co.washington.or.us

2023 System Performance Measures

What we'll cover:

1. *What are the System Performance Measures?*

2. *How did we do?*

3. *Comments and questions?*

4. *Recommended revisions to CoC goals?*

5. *Recommended actions or focus areas for 24-25 work plan?*

What are the SPMs?

A critical aspect of the HEARTH Act, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. To facilitate this perspective the Act requires communities to measure their performance as a coordinated system, in addition to analyzing performance by specific projects or project types.

The SPMs include performance outcomes for all projects providing services to homeless individuals in our continuum.

What are the SPMs?

System Performance Measures

Metric 1: Length of time persons remain homeless
CoC Goal <30 Days, Reduction in Length of Time People Remain Homeless

Metric 2: The extent to which persons who exit homelessness to permanent housing destinations return to homelessness (6, 12, & 24 month time frames)
CoC Goal <5%, Reduction in % of People Returning to Homelessness (Recidivism)

Metric 3: Number of homeless persons (PIT Counts)
CoC Goal 5%, Reduction in # of People Experiencing Homelessness

What are the SPMs?

System Performance Measures

Metric 4: Employment and income growth for homeless persons in CoC funded projects
CoC Goal 20+% Earned Income and 56+% Total Income, Increase in % of Adults who Gain or Increase Income (HUD-funded CoC Program)

Metric 5: Number of persons who become homeless for the 1st time
CoC Goal 5%, Reduction in People Experiencing Homelessness for the First Time

What are the SPMs?

System Performance Measures

Metric 6: Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects
CoC Goal N/A

Metric 7: Successful placement from street outreach and successful placement in or retention of permanent housing
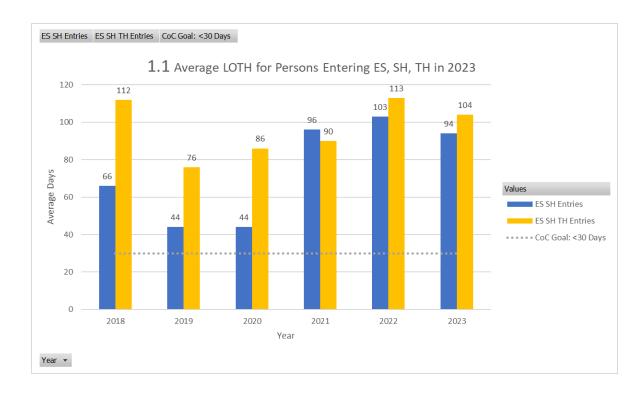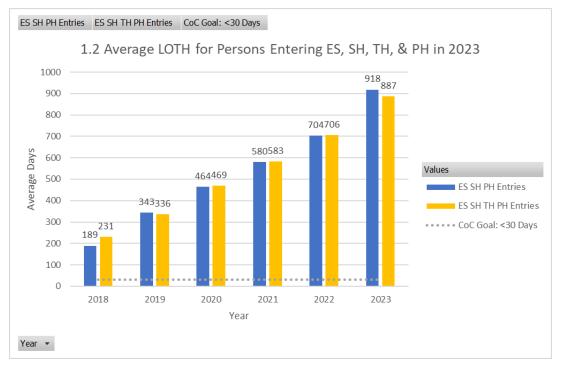*CoC Goal 20%, Increase in % of Adult Head-of-Households Exiting from Street Outreach to Permanent Housing (PH)*
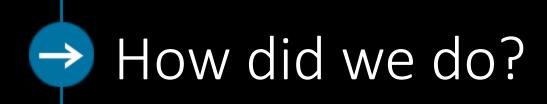*CoC Goal 80%, Increase in % of Adult Head-of-Households Exiting to PH or retain Permanent Supportive Housing (PSH)*

Metric 1: Length of time persons remain homeless
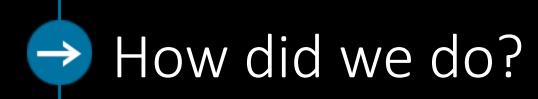*CoC Goal <30 Days, Reduction in Length of Time People Remain Homeless*

How did we do?

Metric 1: Length of time persons remain homeless
CoC Goal <30 Days, Reduction in Length of Time People Remain Homeless

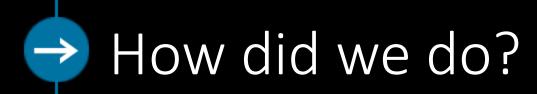| 1.2 a: Length of Time Homeless ES, SH, TH						
	2018	2019	2020	2021	2022	2023
Total Persons	815	1379	1011	1713	1781	2166
Average	112	76	86	90	113	104
Median	56	32	39	53	88	67

1.2 b: Length of Time Homeless ES, SH, TH, PH (considering approx. Date homelessness started to Housing Move In Date for those in PH)						
	2018	2019	2020	2021	2022	2023
Total Persons	797	1273	1203	2294	2671	3221
Average	231	336	469	583	706	887
Median	121	114	151	205	303	402

How did we do?

Metric 2: The extent to which persons who exit homelessness to permanent housing destinations return to homelessness (6, 12, & 14 month time frames)

Measure 2: # Exited to Permanent Housing Destinations that Returned to Homelessness within 2 Years

Legend:
- ■ # Returned within 2 years of Exit
- ■ # Not returned within 2 years of Exit

Y-axis: # of individuals (0 to 1200)
X-axis: Year

Year	# Not returned	# Returned
2018	93%	7%
2019	92%	8%
2020	90%	10%
2021	89%	11%
2022	84%	16%
2023	80%	20%

How did we do?

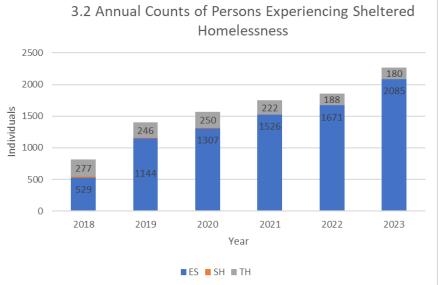**Metric 3: Number of homeless persons (PIT Counts)**
CoC Goal 5%, Reduction in # of People Experiencing Homelessness

3.1 2023 PIT Count

Year	Sheltered	Unsheltered
2018	163	359
2019	298	232
2020	311	307
2021	359	357
2022	581	227
2023	543	230

3.2 Annual Counts of Persons Experiencing Sheltered Homelessness

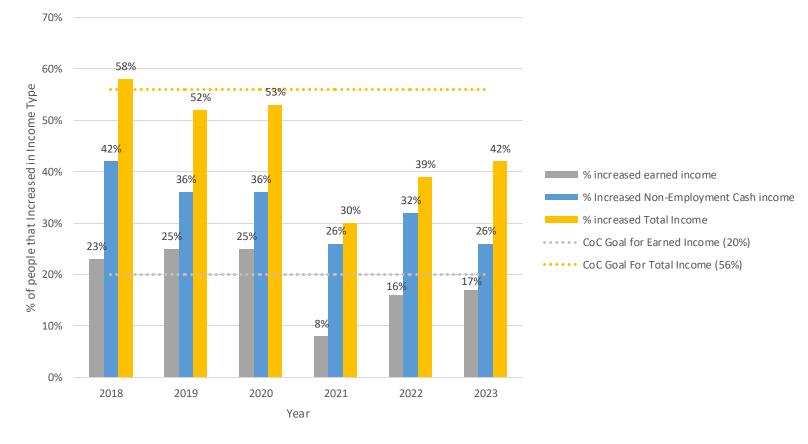| Year	ES	TH
2018	529	277
2019	1144	246
2020	1307	250
2021	1526	222
2022	1671	188
2023	2085	180

How did we do?

Metric 4: Employment and income growth for homeless persons in CoC funded projects
CoC Goal 20+% Earned Income and 56+% Total Income, Increase in % of Adults who Gain or Increase Income (HUD-funded CoC Program)

4.4-4.6: System Leavers % with Increased Income by Type

Chart: % of people that Increased in Income Type (y-axis) by Year (x-axis)

Year	% increased earned income	% Increased Non-Employment Cash income	% increased Total Income
2018	23%	42%	58%
2019	25%	36%	52%
2020	25%	36%	53%
2021	8%	26%	30%
2022	16%	32%	39%
2023	17%	26%	42%

Legend:
- % increased earned income
- % Increased Non-Employment Cash income
- % increased Total Income
- CoC Goal for Earned Income (20%)
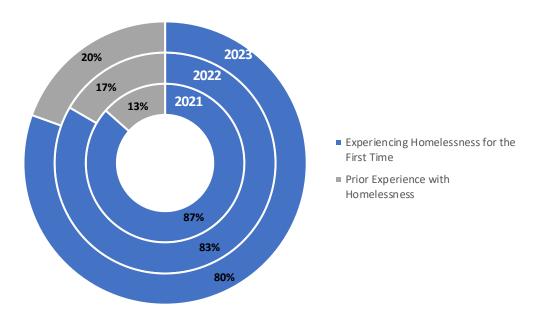- CoC Goal For Total Income (56%)

How did we do?

Metric 5: Number of persons who become homeless for the 1st time
CoC Goal 5%, Reduction in People Experiencing Homelessness for the First Time

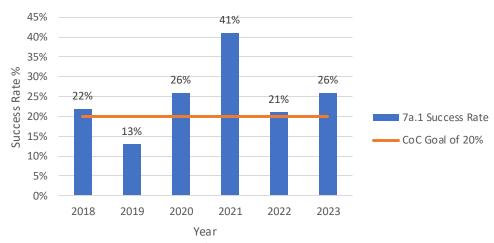5.2 Person's Entering ES, SH, TH, and PH in 2023

2023
2022
2021

20%
17%
13%
87%
83%
80%

■ Experiencing Homelessness for the First Time
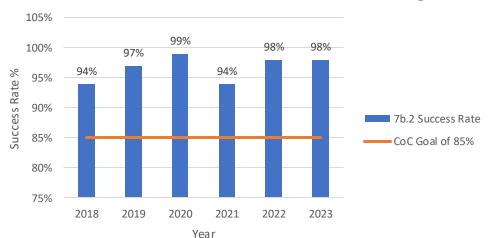
■ Prior Experience with Homelessness

How did we do?

Metric 7: Successful placement from street outreach and successful placement in or retention of permanent housing
CoC Goal 20%, Increase in % of Adult Head-of-Households Exiting from Street Outreach to Permanent Housing (PH)
CoC Goal 80%, Increase in % of Adult Head-of-Households Exiting to PH or retain Permanent Supportive Housing (PSH)

7a.1 Success Rate SO Exits to Temporary, Institutional, and Permanent Housing Destinations

7b.2 Success Rate of PH Exits to Permanent Housing Destinations or Retention of Permanent Housing

Questions for discussion

Does the information in this report fit with your real-life experiences?

What questions does this data raise for you?

What actions do you recommend we include in our 24-25 work plan?

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in HMIS system.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	1999	94.2	62.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	2165	104.6	67.0

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-in. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	3082	912.3	432.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	3232	881.9	404.0

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of persons who Exited to a Permanent Housing Destination (2 years prior)	Returns to Homelessness in Less than 6 Months (0-180 days)		Returns to Homelessness from 6 to 12 Months (181-365 days)		Returns to Homelessness from 13 to 24 Months (366-730 days)		Number of Returns in 2 years	
	Count	Count	% of Returns	Count	% of Returns	Count	% of Returns	Count	% of Returns
Exit was from SO	86	7	8.14%	9	10.47%	9	10.47%	25	29.07%
Exit was from ES	494	30	6.07%	28	5.67%	63	12.75%	121	24.49%
Exit was from TH	107	7	6.54%	4	3.74%	4	3.74%	15	14.02%
Exit was from SH	0	0	0%	0	0%	0	0%	0	0%
Exit was from PH	314	7	2.23%	20	6.37%	13	4.14%	40	12.74%
TOTAL Returns to Homelessness	1001	51	5.09%	61	6.09%	89	8.89%	201	20.08%

Metric 3.1 - Change in PIT Counts

Historically, the SPM included a table here with PIT data. Please refer to the PIT module for those data.

Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Value
Universe: Unduplicated Total Sheltered Homeless Persons	2261
Emergency Shelter Total	2083
Safe Haven Total	0
Transitional Housing Total	180

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	247
Number of adults with increased earned income	29
Percentage of adults who increased earned income	11.74%

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	247
Number of adults with increased non-employment cash income	101
Percentage of adults who increased non-employment cash income	40.89%

Metric 4.3 - Change in total income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	247
Number of adults with increased total income	123
Percentage of adults who increased total income	49.8%

Metric 4.4 - Change in earned income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	89
Number of adults who exited with increased earned income	15
Percentage of adults who increased earned income	16.85%

Metric 4.5 - Change in non-employment cash income for adult system leavers

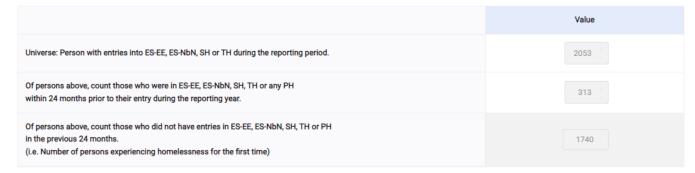|	Value
Universe: Number of adults who exited (system leavers)	89
Number of adults who exited with increased non-employment cash income	23
Percentage of adults who increased non-employment cash income	25.84%

Metric 4.6 - Change in total income for adult system leavers

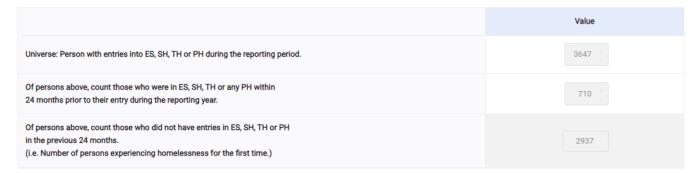|	Value
Universe: Number of adults who exited (system leavers)	89
Number of adults who exited with increased total income	37
Percentage of adults who increased total income	41.57%

Measure 5: Number of Persons who Become Homeless for the First Time

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	2053
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	313
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1740

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3647
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	710
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2937

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 - Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations

	Value
Universe: Persons who exit Street Outreach	285
Of persons above, those who exited to temporary & some institutional destinations	23
Of the persons above, those who exited to permanent housing destinations	49
% Successful exits	25.26%

Metric 7b.1 - Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1571
Of the persons above, those who exited to permanent housing destinations	627
% Successful exits	39.91%

Metric 7b.2 - Change in PH exits to permanent housing destinations or retention of permanent housing

	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing,or who moved into housing and remained in the PH project	2122
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2073
% Successful exits/retention	97.69%