



Department of Housing Services | **Supportive Housing Services**  
Quarter 4 Report | April 1, 2022 – June 30, 2022

**Program update:**

In the final quarter of the first Supportive Housing Services Program year, Washington County demonstrated significant new system capacity to deliver housing programs to our community. In the fourth quarter, our 18 community-based service providers housed at least 133 households with supportive housing, achieving our goal of placing 300 households into housing in the first year of programming. This rate of creating stable housing placements for households who have experienced prolonged homelessness and complex barriers could not have been achieved in Washington County prior to the Supportive Housing Services Program. Year one has included designing and building new housing programs, hiring and training nearly 40 new case managers, and rolling out the regional rent assistance program. Our partners now have the resources and the capacity to bring these new housing resources to bear and to scale, to better meet our community need.

In the fourth quarter, demographically distributed access to these new housing programs more closely represents our community need for housing supports. This is demonstrated through coordinated entry assessments and housing placements. This data is an early indication that new Supportive Housing Services programs are reaching more diverse communities through intentional program policies that increase access, reduce barriers, and provide culturally responsive programs. This data is emerging and will require continued evaluation as programs are scaled in Washington County in the coming year.

The program also surpassed our capacity goal by creating 770 supportive housing slots through the regional voucher program and accompanying case management services. As we head into the second year of programming, 381 more households are currently searching for an apartment and will soon be moving into their homes.

Other program highlights from the final quarter include the launch of the Housing Liaison Pilot Program in partnership with Washington County Health and Human Services (HHS) Department. Three housing service providers are working with five HHS programs and divisions to provide an embedded housing systems expert working alongside their direct service staff to solve for housing needs in partnership with the health system. Housing Liaisons are trained to help HHS service staff resolve short-term housing needs, provide housing navigation assistance, and when necessary, enroll a participant into a supportive housing program for additional wrap-around and rent assistance supports. This pilot program will provide a learning opportunity for the homeless and supportive housing system to leverage and align services with existing systems of care, such as criminal justice and education.

The most significant challenge faced in the fourth quarter was the closure of winter shelters. We worked with shelter locations to extend the provision of shelter services as long as possible. However, most sites were not available to host shelters through the summer months. The Beaverton Community Center and

Clover Leaf at the Washington County Fairgrounds closed their shelter programs at the end of May to offer summer programming to the public. While our service providers worked to connect shelter guests to housing options as quickly as possible, some guests were exited back to homelessness. The one exception was Just Compassion in Tigard. Just Compassion has long operated a winter shelter program out of their own drop-in center 4 months a year, limited by funding availability. With the Supportive Housing Services Program, their contract has been extended to provide a 20-shelter bed program all year long.

**Financial update:**

The Q4 financial report demonstrates the significant system capacity mobilizing across the county via our 18 housing service providers. Actuals significantly increased as staff began providing services and housing placement rates increase. Currently, the allocated budget for the year is significantly higher than the projected actuals (invoices continue to be processed). However, these contracts are expected to be fully expended in the coming year now that organizational capacity is in place.

Most significant in the Q4 financial update is the total revenue received. The program collected more than \$50 million in the fourth quarter and total revenue collected in the first program year surpassed projected revenue by more than \$25 million. These additional funds will be used to repay the interfund loan provided to launch the Supportive Housing Services Program in the first year and carry forward revenue to support continued and increased service provision scheduled for the second year. Some of the carry forward will also be set aside for program and stability reserves, as well as one-time program needs such as capital investment in shelter and access centers.

| <b>Revenues</b> |                          |            |
|-----------------|--------------------------|------------|
|                 | <b>Revenue projected</b> | 38,329,500 |
|                 | <b>Revenue received</b>  | 63,288,153 |

| <b>Expenditures</b>               |                   |                   |  |
|-----------------------------------|-------------------|-------------------|--|
| <b>Program</b>                    | <b>Budgeted</b>   | <b>Allocated</b>  | <b>Actuals</b><br><i>(includes advances)</i> |
| Housing and support services      | 8,433,525         | 6,630,130         | 3,433,552                                    |
| Shelter services                  | 6,000,000         | 5,746,855         | 7,116,358                                    |
| Housing financial assistance      | 5,250,000         | 4,375,000         | 1,350,384                                    |
| Systems and capacity building     | 4,200,000         | 200,000           | 200,000                                      |
| Regional Investment Strategy Fund | 1,916,475         | 1,916,475         | -  |
| Program operating costs           | 3,454,663         | 3,003,932         | 3,390,490                                    |
| Interfund repayment               |                   |                   | 1,140,000                                    |
| <b>Totals</b>                     | <b>29,254,663</b> | <b>21,872,392</b> | <b>16,630,784</b>                            |

| <b>Reserves</b> |                                    |                  |
|-----------------|------------------------------------|------------------|
|                 | <b>Program reserves</b>            | 5,000,000        |
|                 | <b>Economic stability reserves</b> | 2,934,837        |
| <b>Totals</b>   |                                    | <b>7,934,837</b> |

**Data outcomes:**

In the fourth quarter, the Supportive Housing Service (SHS) programs demonstrated significant program outcomes and capacity development. This is reflected in our program data.

**Supportive Housing capacity:** Our programs reached a total capacity of 770 supportive housing units. These SHS investments bring our total system capacity to more than 1,100 supportive housing units.

**Housing placements:** In the fourth quarter, our partners housed at least 133 households who previously experienced prolonged homelessness, bringing our yearly total for supportive housing placements to 301 for the SHS Program, meeting our adjusted goal to of 300 supportive housing placements for Year 1. *(Note: current HMIS data describes 295 households placed, however YARDI data confirms 301 households receiving RLRA assistance monthly. Staff will work with community-based partners to resolve data discrepancy in time for the annual report.)*

**Racial equity:** Disaggregated data of individuals entering the system through coordinated entry is generally aligned with the race and ethnicities percentages of those households receiving housing placements. This demonstrates system improvement in serving Black, Indigenous, and Latino/a/e communities.

**Shelter capacity:** In the final quarter, year-round shelter capacity stayed the same due to the closure of the Aloha Inn shelter (20 beds) for PSH renovations, and the year-round continuation of the Just Compassion shelter (20 beds). Short-term shelter capacity was lost when winter shelters closed due to facilities becoming unavailable.

| SHS Goal – Year 1                              |     | Q4 Capacity | Q4 Outcomes |
|--|-----|-------------|-------------|
| Supportive Housing Placements for Population A | 300 | 770         | 301         |
| Housing Stabilized for Population B            | 500 | -           | 19          |
| Year-round shelter capacity added              | 100 | 102         | 102         |

**Programmatic work planned for Year 2:**

Looking ahead to the second year of programming and expanding investments in our homeless system of care, Washington County has set ambitious goals to increase our community impact and house more families and individuals. These goals include:

- Launch the Rapid Resolution Program to provide short-term rent assistance and case management for 400 households, generally serving Population B;
- Launch the Rapid Resolution Program to provide one-time financial assistance to resolve or prevent homelessness for up to 200 households that do not need additional case management support, generally serving Population B;

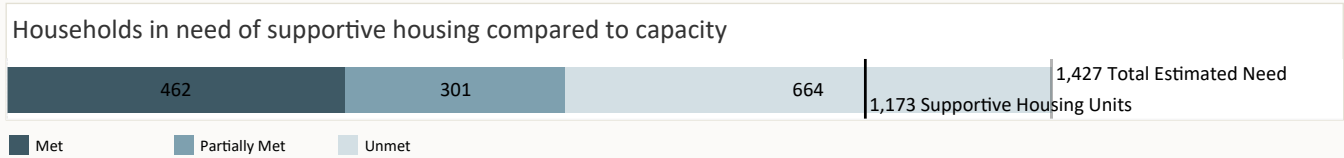
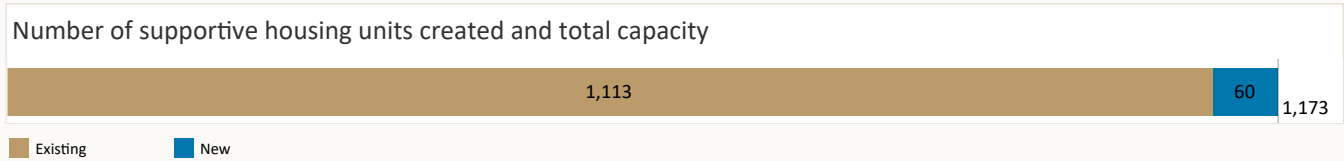
- Increase supportive housing program capacity through Housing Case Management Services (HCMS) coupled with Regional Long-Term Rent Assistance (RLRA) vouchers to a total of 1000 households, including the current 301 households;
- Launch a Lived Experience Workforce Pilot Program for 30 participants who have experienced housing instability or homelessness and seek future employment as housing case managers or other workers in our homeless services system;
- Increase partnerships with culturally specific service providers from four organizations to seven organizations and continuing to invest in their capacity building;
- Secure additional locations to provide temporary, alternative, and permanent shelter programs, with a goal to achieve 180 year-round shelter beds before the end of program year 2; and
- Secure 120 PSH placements in site-based programs with wrap-around supports, resident services, and project-based rent assistance, including the opening of the Aloha Inn which includes 54 PSH placements.

# Appendix: Quarterly Systems Outcomes Data Report

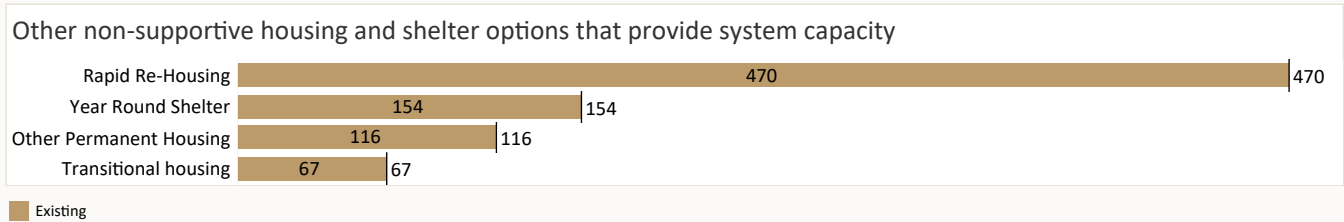
For the period 4/1/2022 - 6/30/2022

## Outcome Metric 1: System Capacity

Number of supportive housing units created and total capacity, compared to households in need of supportive housing. This will measure change in supportive housing system capacity and need over time.

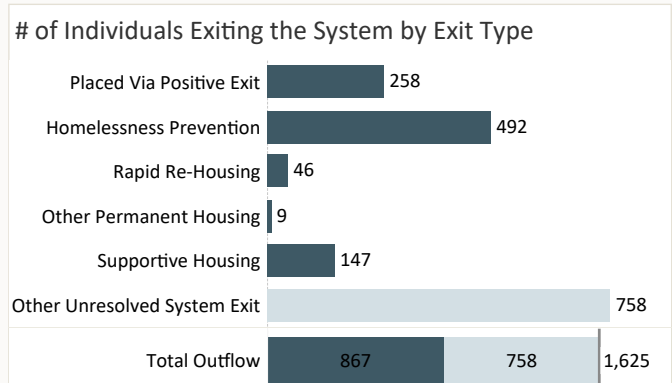
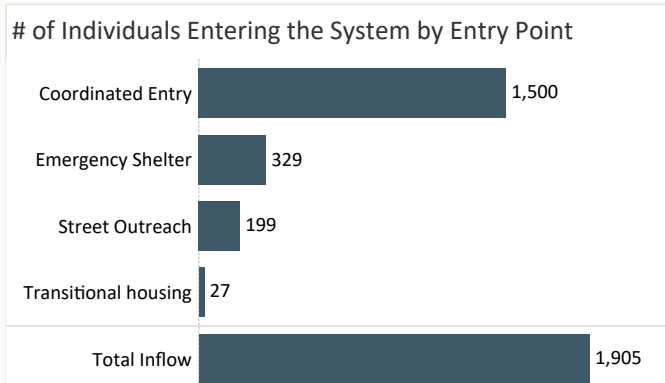
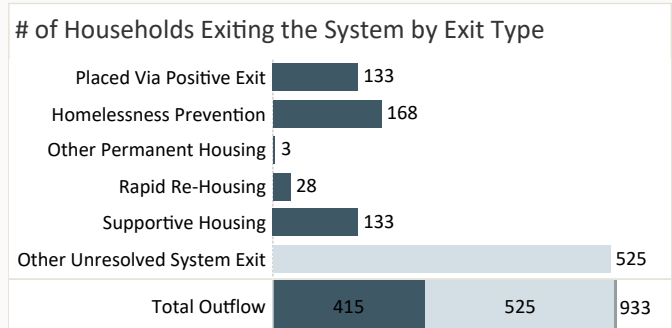
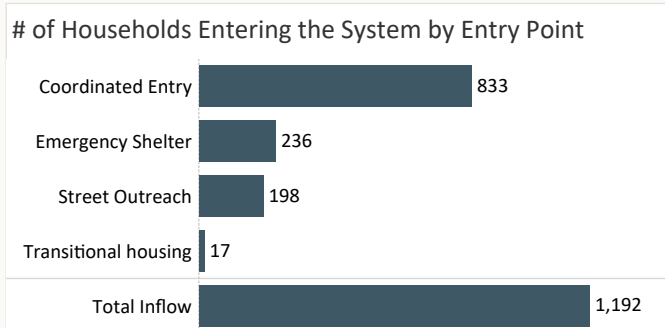


Households in Need are defined as households who meet the SHS Population A definition



## Outcome Metric 2: Programmatic Inflow and Outflow

Number of households experiencing housing instability or homelessness compared to households placed into stable housing each year. This will measure programmatic inflow and outflow.

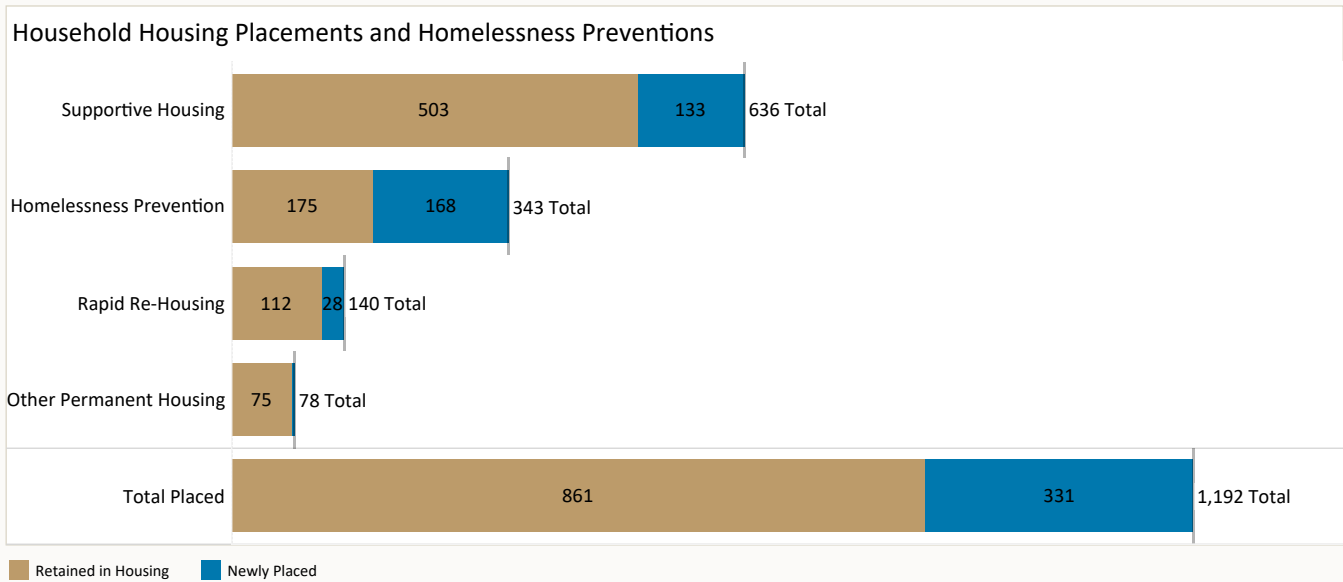


Placed Via Positive Exit includes all households or individuals who exited a program with a permanent housing destination, but was not placed in a housing program

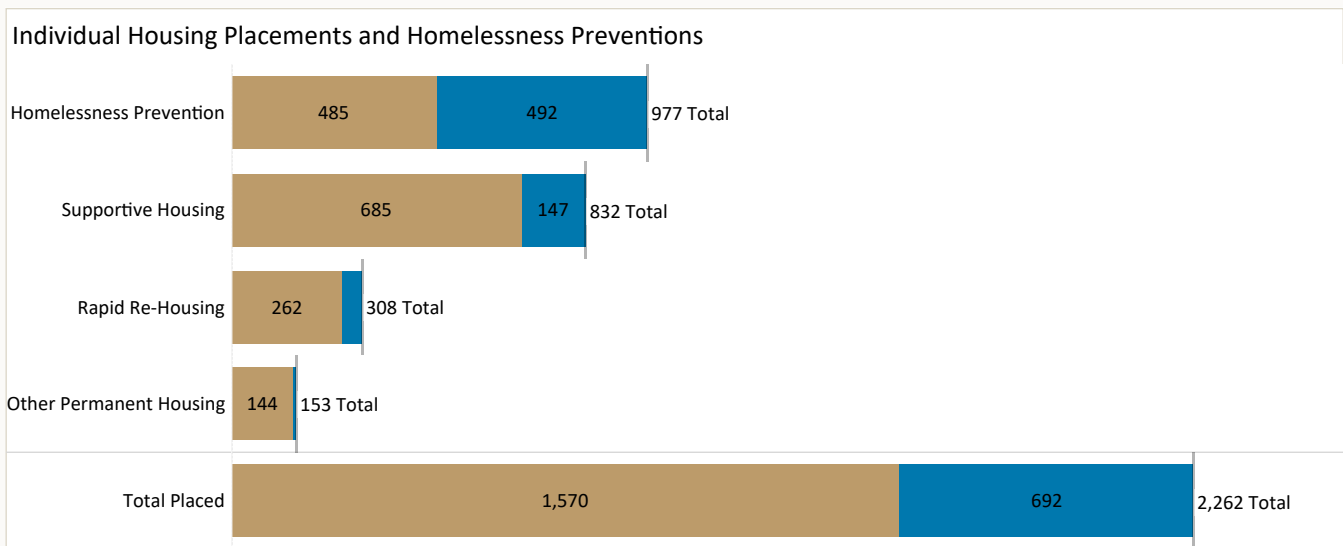
Other Unresolved System Exit includes all households or individuals who exited Coordinated Entry, Shelter, Street Outreach, or Transitional Housing to a non-permanent housing destination and we are not able to determine if their housing crisis was resolved or not

### Outcome Metric 3: Housing Placements & Homelessness Preventions

Number of housing placements and homelessness preventions, by housing intervention type (e.g. supportive housing, rapid rehousing).



Households newly housed and retained in projects during the reporting period. Households in permanent housing projects must have a valid housing move-in date.

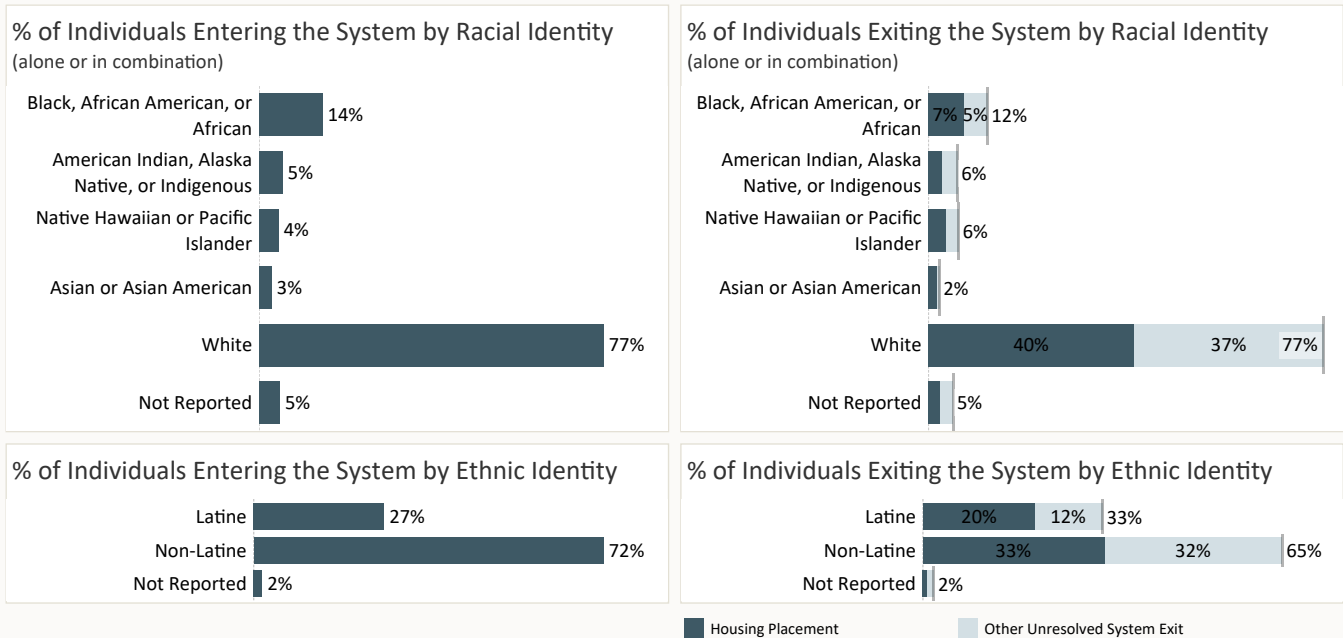


## Outcome Metrics broken down by Racial and Ethnic Identity

Note: Race and Ethnicity are broken out separately due to HUD data standards. We will be moving toward using REALD once it is available regionally.

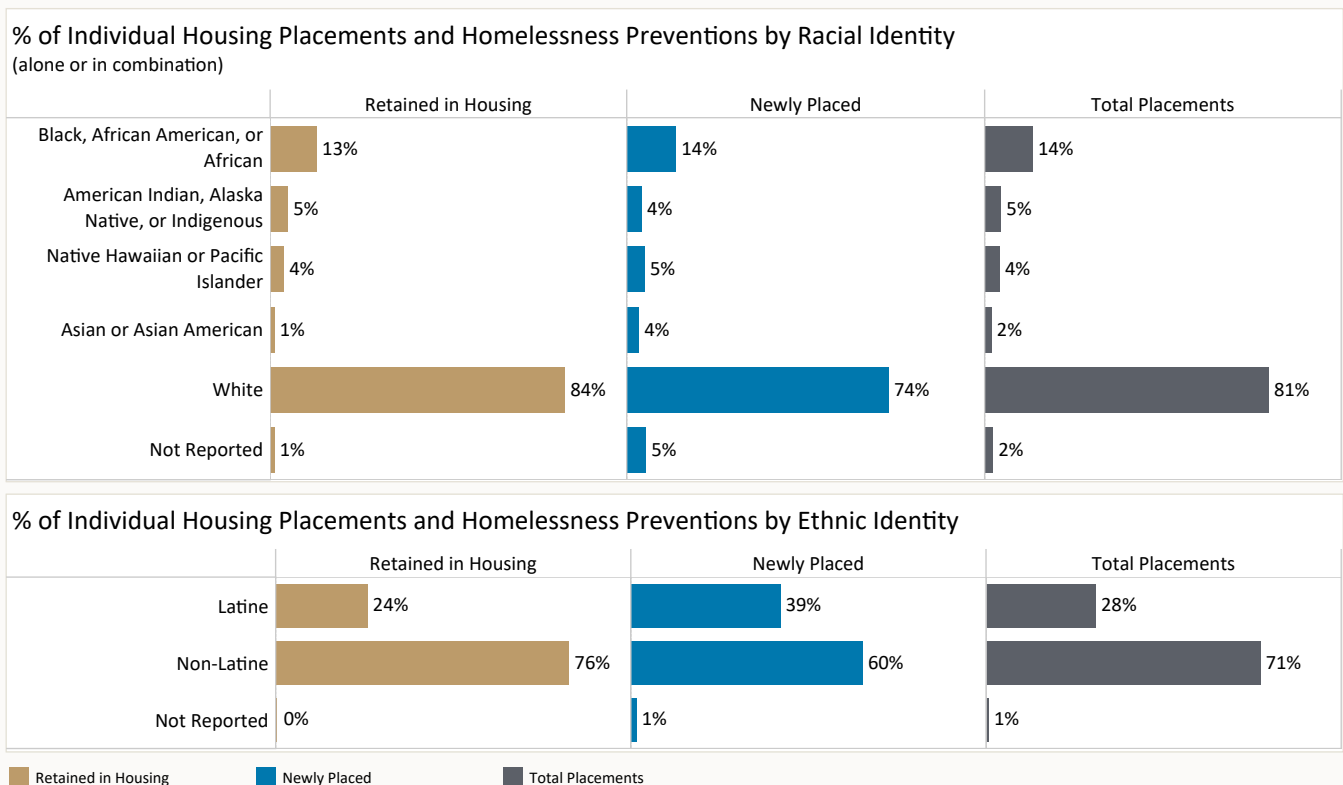
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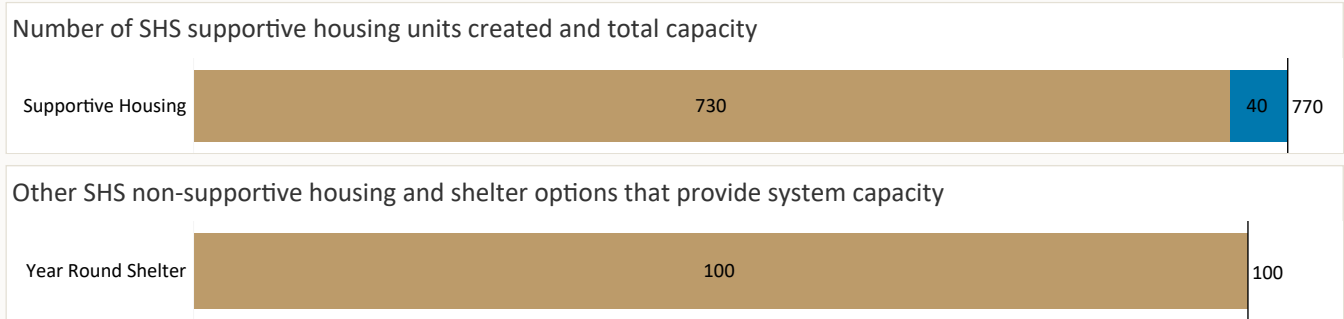


# SHS Outcomes Data Report

For the period 4/1/22-6/30/22

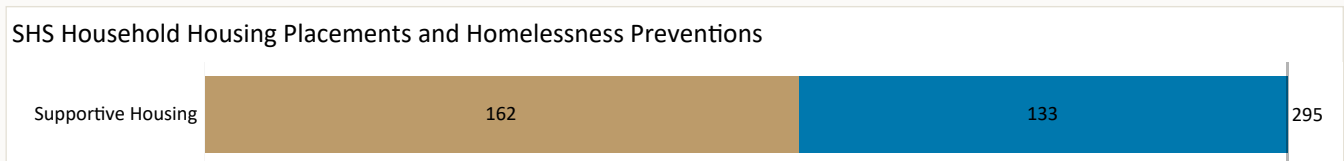
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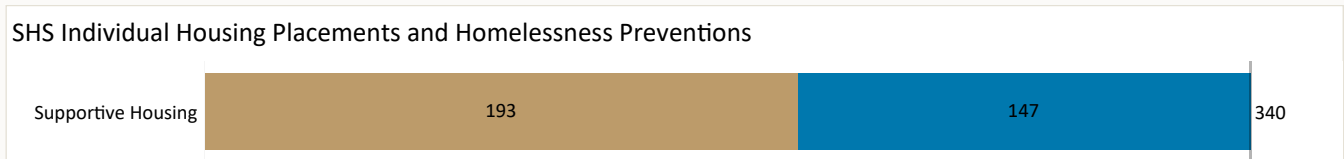


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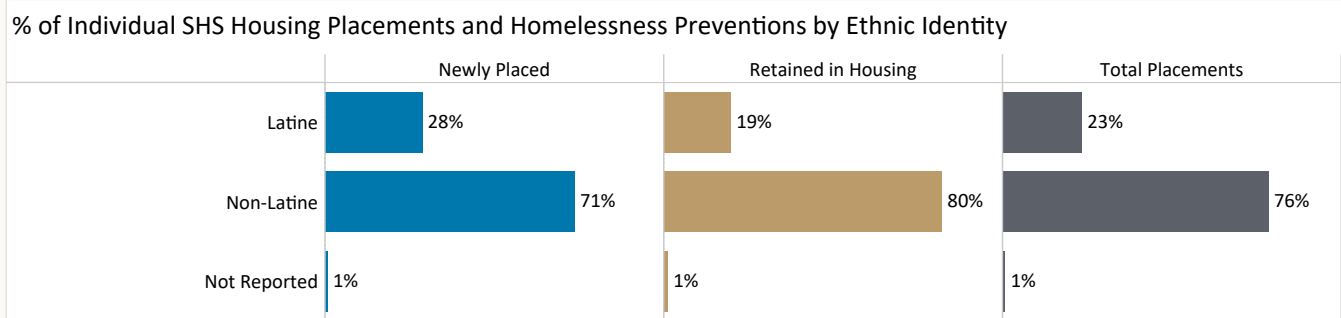
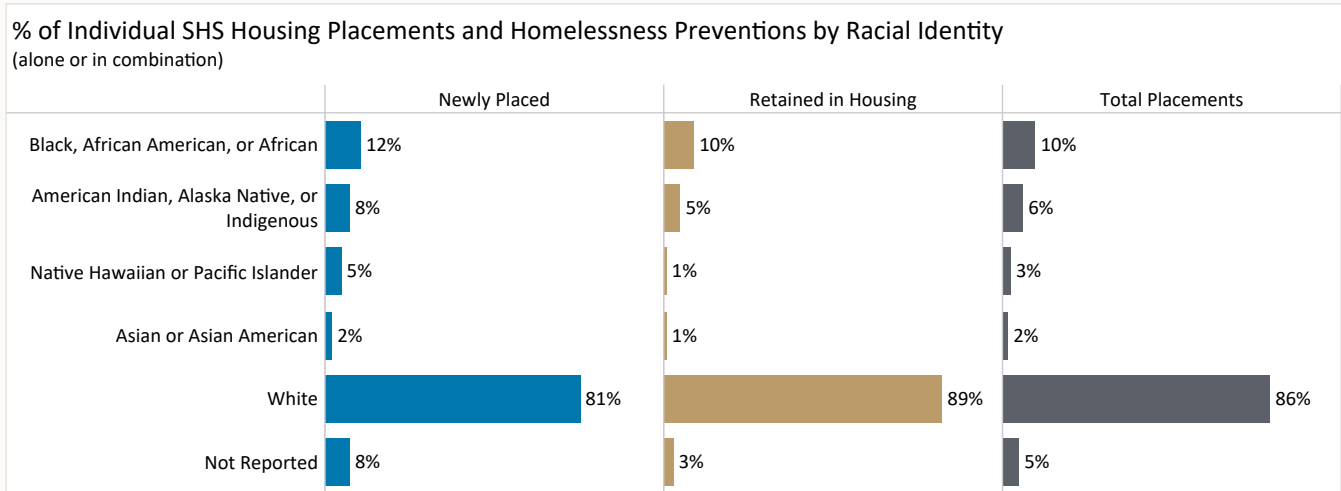


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■ Newly Placed      ■ Retained in Housing      ■ Total Placements