

The Role of a Health Plan in Coordinating Care

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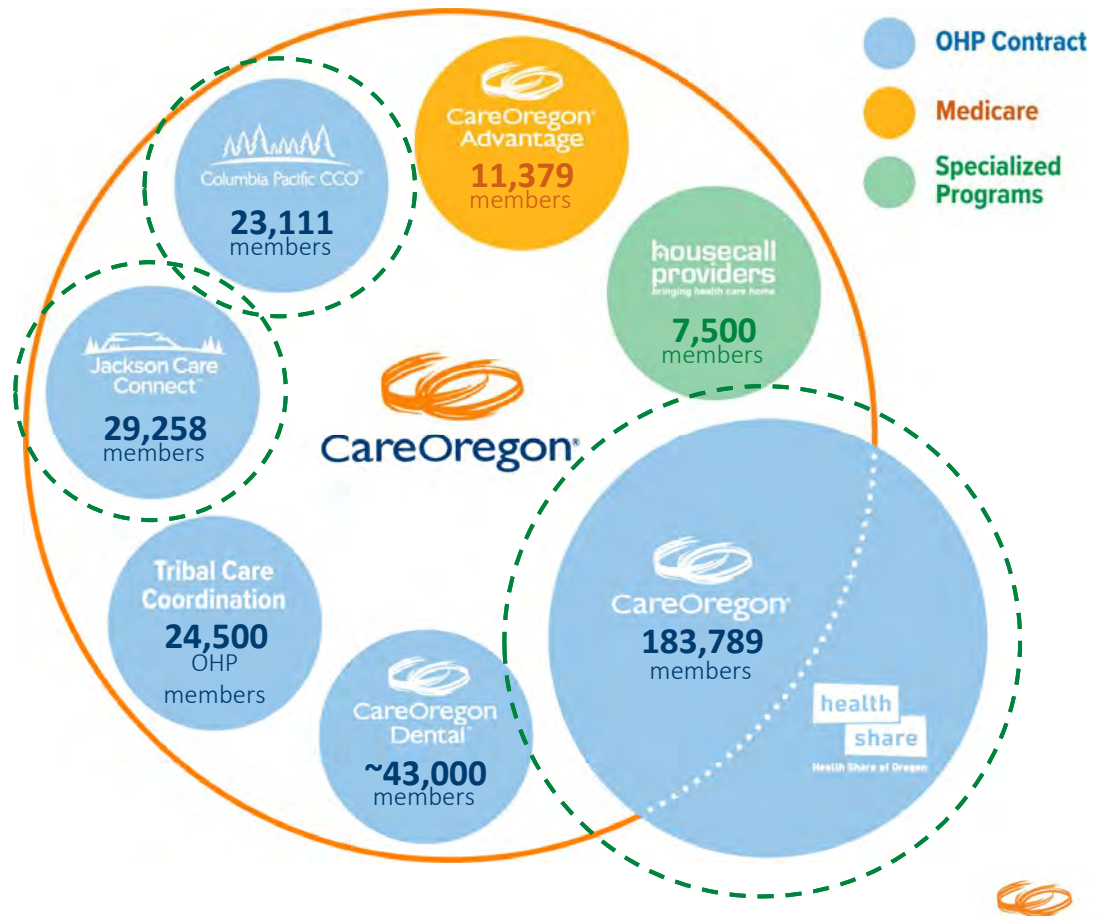
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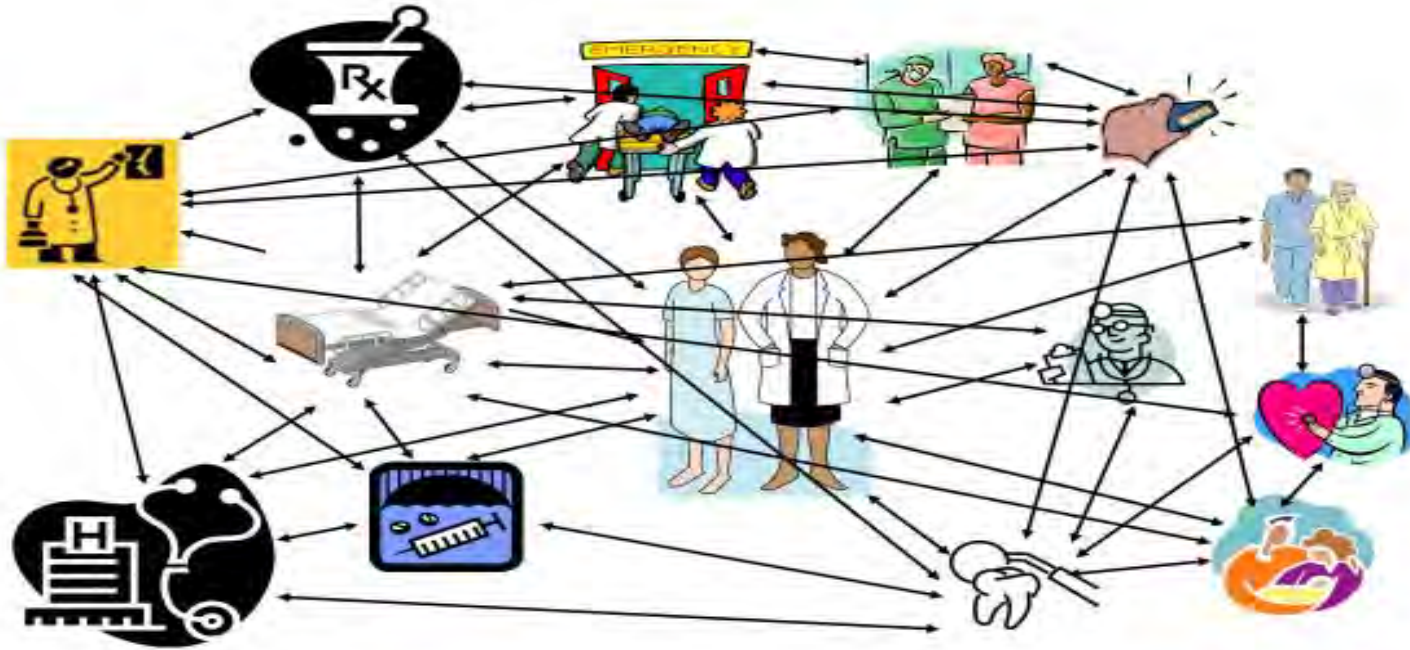
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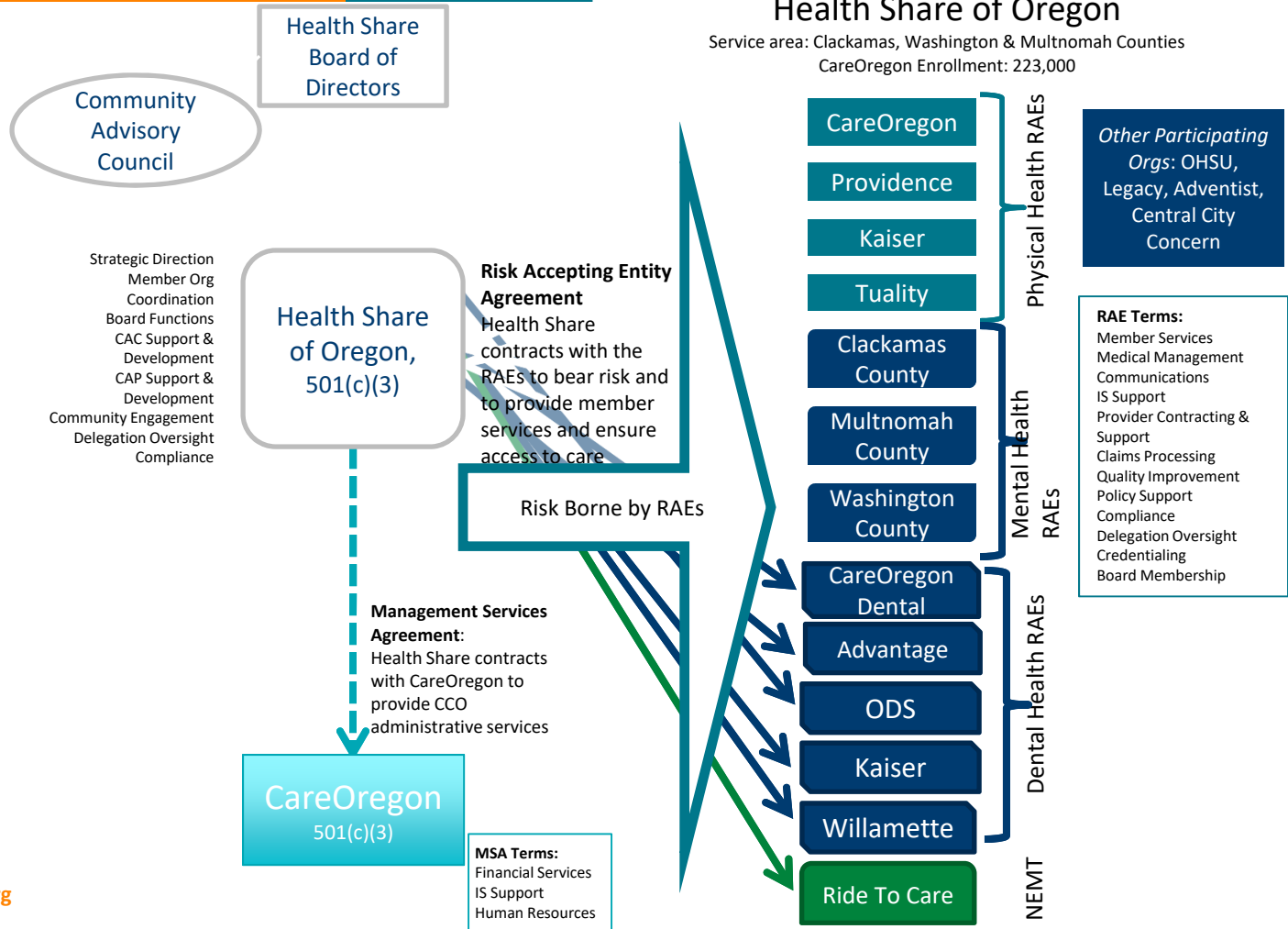
CareOregon is a nonprofit health organization serving Oregon's Medicare and Medicaid populations through three Coordinated Care Organizations (CCOs).





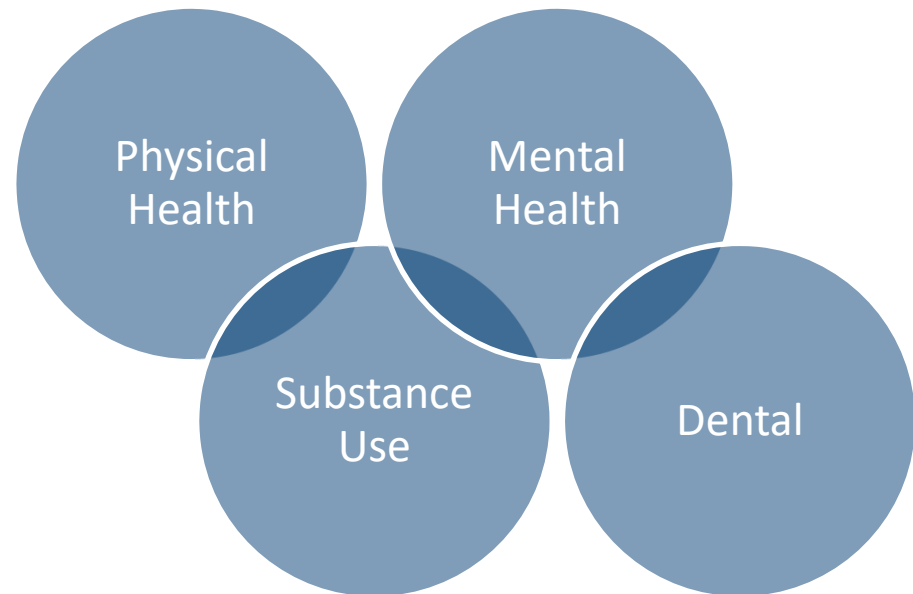
Health Share of Oregon

Service area: Clackamas, Washington & Multnomah Counties
 CareOregon Enrollment: 223,000



What is a CCO?

A coordinated care organization (CCO) is a network of health care providers who work together in their local communities to serve people who receive health care coverage under the **Oregon Health Plan** (Medicaid).





Medicaid
Oregon Health Plan (OHP)



Open Card



**Coordinated Care
Organization
(CCO)**

OHP care is free!

- Go to any hospital/clinic that accepts OHP
- Pharmacy coverage
- Dental care

In 10-14 days you will be assigned to a CCO for medical, dental, and mental health care.

Health Share of Oregon (HSO)

- CareOregon
- Kaiser Permanente
- Providence
- Tuality Healthcare



health

share

Health Share of Oregon



Oregon Health Plan (OHP)/Medicaid



Member-Centric Approach



Member Engagement Activities



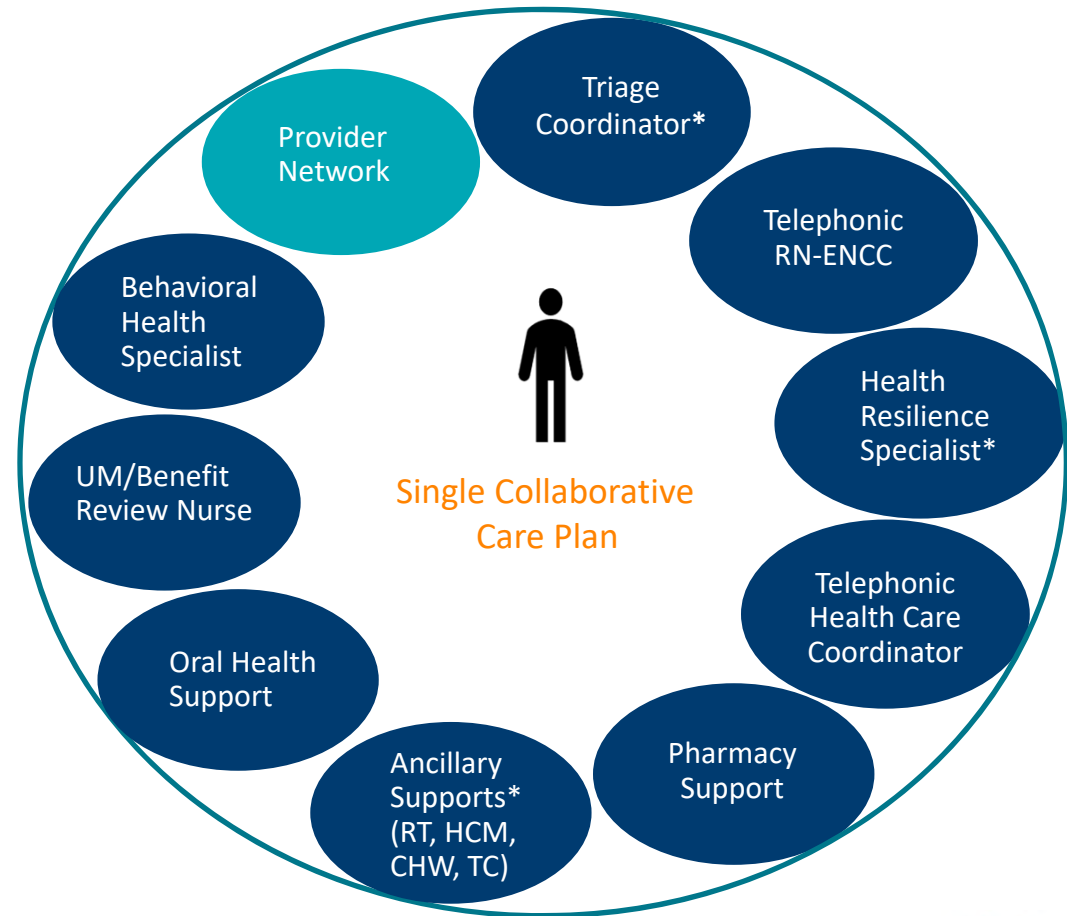
- Member Incentives for preventive services
- Member Portal
- Access to Language Services
- Enrollment, Education, Outreach and Care Coordination in the community

- Benefit Experts
- Medicare Advantage Enrollment
- Access to CareOregon internal systems and referrals to care coordination teams
- Change of Address, Order ID Cards, Temporary OHP Card
- Change Health Plan Assignments
- Access to dental network & guidance around benefits
- Access to phones, glasses, and CareOregon Durable Medical Equipment team



What is a Regional Care Team?

Patient-focused multidisciplinary team, dedicated to working with clinical partners to **coordinate services and resources** for patients and providers.



*Care Oregon community-based supports





AFFORDABLE HOUSING APPLICATION FORM

Affordable Housing is available to moderate-income persons. Each applicant must provide income verification in order to determine eligibility for the program and household income are reviewed periodically.

Southwest Housing Corporation measures each applicant's need for housing based on criteria that include the applicant's income, current living situation, present, and family requirements.

Each adult who will reside in the residence is considered an applicant or co-applicant and will be required to sign the lease if allocated housing.

Upon receipt of a completed application and income verification, the Housing Authority will complete an assessment of the applicant's housing needs in ascending priority for housing. Applicants are offered housing in order of priority as housing units become available.

This application form is designed to collect the required information from applicants seeking housing. Southwest Housing Corporation will use this information to determine eligibility for housing service based on applicant's needs to types of accommodation consistent with the program's intent.

Signature: _____
Date: _____
DO YOU SMOKE?
Yes _____
No _____

Southwest Housing Corporation
An Agency of South Dakota
South Dakota Housing Development Authority
South Dakota Department of Social Services



Dual Eligible

MEDICARE HEALTH INSURANCE

1-800-MEDICARE (1-800-633-4227)

NAME OF BENEFICIARY
JOHN DOE

MEDICARE CLAIM NUMBER
000-00-0000-A

IS ENTITLED TO
**HOSPITAL (PART
MEDICAL (PART**

SIGN HERE → _____

CareOregon Advantage

Member: STANLEY SAMPLE Plan: _____

Primary Care Provider:
NEIGHBORHOOD HEALTH
CENTER TANASBOURNE
Phone: 503-848-5861

MedicareRx
Prescription Drug Coverage

This card is for identification only at
For admissions and out-of-network

Oregon Health ID

Jane Doe

Client ID #
XX12345XX

Date card issued:
08/01/17

DHS
Oregon Department of Human Services

Name
CASSANDRA GUEVARA ECHEVARRIA






Member ID **ABC1234** Language **ENGLISH**

For urgent care, call your PCP 24 hours/day
In an emergency, call 911 or go to the hospital **AUG/18**

Health Share of Oregon
www.healthshareoregon.org
503-416-8090 or 888-519-3845
TTY/TDD 711



Additional benefits for CareOregon Advantage members:

-  Free eye exams + glasses every year
-  \$520 OTC debit card for Rite Aid, Walgreens and Walmart*
-  Free gym membership with Silver & Fit **NEW!**
-  Free transportation to the pharmacy or gym **NEW!**
-  Free meal delivery **NEW!**



Call Your Health Plan

Name AUG2018
CASSANDRA GUEVARA ECHEVARRIA
Member ID **ABC1234** Language **ENGLISH**

For urgent care, call your PCP 24 hours/day
In an emergency, call 911 or go to the hospital

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TTY/TDD 711

health share
Health Share of Oregon

Physical Health Plan 	Dental Health Plan 
CareOregon 800-224-4840 (TTY/TDD 711)	CareOregon Dental 888-440-9912 (TTY/TDD 711)
<small>RxBIN/Rx PCN: 610011/IRX Rx Grp: CORMCAID</small>	
Primary Care Provider (PCP) PHYSICAL HEALTH CLINIC 503-000-0000	Primary Dental Provider (PDP) DENTAL CLINIC 800-000-0000
Mental Health & Substance Use Plan 	
Washington County 503-291-1155	





Health Share of Oregon CCO 2.0 Roadshow

Clackamas County

Date: Monday, October 21st

Time: 6 pm-8 pm

Location:

Clackamas Community College
Harmony West Community Room
7738 SE Harmony Rd.
Milwaukie, OR 97222

Washington County

Date: Thursday, October 24th

Time: 6 pm-8 pm

Location:

Tuality Health Education Center
Front Auditorium
334 SE 8th Ave.
Hillsboro, OR 97123

Multnomah County

Date: Saturday, October 26th

Time: 10 am-12 pm

Location:

Asian Health & Service Center
9035 SE Foster Rd.
Portland, OR 97266



Questions

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