



CRIME VICTIM ADVOCACY PROGRAM (CVAP)



LUTHERAN
**Community
Services**
NORTHWEST

Health. Justice. Hope.



COUNTIES WE SERVE

Clark
Clackamas
Multnomah
Washington

SERVICES WE PROVIDE



- ❖ We provide long-term advocacy and case management to individuals who self-identify as victims/survivors of a crime
- ❖ No wrong door policy
- ❖ We do not close cases
- ❖ Emotional support and crisis intervention
- ❖ Civil and criminal advocacy
- ❖ Referrals, resources, and support related to the harm after victimization

WE ARE NOT AN EMERGENCY SERVICE PROVIDER



What is an emergency?

- ❖ Any situation needing the response of law enforcement, immediate housing, hotel vouchers, or emergency financial assistance.
- ❖ Example: “I need a place to stay by tonight, so I will not be found by my abuser.”

Who to call in an emergency?

- ❖ 211 for resource information
- ❖ 911 emergency law enforcement
- ❖ 311 non-emergency law enforcement
- ❖ DV crisis lines
- ❖ County crisis lines
- ❖ Day/night shelters



OUR PHILOSOPHY: SAFETY, CHOICE, COLLABORATION, TRUSTWORTHINESS, AND EMPOWERMENT

- ❖ Trauma-informed care
- ❖ Victim-centered approach
- ❖ Cultural awareness
- ❖ Strengths-based approach



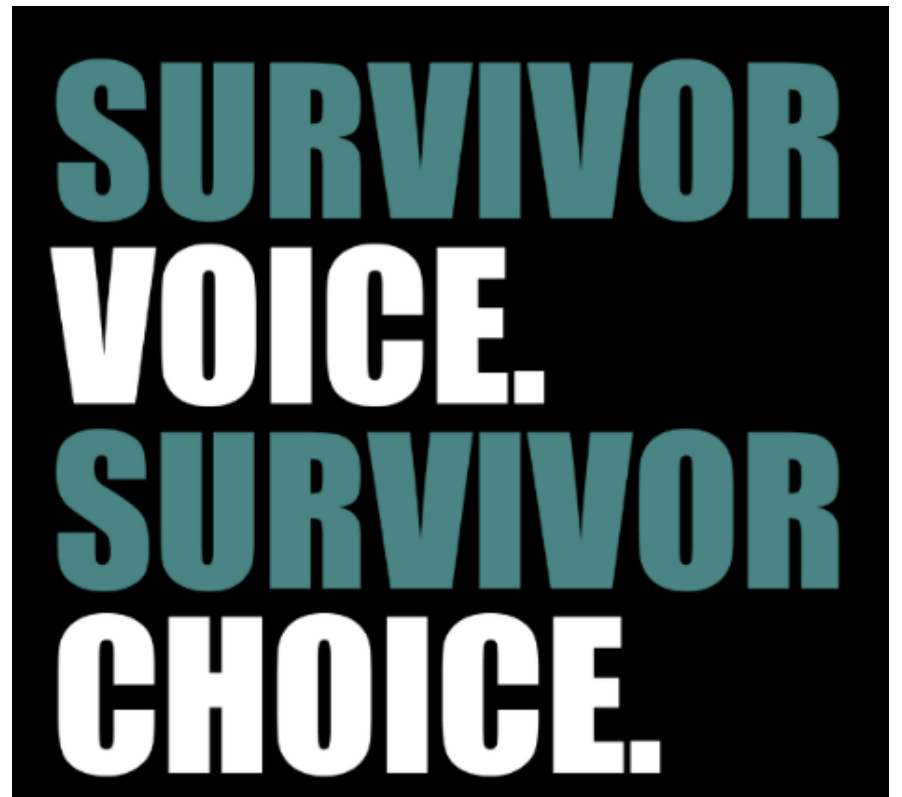


PARTICIPANTS NOT CLIENTS

WHAT MAKES A QUALIFYING VICTIM

- ❖ Has experienced or been affected by any crime
- ❖ Self-disclosure of victimization
- ❖ Reporting to law enforcement is not necessary
- ❖ Victimization in the Portland metro area or home country
- ❖ Secondary victimization – relatives, friends, colleagues, witnesses, neighbors
- ❖ Reside in the Portland metro area

*****Individuals must meet at least one qualifying criteria for services through CVAP*****



HOW TO MAKE A REFERRAL



❖ **Call** the referral line:

❖ Portland (971) 888-7830

❖ Vancouver (360) 694-5624



❖ **Email** – Send a message or referral form to cvap@lcsnw.org



❖ **Walk In** – We encourage calling or emailing before coming in to our offices for best services. If a participant is not able or does not feel comfortable doing so, they can walk in to our offices and ask to speak to an advocate. They may have to wait for services.



❖ **Office Hours:**

Portland 8 am - 6 pm, Mon – Thur; and 8 am – 5 pm on Fri

Vancouver 8 am – 5 pm, Mon – Thur; and 8 am – 2 pm on Fri

Referral Form

- ❖ This form is not required! An email to cvap@lcsnw.org will work as well. Please include information that will be useful to us to properly serve individuals such as race, age, address, language, etc.
- ❖ Let us know if you would like the form e-mailed to you.



Health. Justice. Hope

Victim's Name: _____

Victim's DOB: _____

Address: _____

City: _____

Zip code: _____

Cell phone: _____

County: _____

Primary contact if different from client:

Name/relationship: _____

Contact # : _____

Limited English Proficiency?

Yes No Not reported

If so, what language? _____

Reported to Law Enforcement?

Yes No

Date of Incident: _____

Law enforcement agency? _____

Agency's Name & Referral Date: _____

Your e-mail: _____

Client Type:

Adult Minor

General Crime Category/ies:

Arson Assault

Bullying Burglary

Child Physical Abuse

Child Pornography

DUI/DWI Crashes Fraud

Harassment Hate Crimes

Homicide/Attempted Homicide

Human Trafficking: Labor or Sex

Exploitation Identity Theft

Kidnapping/missing persons

Mass Violence – domestic/international

Property Crimes Robbery

Terrorism

Vehicular Assault Violation of Court Order

Vulnerable Adult Abuse

Other _____

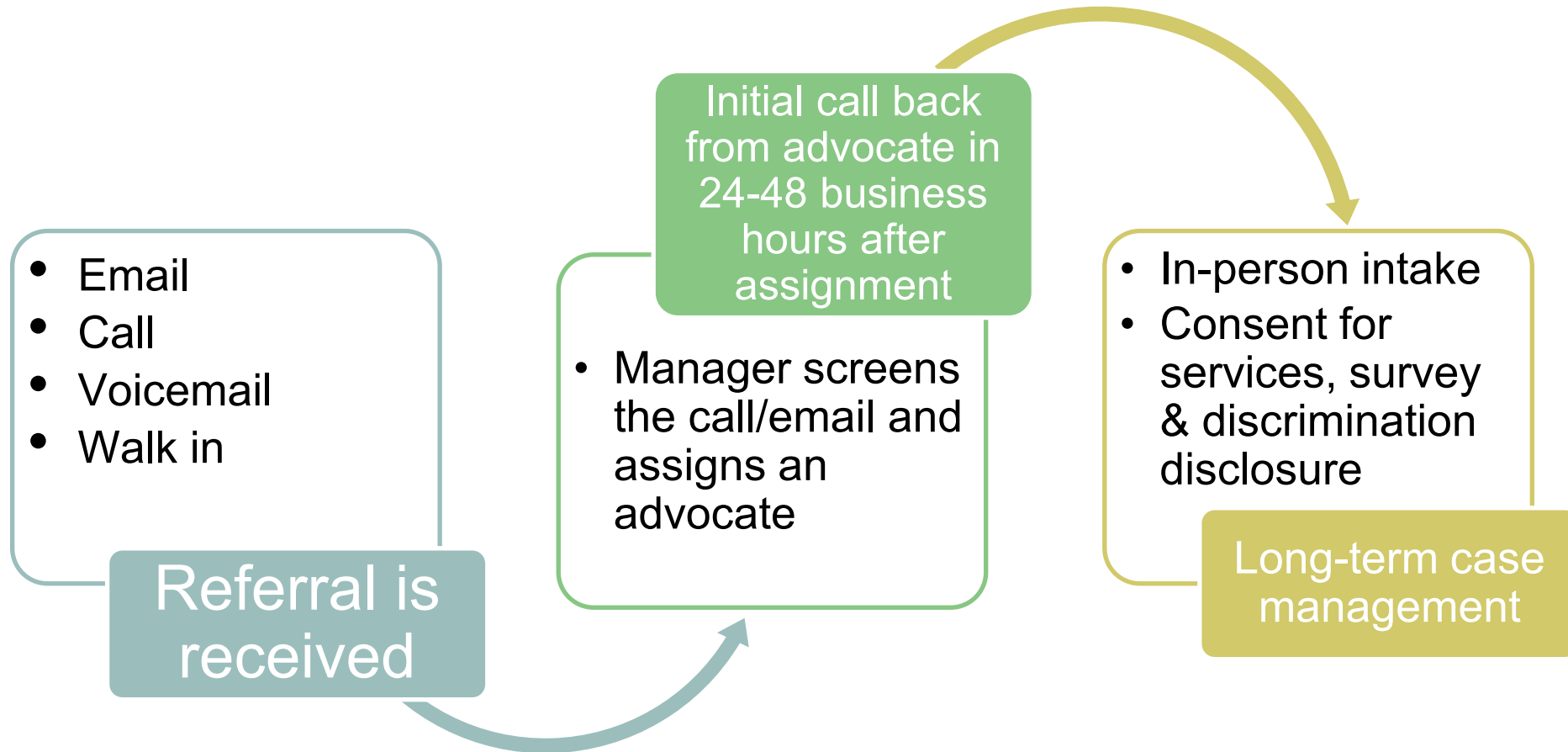
Ok to leave a message: Yes No

Veteran's Status? Yes No Not reported

Community Partner Referral Form

Important information for us to know (cultural preference, incident, resources sought, desired outcome):

WHAT TO EXPECT AFTER A REFERRAL HAS BEEN MADE



Languages and Specialties

Advocates' specializations:

- ❖ Mental & behavioral health
- ❖ Substance use
- ❖ Social work
- ❖ CPS and DHS
- ❖ Immigrants and refugees
- ❖ Court proceedings
(criminal and civil)
- ❖ Restorative justice
- ❖ Housing/houselessness

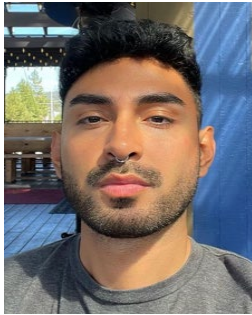
❖ Languages our advocates speak:

- ❖ English
- ❖ Spanish
- ❖ Swahili
- ❖ French
- ❖ Russian / Ukrainian
- ❖ Kirundi
- ❖ Kinyarwanda
- ❖ Free interpretation services



OUR TEAM

P
O
R
T
L
A
N
D



Carlos



Divine



Kali



Mary



Mindy



Vanessa

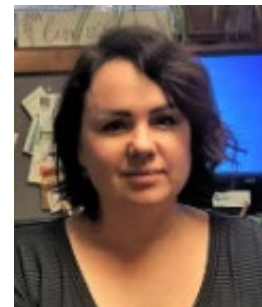
V
A
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C
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U
V
E
R



Julie



Veronica



Yelena



Katy