



Washington County

Supportive Housing Services

Implementation Readiness Update

June 2021

Department of Housing Services

co.washington.or.us



Agenda



- SHS Implementation readiness overview
- Building and supporting our service provider network
- Deploying housing case managers, with housing solutions
- Introducing Bridge Shelter
- Modernizing Community Connect
- Expanded and supported rent assistance programs



SHS implementation readiness

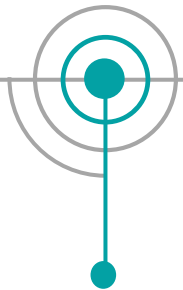


- Network of service providers procured (RFPQ)

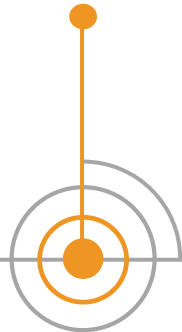
- Contract allocations begin
- Bridge shelters open
- Regional Long term Rent Assistance (RLRA) available

- First Quarterly Report

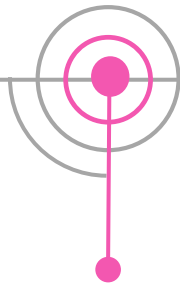
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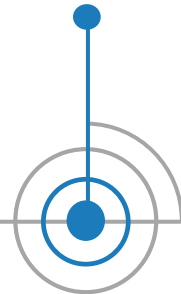
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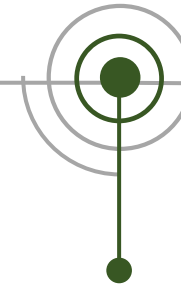
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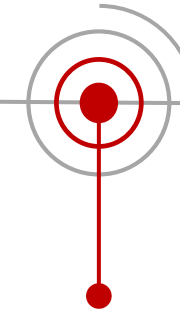
July
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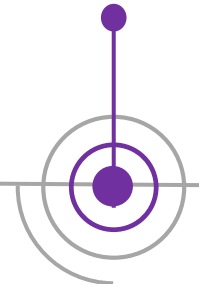
August



September



October



- Local Implementation Plan approved

- Provider network announced
- IGA negotiations finalized
- Community Connect modernized

- Case manager trainings
- Capacity building grants
- Landlord recruitment begins
- Community Connect refined



Service provider network



Community-based organizations will provide supportive housing services:

- Outreach and engagement
- Shelter and transitional housing operations
- Housing navigation and case management
- Supportive housing on-site and retention services
- Wrap-around supports: peer supports, employment supports, community based behavioral health care



Service provider network: RFPQ



Qualifying partners:

- Alano Club of Portland
- ASSIST Program
- **Bienestar**
- Boys and Girls Aid
- Bridges to Change
- Catholic Charities of Oregon
- **Centro Cultural del Condado de Washington**
- College Housing Northwest
- Community Action Organization
- Community Partners for Affordable Housing
- Community Warehouse
- Easterseals Oregon
- Ecumenical Ministries of Oregon
- Family Promise of Greater Washington County
- Family Promise of Tualatin Valley
- Forest Grove Foundation
- Friendly House Inc.
- Good Neighbor Center
- HomePlate Youth Services
- **Immigration and Refugee Community Organization (IRCO)**
- Impact NW
- JOIN
- **Just Compassion of East Washington County**
- **Latino Network**
- LifeWorks NW
- New Narrative
- Open Door HousingWorks
- Project Homeless Connect
- Reach CDC
- Salvation Army
- Sequoia Mental Health Services, Inc.
- Telecare Corporation
- The Commons Law Center
- Transition Projects
- **Unite Oregon**
- **Urban League of Portland**
- **Virginia Garcia Memorial Health Center**
- Worksystems, Inc.



Service provider network: Next steps



Allocation processes begin

- Housing case management services
- Bridge shelter
- Crisis response & multi-disciplinary teams

Case manager and partner trainings

- Standards of care – culturally responsive, housing first, trauma informed
- HMIS, Community Connect, and data management

Capacity building grants and technical assistance



Service provider network: Next steps



Service contract allocations – Phase two:

- Winter and emergency year-round shelter
- Housing stabilization services
- Supportive and transitional housing
 - Youth transitional housing, host homes
 - Affordable housing resident services
- Wrap around supports
 - Benefits and legal advocacy
 - Employment programs



Housing Case Managers



Intensive Case Management Services (ICMS) – *for households who need supportive housing placement and retention supports*

- 1-20 caseload
- Outreach, assessment, housing navigation and retention
- Serving households
 - Disabled or 55+ and extremely low income
 - Experiencing or at risk of prolonged homelessness
- Anticipated allocation of 30-40 ICMS workers



Bridge Shelter



Temporary non-congregate shelter will serve households referred to ICMS and working towards supportive housing

- **Aloha Inn** (22 units)
 - Operated by Good Neighbor Center
 - Supported by Urban League and Bienestar
- **Econolodge** (60 units)
 - Operated by Greater Good Northwest
 - Supported by Urban League and Bienestar
- Referral through Community Connect
- Programs begin with units occupied by guests from Econolodge and Comfort Inn.



Community Connect modernized



Community Connect began - 2014

- Designed to prioritize and coordinate limited housing resources for efficient and effective use.

Community Connect modernization- 2021

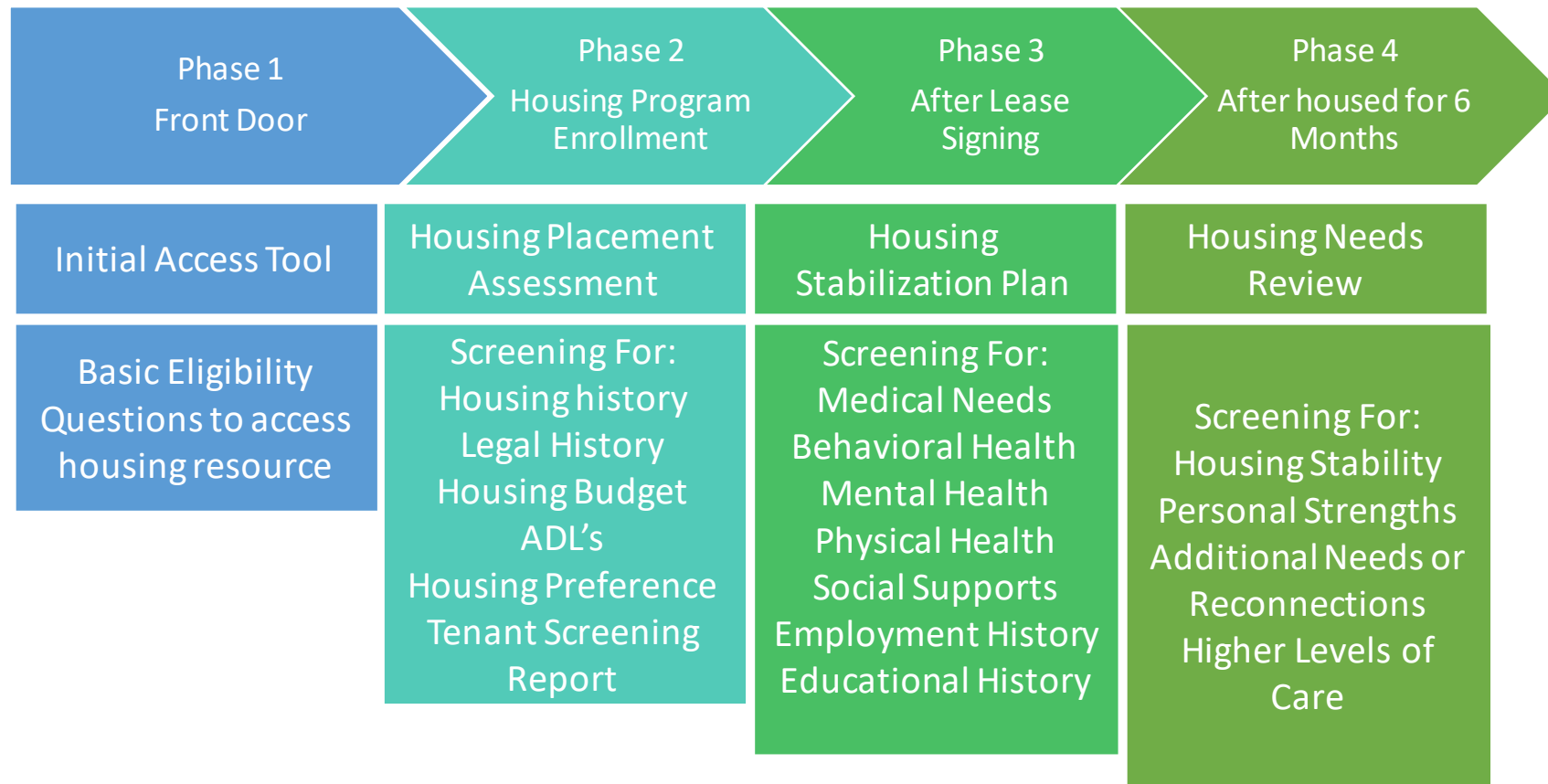
- Abundance approach
 - 500+ housing placements added
 - all ICMS workers will be trained to provide assessments
- Phased approach

New assessment tool to roll out over Summer 2021

- Continued feedback and refinement



Community Connect: Phased Assessment





Rent assistance programs



Long-term Rent Assistance – *for households with fixed and extremely low incomes*

- Shelter plus care, Mainstream
- NEW: Emergency Housing Vouchers **(EHV)**
- NEW: Regional Long-term Rent Assistance **(SHS - RLRA)**
- NEW: Referral roles:
 - Referred through Community Connect
 - Barrier buster funds and move in costs available
 - DHS staff provide voucher processing
 - CBO Case managers provide housing navigation, placement and retention support



Rent assistance programs



Time-limited Rent Assistance - *For households with time-based income or housing needs*

- Rapid Rehousing programs (2-24 months, assistance tapers down)
- New: Barrier buster funds and ICMS workers to support placement and retention (SHS)

One-time Rent Assistance - *For households needs move in and barrier buster costs only*

- New: One-time rent assistance needs (SHS)

Eviction Prevention Assistance - *For currently housed, at risk due to income or financial need only*

- New: Barrier buster funds and ICMS workers to support placement and retention (SHS)



SHS implementation readiness



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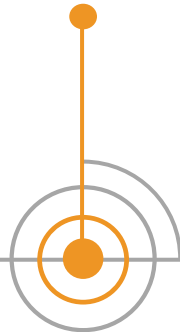
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- RLRA and EHV available

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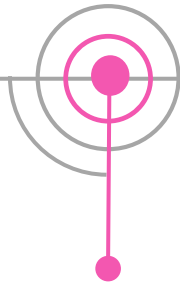
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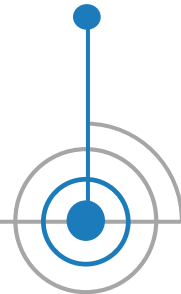
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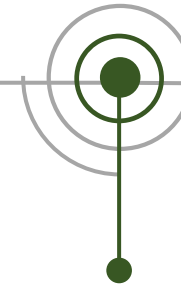
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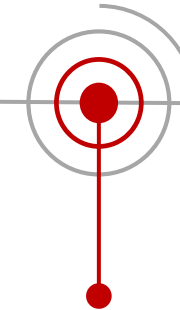
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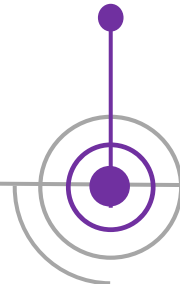
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Questions and Feedback



- New housing resources?
 - EHA and RLRA
 - Bridge Shelter
- Case management role and training?
- Organizational support and training?
- Systems coordination and program referral/ access?