



HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County

Wednesday, April 6, 2016 ~ 8:30 to 10:00 a.m.

>>> The Beaverton Building at "The Beaverton Round" <<<

Third Floor Training Room

12725 SW Millikan Way, Beaverton, OR 97005-1641

AGENDA

I. INTRODUCTIONS: 8:30 a.m.

II. GUEST SPEAKER: 8:35 a.m.

Attorney Ellen Johnson, Oregon Law Center

- Discussion on Legal Services and Legal Clinics in Washington County

III. APPROVAL OF MEETING MINUTES: 9:05 a.m. Action Item

IV. REPORTS AND PROGRAM UPDATES: 9:10 a.m.

- Subcommittee Reports
 - Children (Homeless Education Network)
 - Youth
 - Homelessness
 - Permanent Housing
 - Income Support/Workforce Development Workgroup
 - DD Dialogue
 - Mental Health and Special Needs Community Consortium Steering Committee
 - Veterans
 - Washington County Reentry Council
 - Seniors
 - "Community Connect" Oversight Committee – April 22, 2016
- Strategic Planning and Discharge Workgroup [the CoC Board] – April 8, 2016
- Homeless Plan Advisory Committee (HPAC) – April 21, 2016
- Homeless Management Information System (HMIS)

V. GENERAL BUSINESS: 9:40 a.m.

- Election to fill vacant positions on the HSSN Strategic Planning and Discharge Workgroup (the CoC Board). Action Item
 - Chronic Homeless Representative
 - Substance Addiction Representative
 - Citizen At-Large Representative
 - Business Representative

VI. ANNOUNCEMENTS: 9:50 a.m.

VII. ADJOURNMENT: 10:00 a.m.



Save The Date: Public Comment and Hearing for the 2016 Action Plan
April 6 at 10:00 a.m. (Following the HSSN meeting)

Next HSSN Meeting: Wednesday, May 4, 2016

Department of Housing Services

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www.co.washington.or.us

Equal Housing Opportunity

HOUSING AND SUPPORTIVE SERVICES NETWORK
Maintaining a Continuum of Care in Washington County
Beaverton Building
March 2, 2016 at 8:30 a.m.

Goal: Housing and supportive service agencies working to bring a broad spectrum of organizations together as partners in the community to secure funding and other resources needed in providing a continuum of care for individuals and families who are homeless or with special needs.

ATTENDEES:

Bergin, Patrick—Luke-Dorf, Inc.	Loverin, Robert—Sequoia Mental Health Services
Bradley-Tschirgi, Evana—Domestic Violence Res. Center	Mattia, Matt—Wash. Co. Community Development
Browning, Rose—Good Neighbor Center	McKenna, Marielle—HomePlate
Burnham, Jeff—Luke-Dorf, Inc.	Nelson, Barbara—Community Volunteers/Veteran Advocate
Burton, Valerie—Luke-Dorf, Inc.	Orr, Patrick—Cascade AIDS Project
Calvin, Mellani—Program ASSIST	Paget, Rebekkah—LifeWorks NW
Carlsen, Kurt—WorkSource Oregon	Perkowski, Kaja—Open Door Counseling Center
Clevidence, Veronica—Washington County Housing Svcs	Pero, David—McKinney-Vento Liaison, Homeless Ed. Network
DeShazo, Jesse—Boys and Girls Aid	Potter, Yvette—Washington County DAVS
Duke, Rachael—Community Partners for Afford. Housing	Radecki, Kara—Luke-Dorf, Inc.
Duncan-Perez, Martha—Wash. Co. Reentry Council	Rogers, Patrick—Community Action Organization
Earp, Eric—Bridges to Change	Salvon, Jeff—City of Beaverton
Evans, Annette—Washington County Housing Services	Schwab, Jack—Good Neighbor Center
Foran, Celina—Community Action Organization	Sell, Wendy—LifeWorks NW
Galian, Katherine—Community Action Organization	Seward, Michelle—LifeWorks NW
Gonzalez, Antonio—LifeWorks NW	Skryha, Vicki—U.S. Department of HUD
Griffey, Kristin—Luke-Dorf, Inc.	Sullivan, Brenda—Bridges to Change
Heart, Annie—Family Promise	Taylor, Molly—Oregon Dept. of Human Services
Herron, Carol—St. Anthony's Shelter	Teifel, Gordon—Families for Independent Living and DEAR
Jamison, Jeanne—Love, INC., Tigard/Tualatin/Sherwood	Trunnell, Alan— City of Beaverton
Layton, Amber—HomePlate	Weller, Sarah—Write Around Portland
Linder, April – Housing Independence	Werner, Judy—Lutheran Community Services NW
Logan-Sanders, Andrea—Boys and Girls Aid	Williamson, Drew—Boys and Girls Aid

Chair: Annette Evans, Public Agency Representative annette_evans@co.washington.or.us
Co-Chair: Katherine Galian, Nonprofit Agency Representative kgalian@caowash.org

I. INTRODUCTIONS

II. APPROVAL OF MEETING MINUTES

Motion: Approve the February 3, 2016 HSSN meeting minutes.
Action: Katherine Galian
Second: Jack Schwab
Vote: Approved, unanimous.

III. CoC PROGRAM PRESENTATIONS

Presentation on McKinney-Vento CoC Program funded project outcomes

Annette Evans explained the CoC receives approximately \$2.7 million in McKinney-Vento homeless assistance funds, and the projects funded by this money are reviewed annually. This is an opportunity for those present to learn about projects they may not have known about previously, and perhaps learn from the challenges and outcomes experienced by other agencies. The outcomes are focused on the HUD performance measures, and are

taken into account when scoring projects for ranking and rating in the CoC Program grant application.

- *Youth Transitional Living Program (TLP) – Andrea Logan-Sanders, Boys & Girls Aid*
Andrea Logan-Sanders reported the TLP program provides housing and supportive services to homeless youth (18 to 23) transitioning to self-sufficiency and housing stability. During the grant year, this program served 13 youths and 3 of their children. Of these, 5 exited; 4 to permanent destinations, and 1 to a temporary destination. All exited with some type of financial resources. Case management and both job and housing readiness are provided. While in the program, the youth deposit into savings account, and the funds are held until they are ready to exit with enough money to help them get into stable housing. Skill-building groups are offered twice each month, including education on health and nutrition, sexual education, communication, and financial skills. TLP deobligated \$159.00 due to a change in a rental unit and other financial reporting issues which have since been addressed and corrected.
- *Washington County Transitional Housing Program – Washington County Housing*
Annette Evans reported for Gary Calvert, who couldn't be present. The program offers transitional housing with case management and supportive services to homeless probationers/parolees and their families, helping them move to an independent living and crime-free lifestyle. Participants live in 3 single-family houses owned by the Housing Authority of Washington County (HAWC). Case management is provided under the supervision of Washington County Community Corrections (WCCC), and a range of professional skill development and treatment services are coordinated and provided by the WCCC. Some challenges have been families experiencing criminal or drug relapse, and occasional extensive damage to the homes. HUD funds will be reallocated to another program after June 30, 2017. Though HUD funding will cease, there are no plans to terminate the program; criminal history is such a barrier to housing that HAWC will continue offering this opportunity.
- *Housing Stabilization Program (SSO) – Rose Browning, Good Neighbor Center (GNC)*
Rose Browning reported the Housing Stabilization Program (HSP) provides case management, supportive services and housing to homeless families. The goal is the families will achieve self-sufficiency within 12 months using a rapid re-housing model. The HAWC provides 12 affordable housing units at reduced rates. Adults complete a Rent-Well class and undergo case management. A family must have \$1400/month income to move in, and a unit must be available, making placement challenging. Families are not required to move after completing the program, so many families choose to stay and build good rental history. This helps their stability, but makes it more difficult to enter eligible families, as units don't often become available.
- *CoC Rapid Re-Housing – Pat Rogers, Community Action Organization (CAO)*
Pat Rogers reported the CoC Rapid Re-Housing and HopeSpring Projects were merged in September 2015. Eligible literally homeless families with children receive up to two years subsidized rent and case management, with a focus on employment and self-sufficiency. There is a self-sufficiency matrix that indicates when families are ready to exit the program. CAO has a relationship with WorkSystems, Inc. called the Allied Partnership in which every family participates in an employment self-sufficiency plan. The average family participates in the project for a little over a year. During the first year of the program, it was very difficult to lease enough households, so money was deobligated. The project does not expect to deobligate any funding this year.

- Safe Haven – Kara Radecki, Luke-Dorf*
 Kara Radecki reported Safe Haven provides a safe, stable place to live for chronically homeless adults experiencing severe and persistent mental illness. Mental health and treatment support services are offered on-site, but not required, in this 10-bed housing-first project. Services also include meals, medication management, and assistance in acquiring benefits. The project is successful because it allows people who have been homeless for a long time, and are often traumatized, to become comfortable receiving help. One challenge is collecting the necessary documentation for the new HUD chronic homeless definition. Another challenge is staffing, so Luke-Dorf partnered with local universities to recruit counseling and social services students to work as Supportive Housing Specialists. Lastly, the housing crisis makes it difficult to find permanent housing. All 3 clients who exited the project went to temporary destinations, but all had some form of financial resources.
- Hillsboro Graduated Independent Living Program (HGILP) – Kara Radecki, Luke-Dorf*
 Kara Radecki reported the HGILP is a 14 bed permanent supportive housing program for chronically homeless adults with severe and persistent mental health disorders. The program has been moving toward a therapeutic community model where clients must be stable enough to manage their own medications and meals. Residents receive mental health and, when needed, integrated addiction services and support services onsite and at Luke-Dorf's nearby clinic. This program is challenged by the staffing issues; there is only one staffed shift per day, plus a house manager, which can create safety concerns. Luke-Dorf encourages staff to do safety sweeps at night and call authorities if there are issues. Of the 17 participants in the past year, 9 exited the program; 1 to a permanent destination, 2 to institutional destinations, and 6 to temporary destinations. Of these, only one exited with no financial resources.
- Tom Brewer – Rebecca Paget, LifeWorks Northwest*
 Rebecca Paget reported the Tom Brewer House is a 15 unit drug-free permanent supportive housing project for homeless adults with mental health and other disabling issues. The former hotel has 14 units, 5 of which have two bedrooms. The project received one-time acquisition funding, and offers 13 project-based Section 8 subsidized beds and 7 HOME funded beds. Of the 8 residents who exited last year, 4 went to a permanent destination and all had financial resources. A challenge this past year was that potential clients were confused by the change to the Community Connect system. LifeWorks created a detailed phone message explaining the process for the project-based Section 8 wait listed persons, and gave staff additional training and encouragement to attend Community Connect assessments with clients. Another challenge is eligibility requires a person to be homeless, disabled, and meet the low-income guidelines. Since there is no requirement that clients accept services, it's difficult to get them the support they need. This can result in increased mental health and dependency issues, particularly when new clients enter the project. This in turn contributes to property damage when clients feel they aren't getting what they want. One unit has been vacant for almost 2 years due to extensive property damage. Bi-annual inspections and inspections when a client is considering leaving the project were implemented to keep appraised of potential damage. More social gatherings are being planned, as this helps create a sense of community and belonging amongst residents.
- Tri-Haven – Robert Loverin, Sequoia Mental Health Services, Inc.*
 Bob Loverin reported on Tri-Haven, a 15 unit supportive housing program for homeless adults with mental health and other disabling issues. Project-based CoC Program Rent Assistance subsidizes the rent of 12 single room units. Residents receive integrated mental health and support services at Sequoia Mental Health Clinic, and are provided

one hot meal each day. Full-time staff is available to help with medication management if needed, and Sequoia offers mental health services, Integrated Dual Disorders Treatment, therapy, and psychiatric and life skills training. In the past year, 2 clients left to permanent destinations, each with financial resources. There are various funding sources with different requirements, which is challenging. The project is transitioning to a new site manager, and had to deobligate \$29,294 in HUD rent assistance as the project did not maintain 100% occupancy. The site is currently fully occupied.

- *Shelter Plus Care TRA – Annette Evans, Washington County Housing Services*
Annette Evans reported legacy SPC tenant-based rent assistance provides permanent supportive housing through collaborative partnership between Washington County, which administers the rent subsidies, and nonprofit agencies that provide supportive services to participants. The project funds 148 units including individuals and families that are homeless and have a disabling condition expected to be of long-continued and indefinite duration. The project deobligated \$92,495 in HUD rent assistance primarily due to extremely low vacancy rates in Washington County. To address this challenge, Luke-Dorf created a Housing Navigator position to work with landlords and assist chronically homeless SPC clients in obtaining housing. Since September 2015, 11 chronically homeless individuals have been housed from several different service provider agencies. Annette provided each agency with the current list of their clients on the SPC waitlist, and asked that the agencies work with these clients to find alternate housing for them as the project is fully leased.
- *Homeless Management Information System (HMIS) – Annette Evans, Washington County Housing Services*
Annette Evans reported the HMIS funds pay a portion of the cost for a 0.6 full-time employee system administrator. 47 of the 48 CoC projects participate in HMIS, with 3,623 new unduplicated homeless system clients during the 2014/2015 operating year. This is largely due to the implementation of the new Community Connect system that collects data on homeless households seeking assistance. At the February 21, 2016 HSSN Workgroup meeting, there was discussion regarding gathering data for each homeless person in the county, and HMIS would be the system to capture this data. Alan Trunnell asked about tracking seniors who don't meet the at-risk definition, but are in danger of homelessness. Yvette Potter said Washington County Disability, Aging and Veterans (DAVS) has limited programs for the elderly, but is working to create new elderly and veteran advocate positions to assist these populations in finding housing.

IV. GENERAL BUSINESS

Emergency Solutions Grant (ESG) consultation with the CoC

Matt Mattia, Washington County Office of Community Development explained the main points are allocating \$25,000 to street outreach, \$50,000 to the CoC Emergency Shelters, and the splitting the remaining non-administrative funds 40% to Homeless Prevention and 60% to Rapid Re-Housing. This is a change from last year, which saw a 50/50 split between funding for those two projects, but will provide more housing opportunities for the literally homeless population. Matt shared the performance standards for each project type and the number of people served. Updates will be made to the manual for the Consolidated Plan including procedures for the emergency shelters; any shelters with feedback are encouraged to talk to Matt. The allocation plan will be included in the Consolidated Plan, which will be submitted to the Board of County Commissioners for final approval.

The Consolidated Plan is available online at

<http://www.co.washington.or.us/CommunityDevelopment/Planning/2015-2020-consolidated-plan.cfm>.

Motion: Approve the Emergency Solutions Grant Allocation Methodology presented.
Action: Judy Werner
Second: Gordon Teifel
Vote: Approved, unanimous.

Election of representatives to fill vacancies on the HSSN Workgroup (the CoC Board)

The following nominations have been made:

Veteran Representative: Cole Schnitzer, US Veteran Affairs

Youth Representative: Andrea Logan-Sanders, Boys & Girls Aid

Business Representative: Vacant

Motion: Appointment the nominees to the HSSN Workgroup (the CoC Board).
Action: Gordon Teifel
Second: Martha Duncan-Perez
Vote: Approved, unanimous.

Open nominations to fill new vacant positions on HSSN Workgroup

Annette Evans, Washington County Housing Services shared that Mona Knapp has resigned as the chronic homeless representative, and nominated Valerie Burton for the position. Former Substance Abuse Representative, Lana Winnie, has taken employment outside the county that results in a vacancy in this position. Martha Duncan-Perez has filled the position representing Citizen-at-Large and submits her resignation due to an ongoing schedule conflict. Nominations will be open until March 23, 2016, and should be submitted to Annette Evans at Annette_Evans@co.washington.or.us

Authorize HSSN Chair and/or Co-Chair to represent the HSSN on Washington County Thrives (Thrives)

Annette Evans, Washington County Housing Services shared the Thrives three initiatives: 1. Safe, Affordable Housing; 2. Workforce Development; and 3. Early Learning Opportunities. She provided those present with a copy of the Thrives membership agreement for agencies interested in participating, and asked that they be submitted to Glenn Montgomery with Vision Action Network. The HSSN is a consortium of partner organizations that has been represented under a previous Membership Agreement and with the election of Ms. Katherine Galian as Co-Chair and the reviewed Agreement, the HSSN would need to review and approve the authorization to enter into a new Membership Agreement.

Motion: Authorize HSSN Chair and/or Co-Chair to represent the HSSN on Washington County Thrives.
Action: Gordon Teifel
Second: Jack Schwab
Vote: Approved, unanimous.

V. ANNOUNCEMENTS

- Annette Evans announced the shelters at Sonrise in Hillsboro and Forest Grove, as well as the Forest Grove United Church of Christ have closed with the remainder closing by end of March. People in need of shelter are encouraged to contact 211 and Community Connect. There are openings in many of the CoC projects, and the goal is to fill all the beds. Alan Trunnell asked if it would be possible to receive a report at each HSSN meeting showing how many people called Community Connect and how many qualified for assistance. Annette and Katherine will work to provide this information going forward.

- Yvette Potter announced some of the topics that will be highlighted in the DAVS Advisory Newsletter which Annette will send to the HSSN. DAVS offers the Family Caregiver Support Program providing support to family caregivers, and the Women's Veterans Conference will be held in Clackamas County on March 18 and 19, 2016. Lastly, since March 2011, DAVS has partnered with the National Council on Aging to help those with Medicare in Washington County to improve their financial outlook by enrolling in programs that save money on healthcare, prescriptions, food, and more. This Benefits Enrollment Center (BEC) is the only one of its kind in Oregon.
- Gordon Teifel announced due to the need for housing for those with intellectual disabilities, Families for Independent Living is seeking to build a relationship with PEDCOR as work continues on the Sunset View Apartments provide 236 affordable housing units.
- Jack Schwab announced GNC's annual fundraising event, In Other Words, will be held on March 11, 2016. This evening of storytelling for adults will include the history of Vanport's flooding, which is an important part of Portland's racial and social history.
- Jeanne Jamison announced Love, INC (In the Name of Christ) mostly provides support items to help people stay in their homes, but lately, they have had many come to them in need of housing. They are working with Just Compassion to bring awareness to the Tigard area government officials. The Just Compassion day center is open at Tigard Foursquare Church on Thursdays.
- Martha Duncan-Perez announced Washington County Reentry Council meets the second Wednesday of every other month at Community Corrections, and there is an opening on the Council for Housing Committee Chair. All are welcome.
- Amber Layton announced HomePlate still has an open bilingual Outreach Worker position. Information is available on www.homeplateyouth.org.
- Vicki Skryha shared her appreciation for the work done through the HSSN, and the difference it's making.
- Judy Werner announced there is land owned by the county that received proposals for use, including an affordable housing apartment complex, but the County Commissioners have not yet decided between the housing and a food court for the neighborhood of Cedar Mill. Rachael Duke said Community Partners for Affordable Housing (CPAH) would like an opportunity to get together with stakeholders and discuss the options while being respectful of the wishes of those in the neighborhood.
- Alan Trunnell announced directly following the April 6, 2016 HSSN meeting there will be a public comments session for the Beaverton and Washington County Consolidated Plans.

VI. ADJOURNMENT

The meeting adjourned at 9:54 a.m. The next meeting is April 6, 2016 at 8:30 a.m.

Minutes prepared by Veronica Clevidence
Washington County Department of Housing Services

To be added to the HSSN email list, contact Annette Evans at Annette_Evans@co.washington.or.us