

# WASHINGTON COUNTY OREGON

# HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County Wednesday, June 1, 2022 - 8:30 to 10:00 a.m.

\*Join Zoom Meeting <a href="https://us02web.zoom.us/j/84243017456?pwd=OHVodXgyVE8rZ0p6c3NyTFJFcDhQQT09">https://us02web.zoom.us/j/84243017456?pwd=OHVodXgyVE8rZ0p6c3NyTFJFcDhQQT09</a> Meeting ID: 842 4301 7456, Passcode: 616533, By phone dial 253-215-8782

# **AGENDA**

I. INTRODUCTIONS: 8:30 a.m.

II. GUEST SPEAKER(S)/TRAINING: 8:35 a.m.

Todd Ferry, PSU Homelessness Research & Action Collaborative, "PSU Village Research and How To Guide"

III. MEETING MINUTES: 9:05 a.m.

• Action: Approve the May 4, 2022 meeting minutes.

IV. GENERAL BUSINESS: 9:10 a.m.

2022/2023 A Road Home Annual Work Plan – Leslie Gong & Julie Steiner

• Supportive Housing Services (SHS) Program Report – Alex Devin, Washington County

• Election of CoC Board positions. The <u>CoC Governance</u> policy defines the election process for CoC Board positions.

<u>Action</u>: Appoint applicants to their respective CoC Board positions and continue recruitment to fill vacancies.

<u>Action:</u> Appoint Leslie Gong as Interim HSSN Chair until new HSSN Chair and Co-Chair are elected.

CoC Board Positions	Applicants
Substance Addiction Organization Term Ending: 6/30/2025	Hannah Studer, Bridges to Change
ESG/CDBG/HOME (City or County) Term Ending: 6/30/2026	
HSSN Chairperson (Public Agency) Term Ending: 6/30/2024	
Victims of Domestic Violence Term Ending: 6/30/2026	Rowie Taylor, DVRC
Development Disabilities Term Ending: 6/30/2026	Gordon Teifel, Families for Independent Living/DEAR
Citizen At-Large or Outreach Term Ending: 6/30/2026	Shawn Cardwell, Forest Grove Foundation
Faith-Based Organization Term Ending: 6/30/2026	Vernon Baker, Just Compassion EWC
Homeless/Formerly Homeless Consumer Term Ending: 6/30/2024	
HSSN Co-Chair (Non-Profit Representative) Term Ending: 6/30/2023	



- ٧. ANNOUNCEMENTS: 9:50 a.m.
- VI. ADJOURNMENT: 10:00 a.m.

July 6, 2022 Meeting - CANCELLED Next Meeting: Wednesday, August 3, 2022

The HSSN is open to the public and all are invited to join – see  $\underline{\text{HSSN}}$  website for additional information and past meeting agenda, minutes and handouts. Comments regarding the agenda can be directed to  $\underline{\text{CoCinfo@co.washington.or.us}}$ 

# HOUSING AND SUPPORTIVE SERVICES NETWORK

# Providing a Continuum of Care (CoC) in Washington County

May 4, 2022, 8:30 a.m. (Virtual Meeting)

Mission: Housing and service provider agencies working to bring a broad spectrum of organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk of or experiencing homeless.

ATTENDEES:

Alexander Sheridan, Allie – WC HHS

Amir, Ayni – OHA

Angeles, Nic – Housing Independence Bailey, Lisa – City of Beaverton Beckman, Shana – FP Tualatin Valley

Benavides, Denisse - Community Action Organization

Blasco, Martin – WC Cooperative Library Svc. Brownell, Amy – Ecumenical Ministries Burnham, Jeff – New Narrative

Calvin, Mellani – ASSIST Program Camp, Kaylie – DHS Oregon

Cardwell, Shawn – FG Foundation Cooke, Beth, Good Neighbor Center

Coppiano, Zoila – Community Action Organization

Cress, Jaquelyn – New Narrative Crites, Joshua – WC Housing Services

Crouch, Alan - Easter Seals

Dunn, Candace - Project Homeless Connect

Emrick, Hannah – Boys & Girls Aid Fellger, Vara – WC Housing Services

Franco, Magali - OHSU

Galian, Katherine - Community Action Organization

Gawf, Mandy – City of Hillsboro Gibb, Courtney – Hillsboro SD/HEN Gong, Leslie – WC Housing Services

Gramp, Leslie - US Dept. of Housing & Urban Development

Graven, Ruby – OHA Green, Jacen – PSU HCAC

Hogan, Molly – Welcome Home Coalition Kass, Peter – WC Housing Services

Kinish-Omier, Kelsea - Community Action Organization

Krogh, Alli – Community Action Organization

Laubach, Elise – FP Tualatin Valley Lloyd, Rhonda – Salvation Army

Ludlam, Mandy – Community Housing Fund Mahalik, Andrew – Good Neighbor Center Martinez, Omar – City of Hillsboro

Mathis, Jessica - Welcome Home Coalition

Miro, Nomarie – Bienestar

Moore, Kayla – WC Housing Services Moshkowski, Melody – The Salvation Army Ogle, Amanda – US Dept. of Veteran Affairs Palestino, Sara – Beaverton SD/HEN

Penney, Darcie – DVRC

Pero, David - Forest Grove SD/HEN

Potter. Yvette – WC DAVS

Rhodes, Barbara - Citizen At-Large

Riley, Juliana – Lutheran Community Services

Ruiz, Roseanna – CPAH

Saldana, Austin – WC Housing Services

Savara, Mike - OHCS

Schimmel, Brian – Centro Cultural Sell, Wendy – Lifeworks Northwest

Simmons, Lucinda – HomePlate Youth Services Smith, Gareth "Gary" – US Dept. of Veteran Affairs

Squeglia, Frank – Bridges to Change Stark, Melissa – CPAH Oregon Stavreva, Silvia – Bridges to Change

Steiner, Julie – Consultant

Swearingin, Nicole – New Narrative Taylor, Rosemary "Rowie" – DVRC

Teifel, Gordon, Families for Independent Living/DEAR Thomas, Lauren – Office of Community Development Toevs, Jeremy – Open Door Counseling Center

Tuininga, AmyMae – DVRC Wilkinson, Becky – Providence Williams, Carrie – New Narrative Williamson, Drew – Boys & Girls Aid Wilson-Coleman, Alisa – LifeWorks NW

Yan, Courtney – WC Emergency Management Center

Yehle, Staci – Community Action Organization

Chair: Vacant

Co-Chair: Katherine Galian, Nonprofit Agency Representative <a href="mailto:kgalian@caowash.org">kgalian@caowash.org</a>

Katherine Galian called the meeting to order at 8:31 a.m.

#### I. INTRODUCTIONS

Josh Crites, Assistant Director shared the Housing Authority of Washington County was committed to moving the work of the continuum forward. Until a new CoC Program Manager is hired, Leslie Gong has stepped in as Interim CoC Program Manager and will be working in conjunction with Julie Steiner, a consultant hired to provide technical assistance.

# II. GUEST SPEAKER(S)/TRAINING

Connor McDonnell, Mike Savara and/or Samuel Kenney, Oregon Housing & Community Services (OHCS), "OHCS Homeless Services Division Initiatives"

Mike Savara provided an overview of the current initiatives within Oregon Housing Community Services (OHCS) noting an historic amount of resources has been provided by the Oregon Legislature over the past six months to be distributed between Emergency Rental Assistance, Oregon Eviction Prevention Program (ORE-DAP), and Homeless Services investments. The Oregon Emergency Rental Assistance Program portal has now closed to new applications with all resources allocated and in process of being paid out. Additional US Treasury resources have been reallocated. During the December special session, \$100 million in eviction prevention resources were distributed to assist with immediate rental financial assistance, housing stability services and culturally specific investments, as well as planning and systems development. The eviction prevention rapid response is being handled through a partnership with the Oregon Law Center and their contracted legal aid service providers offering financial assistance through referrals. ORE-DAP is a flexible program to meet the needs of individual communities to provide financial and case management assistance, work support, or legal services. The Emergency Housing Account (EHA) will have an additional \$10 million added to allow local communities to build out according to their needs. The Oregon Health Authority (OHA) has been partnering with community-based organizations in response to the needs of the pandemic and have received an \$11 million allocation for flexible wraparound services and rental assistance. Development of a statewide network of providers is underway focusing on providing resources and housing investments for immigrants and refugees. Project Empowerment works with the Urban League of Portland to create a community of culturally specific organizations serving communities of color. The housing stability investments have been key in supporting various initiatives such as the Fair Housing Council of Oregon and the Community Alliance of Tenants providing vital information to tenants. OHCS is working with Portland State University engaging in a variety of studies to gain a better understanding of housing data to improve current systems. They are also working with ICF, a global consulting and digital services provider, to assess how they can build out the eviction diversion system long-term. A program is being established to contract with non-profits and community-based organizations to connect with those with lived experience to create systems and processes that will influence policy and decisions. In the past year, \$75 million in shelter resources and homeless services have been received and directed toward Project Turnkey, ESG-CV competitive extension and support, Native American Tribes of Oregon, ODHS Youth Experiencing Homelessness program, and capacity investments and systems building within the Community Action network and Continuum of Care (CoC) services. All of the resources mentioned total \$183 million which will be allocated by 2023. Outcomes and results will be assessed to assist more effectively those being served.

Is there more information on the ODHS Youth Basic Income Pilot? Messaging resources will be distributed for this program by July 1, 2022.

Is there an available list of the funding amounts that were discussed in the presentation? This resource is in the works and will be provided as soon as it is available.

#### III. APPROVAL OF MEETING MINUTES

Motion: Approve HSSN meeting minutes for April 6, 2022.

Action: Elise Laubach
Second: Melody Moshkowski
Vote: Approved, consensus

#### IV. BUSINESS ITEMS

# A. Supportive Housing Services (SHS) Program Report

Allie Alexander-Sheridan reported new SHS programs under development include a Housing Liaison pilot to embed housing liaison's into Health and Human Services programs, a Request for Proposal (RFP) has been issued for a Workforce Development pilot, they are ramping up to launch rapid rehousing in July and expand their outreach work in Washington County.

Peter Kass announced the contract with Just Compassion of East Washington County's Tigard location to provide 20 year-round shelter beds has been finalized. He reported the Cloverleaf site managed by Open Door Counseling Center closed April 20, the Just Compassion EWC Beaverton site will be closing at the end of this month and the non-congregate winter shelter program will be closing at the end of June. While it's unfortunate to lose the temporary bed capacity, they are working on longer term shelter solutions. He reported the Housing Resource Fair was successful in connecting with over 200 households in a two-day period and filling up most Housing Case Manager Services (HCMS) voucher slots.

In future, could Housing Resource Fairs provide a better environment for those suffering from mental illness or debilitating health issues? It was overwhelming for them to stand in line for long periods of time.

The SHS Program hopes to implement a numbering system next time so people do not have to wait in line.

In future, is there a better way to handle early closure? It was a missed opportunity to connect with individuals who were not in the system.

Decisions have been made to keep the fair open for the entirety of the advertised schedule in future. People who came after capacity limits was reached were directed to the *Community Connect* phone line to be entered in the HMIS system. In hindsight, a personal connection would have been better.

Has there been discussion about changing location of the fair to accommodate larger attendance?

It was agreed the venue was too small and they will be looking for a larger space in the future.

Has there been any thought to providing mental health and addiction resources during the fair to meet with those who need assistance?

That has been considered. Organizations who would would like to help fill those roles, should contact Allie Alexander Sheridan at Allie Alexander Sheridan@co.washington.or.us.

Many who were afraid of losing their place in line, did not take advantage of the refreshments that were available. Could that have been handled differently?

In future, the implementation of a numbering system will allow individuals to be given a number instead of waiting in line. There would be a designated waiting area with refreshments until they are called forward.

What happened to the other 100 people that did not get a Case Manager assigned? Some of those folks were assessed and added to waitlists for medium term resources or HCMS. More capacity was expected for later this year.

# Does the number of homeless counted reflect the real housing needs in Washington County?

Katherine Galian acknowledged flaws in methodologies being utilized to count homeless in Washington County as well as agencies using different definitions when measuring the number of homeless, but those were the best tools in place for right now. Refinements continued to be made but homeless counts were not perfectly accurate. With regard to the Housing Resource Fair, the feedback she received from her team members was that it was a success in that people who wouldn't otherwise get connected with services got connected. She added, even with the influx of SHS investment, there was still far more demand for resources than what was available, which continues to be a challenge and there continues to be a gap in the level of support necessary to connect some of the highest needs individuals to resources.

Peter Kass thanked all for their feedback on the Housing Resource Fair which he intends to share with the SHS Program to improve future planned events.

# B. County Emergency Rent Assistance (ERA) Program Report – Katherine Galian, Community Action

Katherine Galian reported the State's ALITA application portal had closed to new applications in March. Washington County was one of the few jurisdictions that also received a direct ERA allocation being managed through Community Action Organization. Local funds were nearly fully allocated so the application portal will begin to narrow beginning May 7. All applications received prior to May 7 will be reviewed and eligible households will receive assistance. Going forward, the eligibility criteria will be limited to those with ≥30% area median income (AMI), experiencing or facing eviction, and who have not applied in the last year. The local portion of the ERA program has served about 10,000 people, creating housing stability and erasing housing debt this past year. A local eviction court intervention program in partnership with the Oregon Law Center and Unite Oregon is operating to prevent eviction by assisting households to complete their applications for rental assistance and help with protection letters to their landlords.

#### Is there additional funding that will be coming for the ERA program?

There are some resources coming which is why the application portal at the local level is still open. The rent assistance funding will not be as high as the COVID amount but will be in line with pre-pandemic levels.

# C. Emergency Food and Shelter Program (EFSP) Phase 39 and ARP-A Grants – Vara Fellger

Vara shared the EFSP grant information was sent out via the HSSN listserv on May 2, 2022. A total of \$212,217 was available in Phase 39 and \$655,915 in ARPA-R funds for programs operating in Washington County, Oregon. Programs may apply for both grants and submit separate applications for each. She noted all applications needed to be submitted to her by May 20, 2022 at 4pm. The Bi-State EFSP Local Board anticipates award announcement by June 10, 2022. Information on the 2022 EFSP grants is also available on the <a href="Homeless Programs and Events">Homeless Programs and Events</a> webpage.

## D. Subcommittee Reports.

Children (Homeless Education Network (HEN)): <u>David Pero</u>

Next Meeting: May 11, 2022 at the Beaverton Family Resource Center

The HEN includes the seven, school district McKinney-Vento Liaisons in Washington County. David reported at the next meeting they plan to talk about the distribution of American Rescue Plan Homeless Children and Youth Funds and also how to best assist students in unstable housing situations with the \$700,000 in subgrants available to school districts from the Oregon Department of Education.

Youth: Drew Williamson

Next Meeting: May 31, 2022 (via Zoom)

Drew reported the next meeting will focus on mental health and he plans to schedule someone from the mobile response and support services team who were working to develop a 988-Behavioral Health Crisis Response System scheduled to come online beginning July 16, 2022.

# Built For Zero Outreach/Homelessness: Melia Deters and Staci Yehle

Next Meeting: TBD

Katherine Galian shared Community Action Organization was working on launching an app that will help facilitate communication between outreach providers and other entities conducting outreach like law enforcement and shelters to find out where homeless camps were located, connect with individuals and get them housed.

## **DD Dialogue: Gordon Teifel**

<u>Families for Independent Living</u> (FFIL) can be a contact for referring supports to adults experiencing cognitive/developmental disabilities and was a very strong advocate for affordable housing for the I/DD persons. For more information contact Gordon Teifel at 503-267-2041.

# **Seniors:** Yvette Potter

Yvette reported veterans and seniors were provided services through Washington County's Disability, Aging and Veteran Services and other agencies like The Salvation Army Veteran & Family Center. She provided information about upcoming events to include a Let's be Honest-Family Conversations about Sexuality online webinar scheduled for May 7, 2022 10:00am – 11:30am as part of the Relative as Parents Program (RAPP) to discuss questions about sexuality for their youth. RAPP is a support program for seniors raising youth in their homes. A K9s and Vets dog training event is scheduled for May 7, 2022 1pm – 2pm at Tualatin Community Park. A Death Café virtual event was scheduled for May 14, 2022 10am – 12pm. Death Café is a monthly event via Zoom for conversations about any and all things related to death, dying, end of life, and more. A LGBTQ2S+ Death Café event is also scheduled for May 20, 2022 11am – 12:30pm via Zoom. The calendar provides information on all senior and veteran events for the month of May.

**Veterans: Gary Smith** 

Next Meeting: May 16, 2022; 10:30am – 12:00pm

Gary shared they continue to case conference the homeless veterans ByNameList to help with housing and other needs. He reported The Salvation Army Veteran Shelter currently had 15 open beds and recently received a number of grants which will allow for several building improvements.

#### Homeless Management Information System (HMIS): Kayla Moore

As the new HMIS Program Specialist working with CoC Programs, Kayla reported she has begun sending out data quality reports to agencies, was in the process of developing HMIS Basic 101 training and re-establishing office hours. She was looking forward to working with

agencies to assist them in cleaning up their HMIS data and help resolve any HMIS issues they may be encountering.

**HSSN CoC Board:** Katherine Galian

Next Meeting: June 1, 2022 8:30 a.m. – 10:00 a.m.

With Annette's departure Katherine shared she will be facilitating the June CoC Board meeting.

# **Homeless Plan Advisory Committee (HPAC)**

Next Meeting: May 19, 2022 2:30 p.m. – 4:30 p.m.

Katherine shared the <u>Agenda and Meeting Minutes</u> for the upcoming meeting was available on the HPAC webpage.

## E. CoC Board Governance – Vara Feliger

Vara shared the list of open and term ending positions available on the CoC Board noting CoC Governance policy defined the election process for CoC Board positions. Individuals interested in serving would need to complete an application by May 23, 2022 and would have an opportunity for a 5-minute presentation at the June 1 HSSN meeting prior to the HSSN membership vote. Individuals/agencies who had attended 8/12 HSSN meetings from the previous calendar year would be eligible to participate in the vote, with one vote cast per agency.

#### V. ANNOUNCEMENTS AND OPEN DISCUSSION

- Alan Crouch of EasterSeals Oregon inquired about receiving information on Built for Zero as
  he is working on a team that would like to learn more about the program. For more
  information about Built for Zero, contact Alex Devin at alex devin@co.washington.or.us.
- Rhonda Lloyd announced an open Case Manager position at The Salvation Army. Anyone interested should contact her at rhonda.lloyd@usw.salvationarmy.org.
- Zoi Coppiano announced Community Action was hiring for several <u>Community Connect</u> positions.
- With Annette's departure, <u>Vara Fellger</u> was managing the HSSN listserv. Anyone needing to share employment opportunities or other announcements can send information to her.
- Elise Laubach announced Family Promise of Tualatin Valley was also hiring a <u>Case</u> Manager.
- <u>Beth Cooke</u> at Good Neighbor Center shared a resident was moving into housing and looking for entry-level work. He has served as a staff assistant and would be a great hire.
- Vara announced Todd Ferry from Portland State University will be giving a presentation on the <u>Homelessness Research & Action Collaborative</u> at the June 1, 2022 HSSN meeting.
- Peter Kass announced an SHS Employment pilot will be launched at the end of the summer for those with lived experience in the SHS system to participate in internships transitioning into full time work.

#### VI. ADJOURNMENT

The meeting adjourned at 9:56 a.m.

Minutes prepared by Michelle Rubio.

To be added to HSSN email list, contact Vara Fellger at vara fellger@co.washington.or.us.