



HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County

Wednesday, November 4, 2020

8:30 to 10:00 a.m.

Virtual Meeting: <https://us02web.zoom.us/j/81378534461?pwd=QZZZXg3VXozc0M4OE1aK3YyU3ZCZz09>

Meeting ID: 813 7853 4461, Passcode: 592762

One tap mobile +1-669-900-6833,81378534461#,,0#,,592762# US (San Jose)

AGENDA

- I. INTRODUCTIONS: 8:30 a.m.**
 - Mental Wellness Moments (MWM) are brief daily practices of self-care and wellness.
- II. MEETING MINUTES: 8:35 a.m.**
 - **Action:** Approve the October 7 meeting minutes.
- III. GUEST SPEAKER: 8:40 a.m.**
 - Virginia Ohler, West Tuality Habitat for Humanity
Programs: Home Repair, New Construction and Home Ownership Counseling
- IV. REPORTS AND PROGRAM UPDATES: 9:00 a.m.**
 - Subcommittee Reports
 - Children (Homeless Education Network) – David Pero
 - Youth – Drew Williamson
 - Homeless Outreach and Point-In-Time Plan – Pat Rogers
 - DD Dialogue – Gordon Teifel
 - Veterans and Seniors – Yvette Potter
 - HSSN CoC Board – Annette Evans
 - Homeless Plan Advisory Committee (HPAC) – Annette Evans
 - Homeless Management Information System (HMIS) – Angela Mullins
 - Longitudinal Systems Analysis (LSA) Report
- V. GENERAL BUSINESS: 9:30 a.m.**
 - FY2020 CoC Program Grant Application, Renewal valued at \$3,837,090
 - COVID CARES Act Renters Relief and Prevention Assistance Programs
 - Winter Shelter Resources and Enrollment Process
 - Metro Supportive Housing Services (SHS) Program Update
- VI. ANNOUNCEMENTS: 9:50 a.m.**
- VII. ADJOURNMENT: 10:00 a.m.**

Next Meeting: Wednesday, December 2, 2020

The HSSN is open to the public and all are invited to join – see website for additional information and past meeting agenda, minutes and handouts at <https://www.co.washington.or.us/Housing/EndHomelessness/hssn.cfm> Comments regarding the agenda can be directed to Annette Evans, Homeless Program Manager, at 503-846-4760 or email Annette_Evans@co.washington.or.us

HOUSING AND SUPPORTIVE SERVICES NETWORK
Providing a Continuum of Care (CoC) in Washington County
October 7, 2020, 8:30 a.m. (Virtual Meeting)

Mission: Housing and service provider agencies working to bring a broad spectrum of organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk or experiencing homeless.

ATTENDEES:

Alexander, Allie—Good Neighbor Center	Markus, Michelle—Mental Health Assoc of Oregon
Angeles, Nic—Housing Independence	Merecias, Adam—Providence
Atherton, Haley—OHSU	Merkel, Cole—Here Together Oregon
Bailey, Lisa—City of Beaverton	Mullins, Angela—WC Housing Services
Baker, Vernon—Just Compassion	Ohler, Virginia—West Tuality Habitat for Humanity
Brown, Andrew—Ecumenical Ministries-Metro Homeshare	Osuna, Ruth—WC County Administrative Office
Brownell, Amy—Ecumenical Ministries-Second Home	Palestino, Sara—Beaverton School District
Burnett, Amanda—DVRC	Penney, Darcie—DVRC
Burnham, Jeff—Luke-Dorf, Inc.	Perkowski, Kaja—Open Door Counseling Center
Calvin, Mellani—ASSIST Program	Pero, David—McKinney-Vento Liaison/HEN
Carrillo, Josh—Northwest Housing Alternatives	Potter, Yvette—WC Dept of Aging & Veteran Services
Chavez-Sam, Karmen--APANO	Rogers, Patrick—Community Action Organization
Donner, Crystal—Community Action Organization	Ruan, Elvi—Community Action Organization
Downen, Lindsay—Luke-Dorf, Inc.	Schaeffer-Bischt, Blair—WorkSystems, Inc.
Dwyer, DaNene—Portland Community College	Schimmel, Brian--
Evans, Annette—WC Housing Services	Smith, Gary—US Dept of Veteran Affairs
Fellger, Vara—WC Housing Services	Stoller, Rick—Ecumenical Ministries-Second Home
Ferguson, Kerry—Family Promise of Beaverton	Swearingin, Nicole—Luke-Dorf, Inc.
Fields, Kaylie—DHS	Taylor, Molly—DHS
Fleming, Robert—Community Action Organization	Taylor, Rosemary "Rowie"—DVRC
Fox, Karen—City of Tualatin	Teifel, Gordon—Families for Independent Living & DEAR
Franco, Magali—OHSU-Tuality Alliance	Trinkle, Jamie—Oregon Law Center
Galian, Katherine—Community Action Organization	Valencia-Aguilar, Mari—WC Office of Community Dev.
Garcia, Gracie—Bienestar-Oregon	Valfre, Val—City of Forest Grove
Gong, Leslie—Washington County	Von Tersch, Meghan--CAP
Greene, Jacen—PSU-HCAC	Waltschew, Ivana—Community Action Organization
Guptill, Jolene—Family Promise of Beaverton	Welch, Lexi—DHS
Hearn, Liz—CPAH	Williams, Carrie—Luke-Dorf, Inc.
Kalevor, Komi—WC Housing Authority	Williams, Natalie—WC Office of Community Development
Lloyd, Rhonda—Salvation Army	Woodford, Amber
Ludlam, Mandie—Community Housing Fund	Yap, Anita—Multicultural Collaborative
Lyons, Heather—Corporation for Supportive Housing	Younis, Balen—Lutheran Community Services

Chair: Annette Evans, Public Agency Representative, annette_evans@co.washington.or.us
Co-Chair: Katherine Galian, Nonprofit Agency Representative, kgalian@caowash.org

I. INTRODUCTIONS

II. GUEST SPEAKER

Heather Lyons, Corporation for Supportive Housing (CSH), "CoC Racial Equity Analysis – Metro Supportive Housing Services (SHS) Local Implementation Plan (LIP)"

Heather provided an overview of Metro's required elements for racial equity analysis within the LIP and the priority populations to be served by the program.

HMIS data was extrapolated for persons served in Washington County with Personal Identifying Information (PII) removed and provided to the Joint Office of Homeless Services to use a consistent methodology for developing racial equity analysis data for the Metro region. American Community Survey (ACS) data on race and ethnicity for all income levels of Washington County was used to compare those in HMIS who fit the parameters of Population A (75%) and Population B (25%). The data was then disaggregated into families, single adults and children under 18, and young adults aged 18-24. The data clearly demonstrated the overrepresentation of certain racial groups within the service (homeless) population compared to their composition within the general population overall in both population categories. Hispanic or Latino/a/x group required further inquiry as to the reasons for under representation in the “Adult” and “Youth” groups, whether it was because they were just not seeking services and if so, why. She noted HUD’s narrow “chronic homeless” definition; however, limited the sample size available in HMIS to reflect the true need within the county and noted CSH has used other sources of data to provide a more comprehensive picture, such as the Child Welfare Systems. Several members expressed concern about the small sample size being used for Population A.

Annette shared, the results from the Racial Equity Analysis being performed by CSH will support the Metro SHS LIP requirements and will inform the annual racial equity analysis requirement for the CoC Program Grant Application to help communities identify who is accessing the homeless system and address over-representation of communities of color in the homeless population.

Anita Yap, Multi-Cultural Collaborative, “Stakeholder Community Engagement – Metro SHS Local Implementation Plan (LIP)”

Anita reviewed Metro’s LIP required elements for community engagement and the types of community engagement events she was implementing (listening sessions, focus groups, written and online surveys in English/Spanish). She encouraged members to complete the online Stakeholder survey she had developed and to reach out to her with information about culturally specific organizations who were working with Native Hawaiian/Pacific Islander/American Indian/Alaska Native and Black/African American populations. Katherine shared, the LIP provides an opportunity to build a system to address racial disparities in Washington County’s homeless system. She encouraged service providers working with overrepresented populations to be engaged and vocal as they were in a unique position to guide the local implementation of the Supportive Housing Services program to make sure services available met the needs of those populations.

The membership was polled to prioritize the top three housing and service-based interventions with the following results:

HOUSING INTERVENTIONS					
Supportive Housing	Long-Term Rent Assistance	Short-Term Rent Assistance	Housing Placement Services	Eviction Prevention	Shelter and Transitional Housing
64%	58%	21%	42%	36%	42%

SERVICE-BASED INTERVENTIONS						
Tenancy Support Services	Housing Case Management	Behavioral Health	Addictions	Culturally Specific Services	Employment and Benefits Income	Outreach
48%	65%	50%	13%	48%	65%	25%

Questions and Answers

Why do we see these differences in service populations or racial disparities?

Community engagement will hopefully provide the story behind the numbers. Heather shared, CSH is researching what other communities have done to address these issues. One way the issue could be addressed is through targeted funding for culturally specific organizations.

How much case management would be included in wrap around services?

Metro SHS funds are flexible and not as prescriptive as HUD/state funds. How and what services are rolled out depends upon the services that are deemed as needed through the community engagement process. Heather added coordination across systems to leverage funds available in existing systems to provide needed services was important as well.

What are the opportunities to increase the number of culturally supportive service providers to offer these critical services?

Opportunities to add providers could come through the gaps analysis and/or community engagement where gaps in services would come to light.

- Many felt the real work began once an individual was housed.
- Case managers with dual diagnosis specialties could be instrumental in moving individuals forward to work on issues key to their success.
- Once housed, behavioral health and addiction partnerships could be utilized to assist individuals with program participation.
- The Metro SHS program will hopefully allow Case Manager caseloads to be at manageable levels to allow them to be effective and provide the level of services needed for each and every one of their clients.
- In a perfect world outreach would walk through the process with individuals and once housed, hand off the client to a case manager who would continue to work with them to retain housing.
- Collaboration between agencies providing wrap around services is critical to the success of the program.
- Ultimately, outreach should be broken down into specialties, e.g. Housing Specialists.

Follow the link to complete the stakeholder online survey,

<https://www.surveymonkey.com/r/XHVV23S>.

For more information, or to provide additional feedback, contact Anita Yap at anita@multiculturalcollaborative.com or Heather Lyons at heather.lyons@csh.org.

III. APPROVAL OF MEETING MINUTES

Motion: Approve September 2 meeting minutes.

Action: Lindsay Downen

Second: Katherine Galian

Vote: Approved, unanimously.

IV. GENERAL BUSINESS

A. FY2020 CoC Program Grant Application \$3,837,090 Project Renewal

Annette reported HUD has not released the NOFA yet and she is in contact with HUD as there are funding constraint concerns for programs expiring beginning in January.

B. Metro Supportive Housing Services (SHS) Levy

Applications for the Metro Regional Oversight Committee closed on Friday, October 2. The committee will be comprised of 15 members, 5 members from each county. Metro will forward applications received to the appropriate county to begin the review process. After appointment by Metro, committee members will begin review of the local implementation plans. The Intergovernmental Agreements (IGA) between the counties and Metro require the Metro Regional Oversight Committee be in place before distribution of any funds.

C. 2020/2021 Winter Shelter Plan

The winter shelter response plan is an enrolled shelter “hub” model located in West County (Cornelius, Forest Grove), Beaverton, Hillsboro, and South County (Sherwood, Tigard, Tualatin), open 7 days per week up to 120 days. County, EFSP and ESG CARES Act funding in the amount of \$1.2 million has been secured to operate the five sites. The shelters will aim to prevent COVID disease transmission by enrolling local homeless residing near one of the hubs using outreach referrals within geographic regions and will require daily wellness checks. The shelter hub model will increase bed capacity to 150 beds every night and provide stability throughout the winter season. The Built for Zero efforts which include outreach, service providers and housing case conferencing will be leveraged to transition clients into housing when the shelter closes.

Katherine reported the outreach team continues to focus on coordinating outreach efforts to ensure geographic coverage throughout the county as well as to work with outreach without HMIS access to add their data. Pat Rogers added they were also reviewing and updating lists of homeless within HMIS to determine who was currently homeless in Washington County. The list includes anyone with an open entry in a program serving literally homeless. Katherine asked providers serving literally homeless to close out entries of program participants with whom they have lost contact to keep HMIS data clean, current and usable.

Annette shared the day centers will work closely with outreach to align persons in the winter shelter process. She recognized Open Door Counselling Center, Just Compassion of East Washington County, HomePlate Youth Services and Project Homeless Connect for their work during the pandemic, noting it was critical for them to remain open and available to help support homeless individuals.

V. ANNOUNCEMENTS

- Katherine reminded providers that Community Action has eviction prevention and utility assistance and in September processed close to 500 household applications and distributed \$2.5 million in eviction prevention assistance through Community Action and their partners.

VI. ADJOURNMENT

The meeting adjourned at 9:54 a.m.

Minutes prepared by Vara Fellger, Washington County Department of Housing Services

To be added to the HSSN email list, contact Annette Evans at Annette_Evans@co.washington.or.us