



HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County

Wednesday, December 5, 2018

8:30 to 10:00 a.m.

>>> The Beaverton Building at “The Beaverton Round”, Third Floor Training Room <<<
12725 SW Millikan Way, Beaverton, OR 97005-1641

AGENDA

I. INTRODUCTIONS: 8:30 a.m.

II. GUEST SPEAKERS: 8:35 a.m.

- Andy Cartmill and Juli Pearson, Washington County Health and Human Services Addiction Services and Care Coordination
- Matthew Mattia, Washington County Office of Community Development Consolidate Plan

III. APPROVAL OF MEETING MINUTES: 9:15 a.m. Action Item

IV. GENERAL BUSINESS: 9:20 a.m.

- Transfer Tom Brewer ownership from LifeWorks Northwest to Luke-Dorf, Inc. presented by John Trinh and William Allen..... Action Item
- Amendment to Community Connect policy available online for review at https://www.co.washington.or.us/Housing/EndHomelessness/upload/578-7a-Coordinated-and-Centralized-Assessment-System_Draft-11-2018.pdf Action Item
- Election of nominees to fill vacant positions Action Item

Board Positions (HSSN Workgroup)	Slate of Nominees
Chronic Homeless Population (Term ends 6/2019)	• Lindsay Downen, Luke-Dorf, Inc.
Community Correction/Jail (Term ends 6/2019)	• Commander John Koch, Washington County Sheriff Office/Jail
HIV/AIDS (Term ends 6/2021)	• Hanna Gustafson, Cascade AIDS Project

V. ANNOUNCEMENTS: 9:50 a.m.

VI. ADJOURNMENT: 10:00 a.m.

Next Meeting: Wednesday, January 2, 2019
Guest Speaker(s): Pat Rogers - 2019 Point-In-Time Homeless Census

The HSSN is open to the public and all are invited to join. Comments regarding the agenda can be directed to Annette Evans, Homeless Program Manager, at 503-846-4760.



HOUSING AND SUPPORTIVE SERVICES NETWORK
Maintaining a Continuum of Care in Washington County
Beaverton Building
November 7, 2018, 8:30 a.m.

Goal: Housing and supportive service agencies working to bring a broad spectrum of organizations together as partners in the community to secure funding and other resources needed in providing a continuum of care for individuals and families who are homeless or with special needs.

ATTENDEES:

Adams, Jessica—Community Action Organization
Adrian, Melanie—OneAPP Oregon
Alexander, Allie—Good Neighbor Center
Auslander, Jay—Washington County Mental Health
Bala, Vernon—Just Compassion
Browning, Rose—Good Neighbor Center
Burnham, Jeff—Luke-Dorf, Inc.
Castro, Jazmin—Community Action Organization
Cohen, Megan—City of Beaverton
Coppiano, Zoila—Community Action Organization
Cottrell, Tonia—Vose NAC
Donner, Crystal—Community Action Organization
Enlad, Parishad—oneapp Oregon
Evans, Annette—Washington County Housing Services
Fellger, Vara—Washington County Housing Services
Galian, Katherine—Community Action Organization
Garcia-Gomez, Abel—Hillsboro School District
Heart, Annie—Family Promise of Washington County
Herron, Carol—Just Compassion SWS
Lindsay, Alicia—oneapp Oregon
Ludlam, Mandie—Community Housing Fund

Matti, Vera—Lutheran Community Services
Meierotto, Michelle—Housecall Providers
Mena, Javier—City of Beaverton
Nash, Fletcher—Luke-Dorf, Inc.
Nelson, Barbara—Veteran Family Resource Center
Palma, Victor—CPAH
Papania, Karen—CPAH
Pearson, Juli—Washington County HHS
Perkowski, Kaja—Open Door Counseling Center
Peterson, Marlys—Safe Families For Children
Preston, Fawn—MHAO
Ritter, Jeanne-Marie—Luke-Dorf, Inc.
Rogers, Nicholas—Community Action Organization/SSV
Rogers, Patrick—Community Action Organization
Smith, Gary—U.S. Department of Veteran Affairs
Stavreva, Sylvia—Bridges to Change
Stoller, Rick—Ecumenical Ministries – Second Home
Teifel, Gordon—Families for Independent Living/DEAR
Trunnell, Alan—City of Beaverton CDBG
Valdez, Bianetth—HomePlate
Weller, Sarah—Write Around Portland
Wheeler, John—WC Emergency Management Cooperative

Chair: Annette Evans, Public Agency Representative annette_evans@co.washington.or.us

Co-Chair: Katherine Galian, Nonprofit Agency Representative kgalian@caowash.org

I. INTRODUCTIONS

II. GUEST SPEAKERS:

**John Wheeler, Washington County Emergency Management Cooperative (EMC)
“Shelter Response Planning for Disasters”**

John provided an overview of the Disaster Shelter Project being developed by the EMC for emergency shelter during a major disaster before national sheltering resources arrive. Local governments, community and faith-based organizations, and other stakeholders will need to be involved in the plan’s development process as they will be the mechanisms by which emergency shelters are organized and activated. Things to consider in the plan’s development include mass care services (food/water), equity, care for people with disabilities and those with other access and functional needs, medical care, human and animal services and interagency coordination. The first phase of the plan is the development of a disaster shelter framework to include the creation of an emergency sheltering partnership, establish leadership, organizing resources, identify sheltering needs and planning assumptions and gain agreement on sheltering strategies for personnel, facilities, training, and shelter operations. Community agencies/partners will be encouraged

to attend a series of workshops to develop the disaster shelter framework. For more information or to be early participants in the plan's development, contact John at john_wheeler@co.washington.or.us or (503) 846-7582.

Questions & Answers:

Gordon Teifel shared Boy Scouts of America was already encouraging disaster preparedness by offering a merit badge, called "Emergency Preparedness." Also, Families for Independent Living have been working with adults with developmental disabilities, helping them to be less anxious about disaster preparedness.

Does this plan include rural areas? Are shelters expected to be concentrated around hospitals?

Phase 1 of the project will involve an analysis of the most effective distribution of shelters countywide. Social vulnerability issues will be taken into account.

Is there capacity for pre-disaster evaluation, going into businesses to evaluate potential hazards?

There is not currently an organization providing that kind of service; however, risk mitigation analysis is being performed within organizations as well as resources being made available for organizations to perform self-analysis.

Melanie Adrian, Alicia Lindsay, Parishad Malek, OneApp

"OneApp Oregon Program – Developing Partnerships to Reduce Homelessness"

Melanie provided an overview of OneApp which is an online housing platform for renters with a mission to connect pre-qualified renters to housing through a transparent rental process. The program reduces length of time spent by applicants looking for rental housing when unaware of property qualifications and the increased expense incurred when submitting multiple applications as a result. Applicants looking for rental housing create an account on the website and complete a renter profile which includes a background check that is used to prepare a rental screening. The applicant forwards their application to the housing of their choice along with a one-time \$35 fee. If they need to re-send their application to another property, no additional fees are required. Alicia Lindsey added they are currently working on an affordable housing pilot with REACH CDC and Epic Property Management in Bend and solicited other affordable housing providers interested in participating in the pilot to contact her as she had room for two more. She also announced the unveiling of their wait-list purge system in April 2019, which automatically purges a housing program's wait list. OneApp 2.0 is expected to be launched sometime next year and will include a Renter Marketplace of companies and services available in their area as well as a toolbox for products and services that might help renters in their unique situation. Predatory companies will be prohibited on the site. The OneApp Guarantee is another product they will be adding where for a fee, OneApp will provide a guarantee for the individual for a period of 6 months, acting essentially as a co-signer for the renter. For more information contact Melanie Adrian at melanie@oneapp.rentals, Alicia Lindsey at alicia@oneapp.rentals and Parishad Enlad at parishad@oneapp.rentals

Questions & Answers:

How long did the process take for the person in the video to obtain housing?

The OneApp application process is instantaneous, so in their situation, it took them 3 days to move from homelessness to housing.

Can people search for properties without creating an account?

Yes, the only time an account is required is when you want to send an application to a housing provider.

Does the applicant have to have an email address and phone number to create an account?

Yes, they do have to have an email address, but OneApp is working on the ability to set up the account with the case worker's email address to act as a liaison.

Would property managers be able to see the case worker's email address linked to the account?

Yes, there will be added functionality that will give the case worker authorization by the applicant to provide information to the housing provider.

How long does it take for the screening to be completed?

The rental verification is the piece that may delay the process. The rest of the screening is instantaneous.

Have you been successful in partnering with affordable housing properties?

At this point, they can only support properties with tax credits. Currently they include REACH portfolios, but not HOME or HUD units yet.

Is there a timeline for when you might be supporting HOME or HUD units and will you be reaching out to the Housing Authority at that time?

Yes, they are working with Housing Authorities across the state and across the country.

What is the business model?

Currently the one-time \$35 fee is the only source of income generation; however, future product offerings are expected to grow the revenue stream.

How long do renters (with barriers) have to resolve issues on the initial application without having to pay an additional fee?

Renters have 90 days within which to resolve any rental issues that disqualified them on the original application. Portland Community Reinvestment Initiatives, Inc. (PCRI) are looking at using OneApp to vet their wait list and show renters what they need to be working on.

Do you foresee incorporating a housing rating system in the program?

At this point, they have no plans of including a rating system.

Megan Cohen, City of Beaverton

“Safe Parking Pilot Program”

Megan provided an overview of the program which aims to provide a safe and legal place for those experiencing homelessness and living out of their vehicles to park. It was developed as just one of the responses to Beaverton's rising housing crisis, the increase in homelessness and to provide a legal option for people affected by the ordinance passed in Beaverton that prohibits overnight camping/parking. They are looking for partner participation in the pilot program in two areas: (1) Centralized management of sites and case management, and (2) hosting a site. She provided documents detailing the scope of services for a non-profit Program Manager and the requirements for hosting a site. A Request For Proposal (RFP) for a non-profit program manager partner was expected to be issued within the next two weeks. The program hopes to have five (5) host sites, one of which will be provided by the City, and are looking for partners to host the additional sites. For more information, contact Megan at mcohen@beavertonoregon.gov.

Questions & Answers:

What is this program expected to cost the City of Beaverton?

The program is a pilot with a one year duration and is anticipated to cost \$40,000 (\$30,000 for program management and oversight and \$10,000 for the host sites and services provided). Staffing costs are included in the program management costs.

III. APPROVAL OF MEETING MINUTES

Motion: Approve the October 3, 2018 HSSN meeting minutes.

Action: Gordon Teifel

Second: Katherine Galian

Vote: Approved, unanimous.

IV. REPORTS AND PROGRAM UPDATES

Children (Homeless Education Network): Bill Garcia-Gomez garciaa@hsd.k12.or.us

Bill reported they had their first meeting on October 23 with representatives of *SafePlace* and *Second Home* in attendance.

Next Meeting: November 27, 9:30 a.m., Forest Grove School District

Youth: *Drew Williamson* dwilliamson@boysandgirlsaid.org

Next Meeting: December 10, 4:30 p.m., SafePlace Youth Shelter

Homelessness: *Pat Rogers* progers@caowash.org

The focus for the next meeting and subsequent meetings will be Point-In-Time (PIT) planning.

Next Meeting: November 19, 9:30 a.m., 3700 SW Murray, Rm 195, Beaverton

Permanent Housing: *Jeff Salvon* jsalvon@beavertonoregon.gov

Gordon Teifel, Coalition of Housing Advocates (CHA), reported the group does not have bylaws or governance structure, and determined they were not in a position to serve as the HSSN Permanent Supportive Housing subcommittee

DD Dialogue: *Gordon Teifel* dearinc@me.com

Gordon reported the subcommittee is supportive of training parents and families with children and adults with intellectual and developmental disabilities and provide individual mentoring as well. He shared recently helping an Orange County, California family to relocate to Oregon with their special needs daughter.

Veterans: *Gary Smith* gareth.smith@va.gov

Gary reported the plan to continue the By-Name List at the December meeting. It was noted that Washington County may soon declare reaching “function zero” for veterans.

Next Meeting: November 19 at 10:30am, 3700 SW Murray, Rm 195, Beaverton

Anti-Poverty Workgroup: *Katherine Galian* kgalian@caowash.org

Next Meeting: November 21, 2:00 p.m., Community Action Hillsboro Office

Community Connect Oversight Committee: *Annette Evans*

Annette_evans@co.washington.or.us

The next meeting is a mandatory one for agencies aligned with the Community Connect system and will include a discussion on the “reset” and “evaluation” of the current system with discussion on changes to improve access, assessment, referral, and intake (housing placement) within the system.

Next Meeting: November 16, 2018 at 10:00am, 111 NE Lincoln Street, Room 258, Hillsboro

Homeless Management Information System (HMIS) *Annette Evans*

Annette_evans@co.washington.or.us

Annette reported she submitted the draft Longitudinal Statistical Analysis (LSA) prior to the 11/9/18 deadline for the data period October 1, 2017 to September 30, 2018. Data quality and clean-up of data continues with the final LSA submitted to HUD by 11/30/2018.

HSSN Strategic Planning and Discharge Workgroup (the CoC Board)

Annette Evans Annette_evans@co.washington.or.us

Annette reported the workgroup reviewed the 2018 Homeless Assessment Report (Year 10) at their meeting on October 5 which will be presented to the Board of County Commissioners in early December; however, she was still waiting for homeless student data from the State of Oregon who is expecting to have that information available by November 15. There was also a discussion about gaps in the homeless system for providing a housing

alternative for homeless adults, especially when they are asked to move when sleeping on public property.

Next Meeting: December 14, 2018 at 8:30am, 111 NE Lincoln Street, Room 258, Hillsboro

Homeless Plan Advisory Committee (HPAC): *Annette Evans*

Annette_evans@co.washington.or.us

Annette reported HPAC met on 10/18/18 to review and recommend publication of the 2018 Homeless Assessment Report (Year 10) HPAC members inquired whether veteran homelessness was officially at “functional zero” in Washington County.

Next Meeting: January 17, 2019 at 2:30pm, 3700 SW Murray, Rm 195, Beaverton

V. GENERAL BUSINESS

HSSN Governance: Vacant positions on CoC Board (HSSN Workgroup)

Annette reported vacancies on the CoC Board (HSSN Workgroup) as Judy Hand resigned from Chronic Homeless position and nominates Lindsey Downen, Luke-Dorf Clinical Manager, Marcie Nelson resigned from the Community Corrections or Jail position and nominated Commander John Koch, Jail Commander. Additional nominations will be accepted until November 19 and can be emailed to Annette at

Annette_evans@co.washington.or.us or Katherine Galian at kgalian@caowash.org and will be voted on at the December 5 meeting.

[Note: 11/8/18 Kendra Castaldo announced her resignation with Cascade AIDS Project that creates a vacant position on the HSSN CoC Board representing the HIV/AIDS population. Kendra nominated Hanna Gustafson, Manager of Supportive Programming at Cascade AIDS Project.

Metro “Trash Bag Collection” pilot project.

Annette reported the project provides a garbage disposal option for homeless in Washington, Clackamas and Multnomah counties. Bags (with Metro’s pick up phone number printed on it) are distributed to homeless and picked up at the homeless campsite or a participating agency’s site. Each bag will be weighed and the data tracked to determine how much waste was collected to improve the public health.. Currently bags are being distributed at severe weather shelters and day centers. For interest in participating in the program, contact Annette at (503) 846-4760 or Annette_evans@co.washington.or.us.

VI. ANNOUNCEMENTS

- Gordon Teifel announced “Scouting for Food” event is scheduled for December 1.
- Annie Heart announced Family Promise’s Inter-Faith Thanksgiving Dinner November 18.
- Jeff Burnham introduced Fletcher Nash with the Housing Team’s Rental Program.
- Celeste Goulding announced a mock shelter on November 14th at 2835 19th Avenue, Forest Grove. RSVP’s are encouraged to celeste.goulding@gmail.com.
- Bianeth Valdez announced HomePlate will be holding their regular Thursday dinner for youth ages 12 – 24, at their Hillsboro location, 494 E. Main Street, 6:00pm – 8:00pm.
- Sarah Weller announced a reading for their Fall 2018 Workshops on December 6 at First United Methodist Church, Portland. She also offered creative writing workshops to any agency interested in providing a workshop for clients.
- Alan Trunnell announced the Beaverton’s CDBG workshop on November 8. He also introduced Javier Mena, Senior Development Project Manager at the City of Beaverton who will be working on affordable housing.
- Javier Mena announced a City of Beaverton Community Forum on December 6 at the Beaverton Library, 6pm to 8pm to discuss rent burden, challenges and solutions.

VII. ADJOURNMENT

The meeting adjourned at 10:00 a.m.

Minutes prepared by Vara Fellger, Washington County Department of Housing Services