



**HOUSING and SUPPORTIVE SERVICE NETWORK**

*Providing a Continuum of Care for Vulnerable Populations in Washington County*

**Wednesday, March 3, 2021 - 8:30 to 10:00 a.m.**

<https://us02web.zoom.us/j/85128902088?pwd=dGprQ3lISGU5T1VvcmlJRTZrUHhUUT09>

Meeting ID: 851 2890 2088, Passcode: 080684, Tap mobile 1-253-215-8782, 85128902088#,0#,080684# US

**AGENDA**

**I. INTRODUCTIONS: 8:30 a.m.**

- Mental Wellness Moments (MWM) are brief daily practices of self-care and wellness.

**II. MEETING MINUTES: 8:32 a.m.**

- **Action:** Approve the February 3, 2021 meeting minutes.

**III. GUEST SPEAKERS: 8:35 a.m.**

- Caroline Pope, Care Oregon  
*Basic Health Plan Navigation – Understanding OHP and CareOregon Coverage*

**IV. GENERAL BUSINESS: 9:15 a.m.**

- COVID Vaccination and Respite Shelter Updates – Leslie Gong and Rodolfo Rodriguez
- Report on the Local Implementation Plan (LIP) process for the Metro Supportive Housing Services Program – Jes Larson
- Emergency Solutions Grant (ESG) consultation with the CoC presented by Mari Valencia-Aguilar, Washington County Office of Community Development  
**Action:** Approve the Emergency Solutions Grant (ESG) Allocation Methodology.
- The CoC Board nominees for the mid-term vacancy of Jail/Community Corrections as a result of Undersheriff Fischer retirement and new 19<sup>th</sup> position to create Legal Services representation on the CoC Board.  
**Action:** Approve slate of nominees and appoint to fill vacant positions beginning 3/3/2021.

| Positions – 4 Year Term                             | Slate of Nominees                      |
|---|--|
| Legal Services<br>Term ending 6/30/2023             | Rick Peel, Attorney, Oregon Law Center |
| Jail/Community Corrections<br>Term ending 6/30/2023 | Lydia Radke, Community Corrections     |

- Report on Winter Shelter Operations – Annette Evans

**V. ANNOUNCEMENTS: 9:50 a.m.**

**VI. ADJOURNMENT: 10:00 a.m.**

Next Meeting: Wednesday, April 7, 2021

*Directly after the April 7 HSSN Meeting:*

**Public Hearing for the FY2021 Action Plan facilitated by  
the Office of Community Development, the City of Beaverton and the City of Hillsboro**

The HSSN is open to the public and all are invited to join – see [HSSN](https://www.co.washington.or.us) website for additional information and past meeting agenda, minutes and handouts.

Comments regarding the agenda can be directed to Annette Evans, Homeless Program Manager, at 503-846-4760 or email [Annette\\_Evans@co.washington.or.us](mailto:Annette_Evans@co.washington.or.us)

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**HOUSING AND SUPPORTIVE SERVICES NETWORK**  
**Providing a Continuum of Care (CoC) in Washington County**  
February 3, 2021, 8:30 a.m. (Virtual Meeting)

**Mission: Housing and service provider agencies working to bring a broad spectrum of organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk or experiencing homeless.**

**ATTENDEES:**

|   |   |
|---|---|
| Adler, Emily—CareOregon                               | Merkel, Cole—Here Together Oregon                     |
| Alexander, Allie—Good Neighbor Center                 | Moshkowski, Justin—The Salvation Army                 |
| Auslander, Jay—WC Mental Health                       | Moshkowski, Melody—The Salvation Army                 |
| Bailey, Lisa—City of Beaverton                        | Mullins, Angela—WC Housing Services                   |
| Bonvino, Cecilia—Community Action Organization        | Ohler, Virginia—West Tuality Habitat for Humanity     |
| Brownell, Amy—Ecumenical Ministries-Second Home       | O'Neill-Tutor, Marianne—Mental Health Assoc of Oregon |
| Burnett, Amanda—DVRC                                  | Palestino, Sara—McKinney-Vento Liaison-Beaverton SD   |
| Calvin, Mellani—ASSIST Program                        | Peel, Rick—Oregon Law Center                          |
| Cardwell, Shawn—Forest Grove Foundation               | Perkowski, Kaja—Open Door Counseling Center           |
| Chavez-Sam, Karmen—APANO                              | Pero, David—McKinney-Vento Liaison-FG/HEN             |
| Coppiano, Zoi—Community Action Organization           | Potter, Yvette—WC Dept of Aging & Veteran Services    |
| Dishman, Kirsten—Open Door Housing Works              | Ramage, Marie—WC Veteran Treatment Court              |
| Dwyer, DaNene—Portland Community College              | Rhodes, Barbara A—                                    |
| Evans, Annette—WC Housing Services                    | Rogers, Patrick—Community Action Organization         |
| Fellger, Vara—WC Housing Services                     | Ruiz, Roseanna—CPAH Oregon                            |
| Fields, Kaylie—Oregon Dept of Human Services          | Salisbury, Susan—Community Action Organization        |
| Galian, Katherine—Community Action Organization       | Schaeffer-Bischt, Blair—WorkSystems, Inc.             |
| Garcia, Gracie—Bienestar-OR                           | Schimmel, Brian—Forest Grove Foundation               |
| Gong, Leslie—Washington County                        | Sell, Wendy—Lifeworks NW                              |
| Greene, Jacen—PSU-HRAC                                | Smith, Gary—US Dept of Veteran Affairs                |
| Greenough, Carol—WC Behavioral Health Council         | Stoller, Rick—Ecumenical Ministries – Second Home     |
| Guajardo, Roumaldo—Mental Health Assoc of Oregon      | Swearingin, Nicole—New Narrative                      |
| Hamilton, Courtney—Catholic Charities                 | Taylor, Rosemary "Rowie"—DVRC                         |
| Jamieson, Ally—County Administrative Office           | Teifel, Gordon—Families for Independent Living/DEAR   |
| Kottkey, Kristy—Forest Grove City Council             | Trinkle, Jamie—Oregon Law Center                      |
| Lind, Stephanie—WC Cooperative Library Services       | Valdez, Bianetth—HomePlate Youth Services             |
| Lloyd, Rhonda—Salvation Army Veterans & Family Center | Valencia, Mari—Office of Community Development        |
| Ludlam, Mandie—Community Housing Fund                 | Von Tersch, Meghan—CAP                                |
| Markus, Michelle—Mental Health Assoc of Oregon        | Welch, Lexi—DHS                                       |
| Merkel, Cole—Here Together Oregon                     | White, Clarinda—Family Promise of WC                  |
| Martinez, Omar—City of Hillsboro                      |   |

Chair: Annette Evans, Public Agency Representative, [annette\\_evans@co.washington.or.us](mailto:annette_evans@co.washington.or.us)  
Co-Chair: Katherine Galian, Nonprofit Agency Representative, [kgalian@caowash.org](mailto:kgalian@caowash.org)

**I. INTRODUCTIONS**

Mental Wellness moment observed.

**II. APPROVAL OF MEETING MINUTES**

Motion: Approve January 6 meeting minutes.

Action: Gordon Teifel

Second: Katherine Galian

Vote: Approved, consensus.

### III. GUEST SPEAKER

#### Emily Adler, Care Oregon “Regional Care Team Overview”

Emily provided an overview of the Regional Care Team (RCT), a multidisciplinary team comprised of nurses, social workers/behavioral health specialists and health care coordinators who provide support for CareOregon members and providers and who also address community and social service needs where appropriate. She reviewed the care coordination activities performed by each job type within the team, the groups they directly provide services to, the multiple systems they navigate, and the method by which support was currently being provided during the pandemic. Services include general health assistance provided over the telephone by Health Care Coordinators; clinical assistance provided by RN Care Coordinators who also initiate communication between member, providers, CareOregon and social service agencies; Transitional Care RN Care Coordinators who go out into the community to provide support for members post hospitalization; Behavioral Health Care Coordinators who work with all parties involved in meeting the behavioral health needs of the member; and Health Resilience Specialists who are imbedded in primary care physician (PCP) clinics to connect members to a primary care home. Individuals can be referred to the care team by either sending a completed referral form (available at <https://www.careoregon.org/docs/default-source/providers/forms-and-policies/care-coordination-referral-form.pdf>) via email to [cereferral@careoregon.org](mailto:cereferral@careoregon.org) or by calling (503) 416-3731. For more information, contact Emily Adler at [adlere@careoregon.org](mailto:adlere@careoregon.org) or (503) 593-7480.

#### **Can you provide information on the rent assistance available through Care Oregon?**

Housing Case Managers within Emily’s team, work with CareOregon members who have been identified as houseless or housing insecure to develop a housing plan. With a housing plan in place for ongoing support and sustainability, CareOregon may fill a gap with rental assistance to keep a member housed on an interim basis. Case managers partner with community resources to identify housing lists that members can be added to and help to remove any barriers to housing and services that might exist. The member is required to have income in order to receive housing case management.

#### **How do members connect with housing programs if CareOregon can’t assist them?**

The RCT tries to stay informed about housing programs that are available, but don’t have a wealth of housing resources outside of housing case managers. CareOregon does not have any standalone housing resources so the RCT does their best to partner with service providers to connect members to housing as part of the care plan.

#### **Can you explain what “dual eligibility” means?**

“Dual eligible” members are those who are covered by both Medicaid (low income) and Medicare (elderly or disabled) plans.

#### **Do behavioral health services include helping folks on the autism spectrum or with ADHD related behavioral issues?**

DD refers to developmentally disabled services that the team works with in each county. Autism spectrum treatment will fall under behavioral health. The majority of members the team works with have complex mental health diagnoses.

#### **How is the RCT activated?**

When the team receives a referral, the member is assigned a care coordinator who will be the lead to pull together all of the parties that need to be involved in the wrap around care of the member and will oversee that the member’s care is moving in the direction it needs.

#### **Who qualifies for CareOregon services?**

Anyone who has Oregon Health Plan (OHP) will qualify for CareOregon services.

#### IV. GENERAL BUSINESS

##### A. COVID Vaccination Timeline and Respite Shelter Updates – Leslie Gong.

Leslie reported the WC Respite Shelter currently includes four (4) individuals from Corrections who have tested positive or who have been in close contact with someone who tested positive and were awaiting test results. Currently, 18 rooms at the hotel complex have been set aside for a non-congregate homeless shelter and are a part of the winter shelter network.

Leslie posted the vaccine information webpage link into the meeting chat, <https://www.co.washington.or.us/HHS/CommunicableDiseases/COVID-19/vaccine.cfm> where vaccine information is updated and contains the most up to date information regarding phases and eligibility timelines. She reported some shelters have received the vaccine provided by either Oregon Health Authority (OHA) or Metro West and she is working on getting the vaccine to the remaining shelters. She attends HUD CoC webinars and will share information regarding vaccination engagement of residents and staff that might be beneficial.

##### **Who at the shelters have received the vaccine, shelter workers or clients?**

The current priority is shelter workers, but residents who fall within the current eligibility timeline would be able to get the vaccine as well.

##### **When are we likely to move to Phase 2?**

Everything remains very vague right now. Leslie has a meeting scheduled with Washington County Public Health and will share any new information that becomes available.

##### B. Local Implementation Plan (LIP) process for the Metro Supportive Housing Services Program – Ally Jamieson

Ally reported the LIP Committee's second meeting was scheduled for tomorrow where committee members will have an opportunity to practice sharing and listening to feedback as well as walk through the formal procedures for how to upload and document feedback. She expects to have the first completed draft of the LIP by February 5. She encouraged members to email her with questions, comments or feedback on the LIP process [ally\\_jamieson@co.washington.or.us](mailto:ally_jamieson@co.washington.or.us). The timeline to submit Washington County's LIP to Metro was April 2021.

##### **Is it still possible to join the LIP Committee meetings?**

Anyone interested in joining the LIP Committee meeting should email Ally to receive calendar invitations.

Cole Merkel of the Here Together Coalition that helped bring the measure forward to the ballot, reported the Multnomah County Board of Commissioners recently approved their LIP which was now under review at the Metro Regional Oversight Committee. Clackamas County was on a similar timeline as Washington County in the development of their LIP. He encouraged anyone interested in joining the Here Together Coalition bi-monthly meetings, should contact him via email at [cole@heretogetheroregon.org](mailto:cole@heretogetheroregon.org) or telephone at (971) 313-1528.

##### C. CoC Board Mid Term Vacancies – Annette Evans

Annette shared the deadline to receive nominations for the CoC Board position representing Jail or Community Corrections has been extended as no nominees received. Two nominations had been received for the Citizen At-Large or Outreach position: Shawn Cardwell, Forest Grove Foundation and Attorney Richard Peel, Oregon

Law Center. Each nominee was given an opportunity to provide information regarding their interest in the position and then a poll vote was taken. Shawn Cardwell received a majority of the votes from the 49 HSSN members who voted.

Motion: Appoint Shawn Cardwell of the Forest Grove Foundation to the CoC Board mid-term position representing Citizen At-Large or Outreach.  
Action: Gordon Teifel  
Second: Blair Schaeffer-Bicht  
Vote: Approved, consensus.

**D. A Road Home: 2020 Homeless Assessment Report – Annette Evans**

Annette reported both the Homeless Plan Advisory Committee (HPAC) and the CoC Board have reviewed the report and provided comments. At their meeting on January 21, the HPAC had recommended the report incorporate some minor edits and be released to the Board of County Commissioners. Annette will finalize and release the report to the public via the HSSN listserv. To view a copy online visit [A Road Home: 2020 Homeless Assessment Report](#).

**E. FY2020 System Performance Measurements (SPM) due 3/1/2021 – Annette Evans**

Annette reported the SPM is an annual report that is due to HUD by March 1. The CoC Board will conduct a data analysis of the system outcomes at their February 12 meeting. Agencies are currently working on HMIS data quality given the SPM outcomes are used as a scoring element of the CoC Program grant application. She noted the SPM metrics include reducing the length of time homeless, reducing recidivism, reporting data from the 2020 PIT, increasing employment and economic supports, decreasing the number of first time homeless coming into the system and lastly, increasing exits from street outreach to permanent housing and permanent housing retention of over a year. A copy of the SPM's will be posted to the website once submitted. The data will be approved by the CoC Board, posted online and presented at a future HSSN meeting.

**F. FY2021 CoC Program Grant Inventory Worksheet due 3/4/2021 – Annette Evans**

Washington County was awarded \$4.2 million for HUD's FY2020 CoC Program Grant, an increase of \$275,000 over the prior year, to fund several rapid re-housing and permanent supportive housing programs. Annette reported the registration for the FY2021 CoC Program Grant (Grant Inventory Worksheet) is due March 4.

**V. ANNOUNCEMENTS**

- Katherine Galian announced Community Action Organization (CAO) was recruiting for a Community Connect Coordinator position. The position will work closely with Washington County and help train CAO staff and community partners. The application is available at <https://caowash.applicantpro.com/jobs/>
- Rhonda Lloyd announced Salvation Army VFC has a vacancy for a full time Case Manager position working with emergency transitional housing clients. Anyone interested should contact Rhonda at [Rhonda.lloyd@usw.salvationarmy.org](mailto:Rhonda.lloyd@usw.salvationarmy.org).
- Bianeth Valdez announced HomePlate's Hillsboro drop in center at UCC Church is open Thursdays 6 p.m.- 8 p.m. and Beaverton drop-in center (near Beaverton Library) is open Monday, Tuesday, Wednesday and Friday 1 p.m.- 5 p.m.
- Stephanie Lind announced she will be emailing winter shelter coordinators of the availability of Washington County Cooperative Library Service's mini libraries and was hoping to do deliveries by the end of next week to give residents a full month of access to resources. The mini libraries include a collapsible shelving unit with a variety of books including Spanish language and large print that residents can keep. Books will include a flyer with a QR code and URL link to all the services available on their website.

- Kaylie Fields announced Oregon Department of Human Services Self Sufficiency Program were providing additional SNAP food benefits this month to all current SNAP recipients. More information was available in the media release, [https://www.oregon.gov/dhs/DHSNEWS/NewsReleases/20210201\\_PressRelease\\_EA\\_SNAP\\_Feb.pdf](https://www.oregon.gov/dhs/DHSNEWS/NewsReleases/20210201_PressRelease_EA_SNAP_Feb.pdf). Also, all Self Sufficiency offices in Washington County have transitioned to the new IE One System beginning February 1. The new website, <https://one.oregon.gov/>, will allow Oregonians to apply for all public assistance programs like food, cash, employment related daycare and medical care in one spot. Online applications in English and Spanish are available now, and in seven languages in the near future.
- Yvette Potter had several announcements from Washington County's Department of Disability, Aging and Veteran Services (DAVS): (1) Older Adults Behavioral Health Initiative. Information was available at the following link, <https://www.co.washington.or.us/HHS/DAVS/Services/well-being.cfm>; (2) Quarterly training for Project Visibility: Cultural Competency for LGBTQ+ Aging. More information was available at the following link, <https://www.eventbrite.com/e/oregon-project-visibility-lgbtq-friendly-aging-service-and-care-tickets-125668039489>; (3) Oregon Senior Peer Outreach to provide intentional peer support by phone to reduce feelings of loneliness and isolation for adults 55+ in Washington County. Call 1-833-736-4676 to learn more; (4) DAVS can help isolated older adults stay connected during the pandemic by making computer, tablet, phone or internet service available to older adults to stay in touch with family and friends, or connectivity for virtual medical appointments or community center programming, Call ADRC in Washington County at 503-846-3060 for more information.

## **VI. ADJOURNMENT**

The meeting adjourned at 9:41 a.m.

Minutes prepared by Vara Fellger, Washington County Department of Housing Services

To be added to the HSSN email list, contact Annette Evans at [Annette\\_Evans@co.washington.or.us](mailto:Annette_Evans@co.washington.or.us)