

Department of Housing Services



# Supportive Housing Services (SHS) Year 3 Annual Report

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# Stories of Hope



*Russell moved into long-term housing this year.*

“Washington County has been very successful... It worked for me, and it’s working.”

Last year, we shared Russell’s story as he transitioned from an encampment to staying at a bridge shelter. ***Today, Russell lives in his own apartment thanks to SHS!***



# Year 3 Annual Report Highlights

FY 2023-24



**100%**  
SHS Budget  
Spent

exceeding the  
85% goal.



**1,200+**  
People

moved into housing  
through SHS-funded  
programs.



**10,400+**  
People

served through SHS-  
funded services.

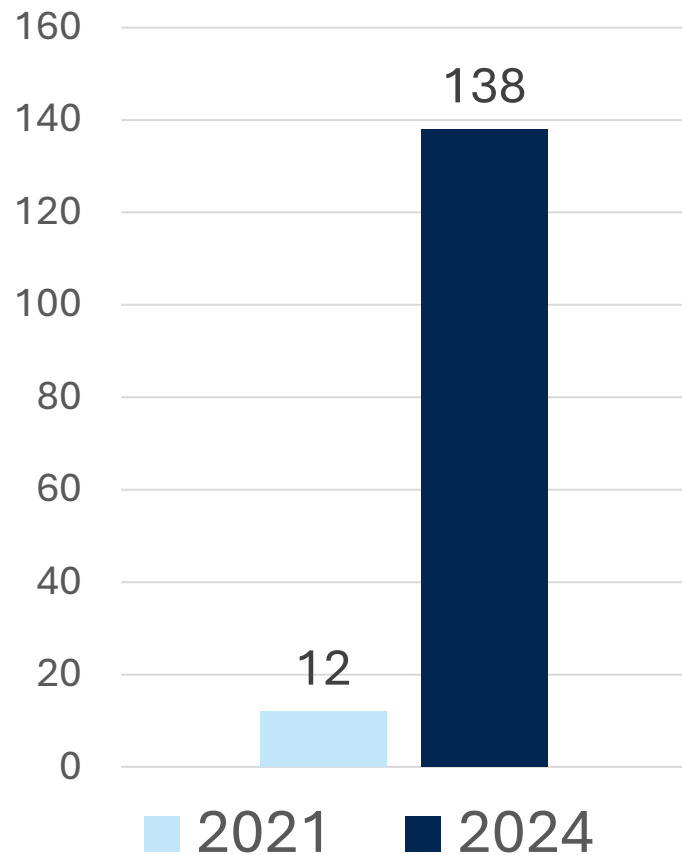


**4,400+**  
People

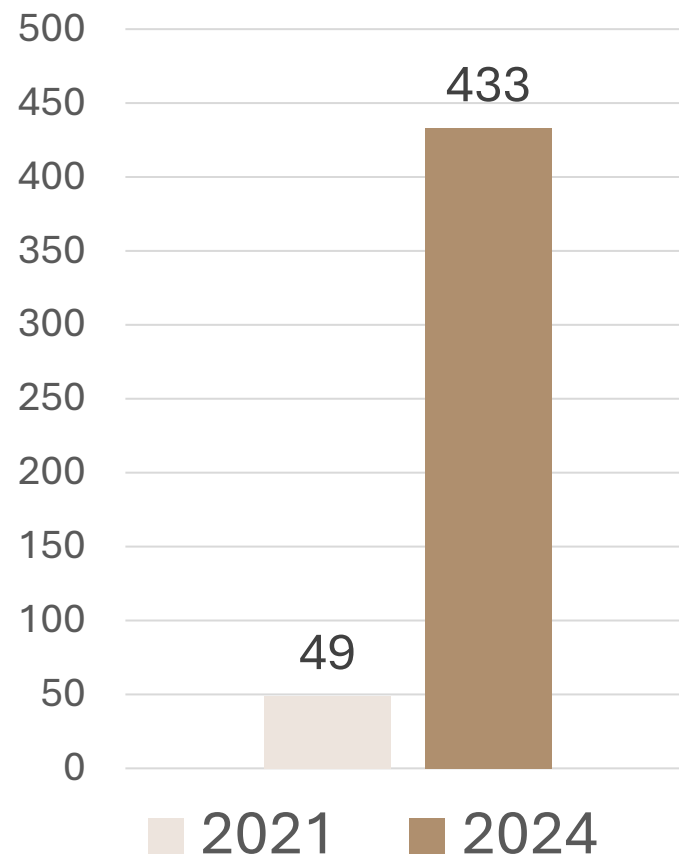
remained housed with  
eviction prevention  
and rent assistance  
programs.

# Building a System of Care

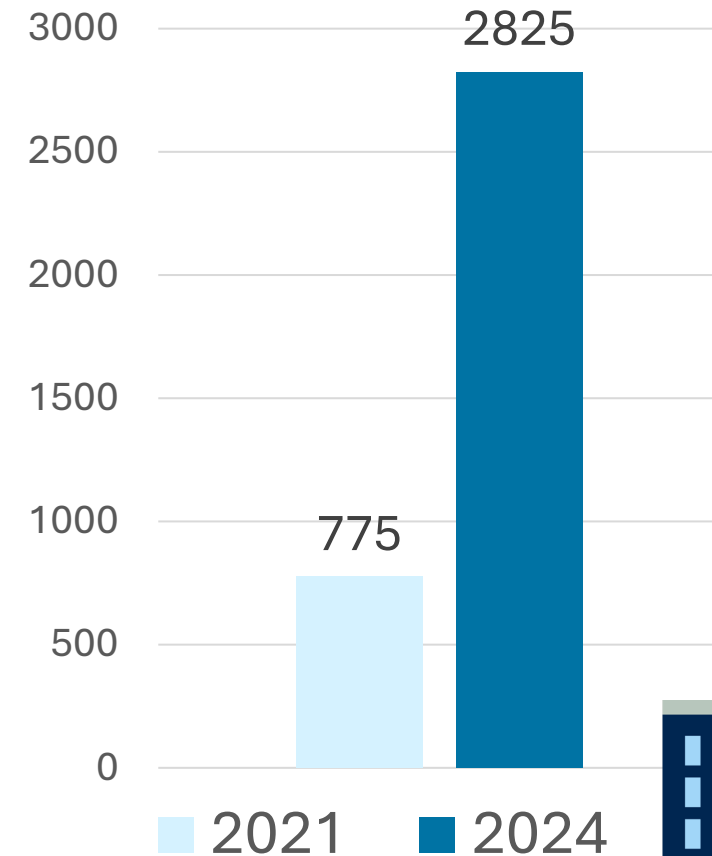
### Case Managers/ Outreach Workers



### Shelter Units



### Housing Capacity



# Goals and Outcomes



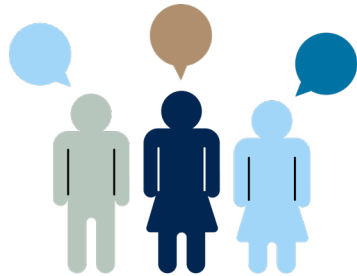
# Work Plan Metric Goals Overview

	Outcomes	Year 3 Goal
Permanent Supportive Housing	399 households 679 people	500 households
Rapid Re-Housing	241 households 521 people	300 households
Move In Ready Fund	6 households 6 people	200 households
Eviction Preventions	1,569 households 4,451 people	500 households
Shelter created	90 units	60 units

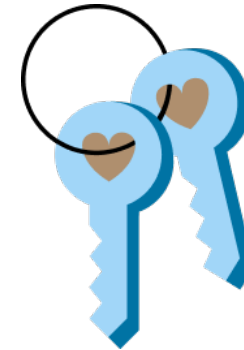
## Highlights

- Exceeded PSH goal previous year by 130 households
- Move In Ready launched later than anticipated
- Exceeded Eviction Prevention goal, note this program serves primarily Population B and is our most effective program reaching underserved populations (Eviction Prevention has been funded with dwindling carryover investments)

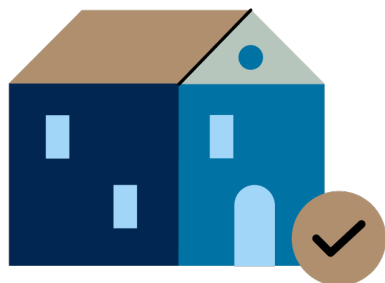
# Populations Served



**Partnerships with culturally specific providers leading to increased reach for Latine households**



**Eviction prevention especially effective in reaching diverse populations**



**SHS funded interventions have more diverse outcomes than other Homeless Services programs**



**Improvements needed to better serve Asian and Native populations**

# Shelter and Outreach Overview





# Shelter Program Outcomes



*Safe Rest Village at Aloha UMC opened in February 2024*

- 433 shelter beds (420 funded by SHS)
- 60 pod shelter units currently open

## **Next Up:**

- Beaverton Year-round Shelter opening December
- Just Compassion Resource Center opening spring
- Exploring additional pod shelter site

# Shelter System

## Western Washington County (Forest Grove & Cornelius)

Casa Amparo, 20 rooms

Cornelius Safe Rest Pods on 4th Ave, 30 pods (Temporary)

## Hillsboro

Safe Rest Pods on SW 17th Avenue, 30 pods (Temporary)/  
**FUTURE** year-round Hillsboro shelter, 75 beds/pods

Safe Place Youth Shelter, 12 beds

Hillsboro Bridge Shelter, 50 rooms (Temporary)

Community Action Family Shelter, 5-9 rooms

Cloverleaf Shelter, 50 beds (Temporary)

## Beaverton & Aloha

Safe Rest Village at Aloha United Methodist Church, 30 pods (Temporary)

Veterans Shelter, 58 beds

Beaverton Temporary Shelter, 40 beds (Temporary)

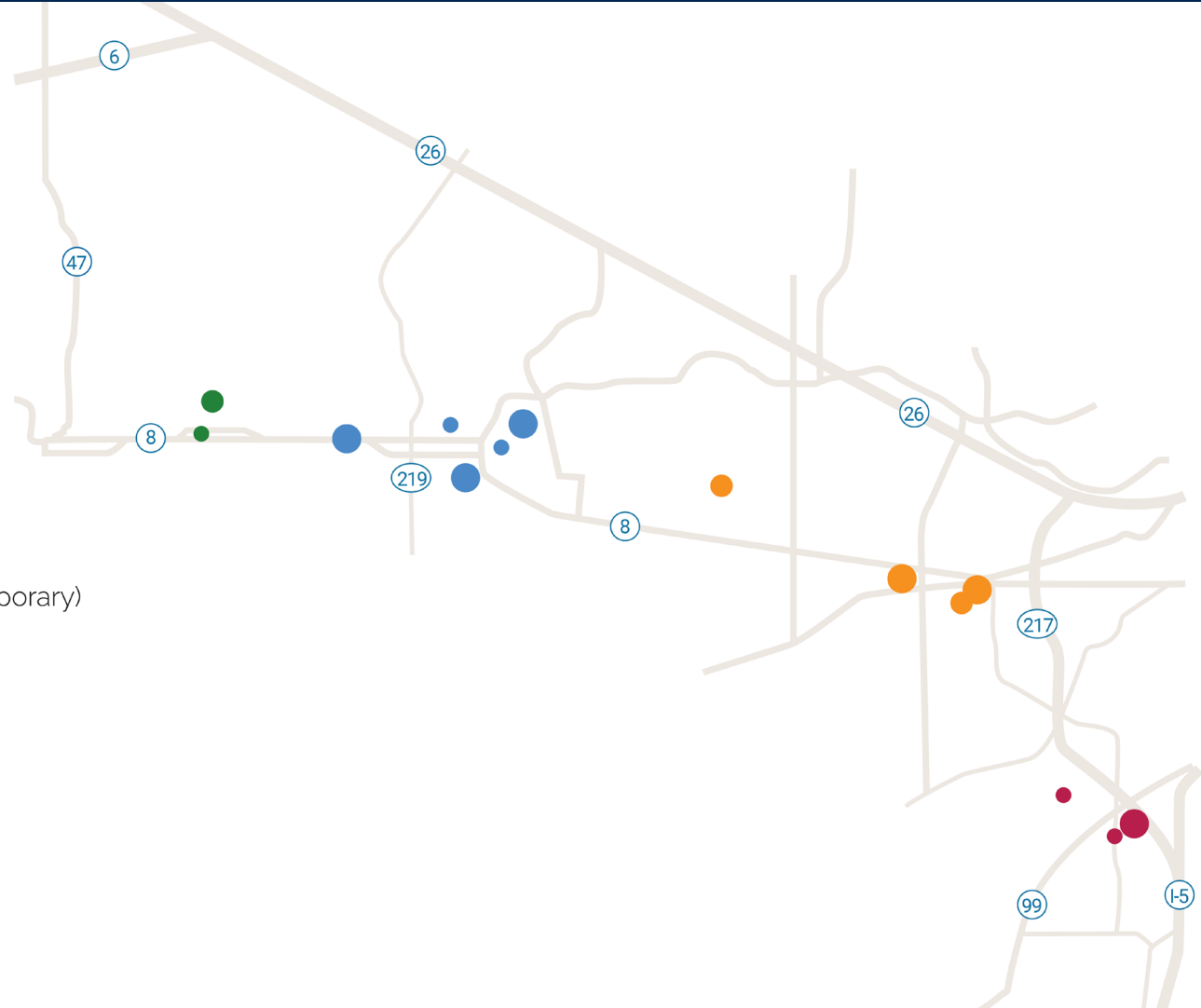
**FUTURE** year-round Beaverton shelter, 60 beds

## Tigard, Tualatin, & Sherwood

Good Neighbor Center, 5-9 rooms

Tigard Just Compassion Shelter, 20 beds (60 beds 2024)

Family Promise of Tualatin Valley, 70 rooms

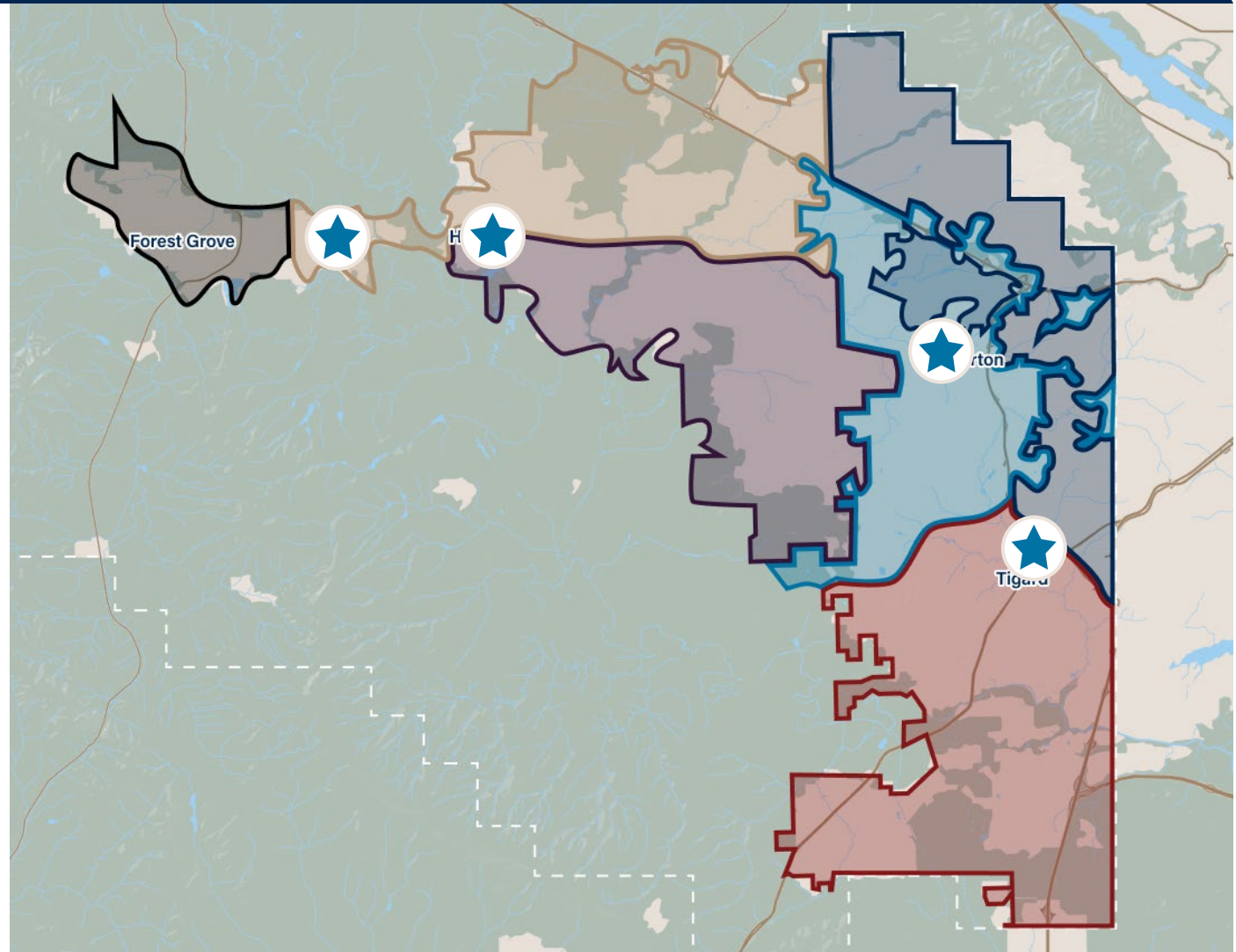


# Outreach and Access Centers

## Outreach Providers

- Forest Grove Foundation
- ★ Open Door HousingWorks
- ★ Project Homeless Connect
- Greater Good Northwest
- New Narrative
- ★ Just Compassion
- ★ HomePlate
- Immigrant & Refugee Community Organization (IRCO)

★ *Indicates drop-in center locations*



# Partnership in Action



# Cross-Sector Alignment

- Emergency beds prioritize access for law enforcement and community partner referrals
- \$3 million grant from CareOregon for permanent supportive housing development in Forest Grove
- Low Acuity Transitional Support program at Hillsboro Bridge Shelter partnering with Greater Good NW and Virginia Garcia with \$250,000 Kaiser Permanente grant Healthcare case-conferencing program
- Nationally leading healthcare case-conferencing program



*Cornelius Police Chief Coley and Open Door staff attend Cornelius Safe Rest Pods opening event*

# Provider Partnerships & Capacity Building

## 24 service providers

- High rate of staff with lived experience
- Higher rates of staff identify as Black, Indigenous, Latino/a/e, or other persons of color compared to the general population.
- Annual salaries from \$50,000 to \$60,000

## Housing Careers program

- Enrolled 45 participants
- Year 4 will expand to general employment services to help participants graduate from rent assistance programs with employment.



*Housing Careers Program in action.*

# Advisory Bodies



*Homeless Solutions Advisory Council members*

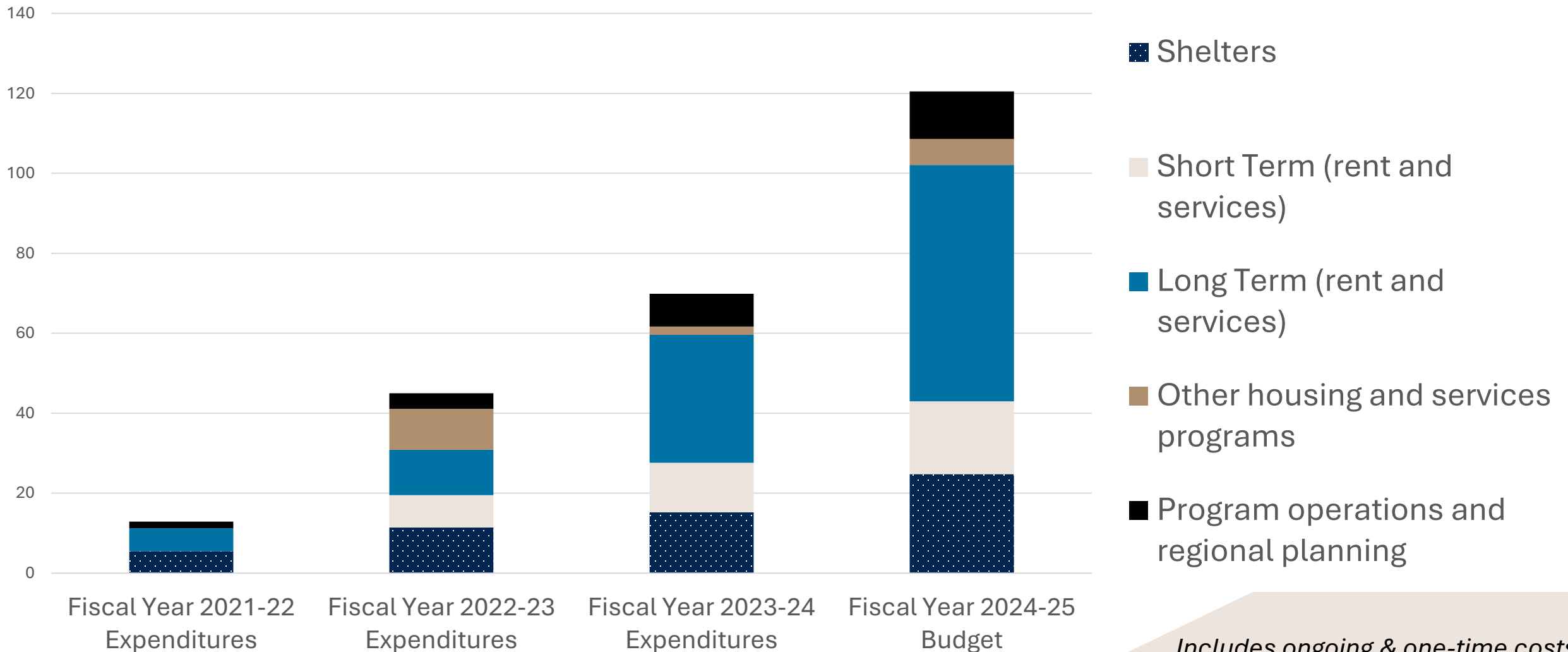
- NEW Homeless Solutions Advisory Council or the “Solutions Council” launched January 2024 with 10 members
  - Recruitment underway!
- Three subcommittees:
  - Performance Evaluation
  - Lived Experience
  - Equitable Procurement

# Financial Overview



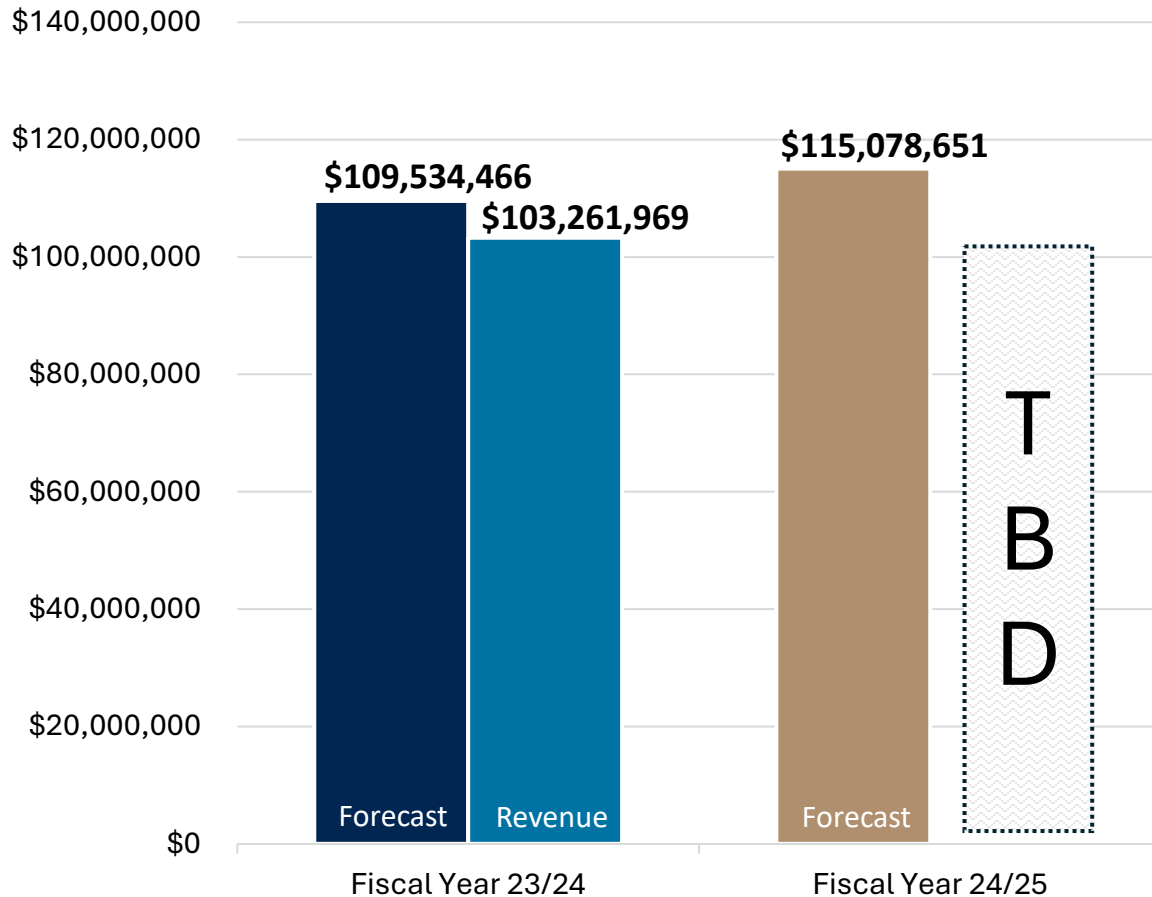


# Financial Overview: SHS Growth (in millions)



*Includes ongoing & one-time costs*

# Financial Constraints – Revenue Forecast v Collections



Revenue collections differed from forecast by **\$6.2 million** last fiscal year.

Impact for this fiscal year not yet known, anticipate scaling back some programmatic investments to align with revenue.

*New revenue forecast anticipated November.*

# Stories of Hope



*Kayla and Brady sat down with us in their new apartment.*

*“We now have an amazing home that we live in. ... All the other cities, other countries in the world, take a note... because this is how you change the world.”*

Kayla and Brady stayed at the Tigard family shelter, Bridge to Home, and was able to move into long-term housing with their children last winter.



# SHS Impact

Washington County has **housed 2,941 people** (1,817 households) with investments from the voter approved Supportive Housing Services measure.

While state and national trends show the rate of homelessness has ticked up, **unsheltered homelessness has declined by 35.5%** in Washington County.





# Thank you





Department of Housing Services