

# A Road Home

## Community Plan to Prevent and End Homelessness in Washington County, Oregon

July 2020 – June 2021

### 1. Prevent People from Becoming Homeless

Action Steps (Strategy #)	Status	Lead	
Provide 1-month <i>Rent and Energy Assistance</i> (1.1)	St. Vincent de Paul-Tigard (7/1/2020 – 12/31/2020) <ul style="list-style-type: none"> <li>Rent assistance to 99 families</li> <li>Utility assistance to 157 families</li> </ul> Community Action Organization -	H	<input checked="" type="checkbox"/>
Provide 1-6 month <i>Prevention Rent Assistance</i> (1.2)	Community Action Organization -	H	<input checked="" type="checkbox"/>
Expand <i>Housing Specialist/Housing Navigator</i> staffing (1.3)	<b>Community Action Organization</b> added 1 Housing Program Supervisor and 4 Housing Specialists <b>Boys &amp; Girls Aid</b> added a Homelessness Prevention Specialist dedicated to working with youth at risk of homelessness to maintain or secure housing. <b>New Narrative</b> added 1 Housing Navigator for Reentry Housing Program responsible for coordinating everything from housing prep/planning through lease signing and move in.	H	<input checked="" type="checkbox"/>
Expand <i>Rental Education Programs</i> (1.4)	<b>The Salvation Army</b> offers rental education program but suspended due to COVID. Expect to resume in new fiscal year. <b>Cascade AIDS Project</b> offers 1:1 housing readiness assistance. <b>Boys &amp; Girls Aid</b> offers a rental education program. <b>New Narrative</b> provides 1:1 renter education throughout the process of Pre-Enrollment, Enrollment, Housing Prep/Planning, Housing Portfolio/Package Development, Self-Screening/Background Check, Housing Exploration, Applying for Housing, Appeal and Reasonable Accommodation processes, Acquiring Housing, Housing Retention Planning, throughout Housing Retention phase, etc.	H	<input checked="" type="checkbox"/>
Expand <i>Outreach w/ Community Connect</i> (1.5)	<b>HomePlate Youth Services</b> added 1 outreach worker (Forest Grove/Cornelius). <b>The Salvation Army</b> has added one outreach worker. <b>Forest Grove Foundation</b> added 5.5 workers. <b>Just Compassion of EWC</b> added 1 outreach worker. <b>Project Homeless Connect</b> added 2 full-time and 2 part-time outreach workers. <b>New Narrative</b> added 1 worker for out and in-reach work across the county. <b>Operation HOPE Winter</b> distributed 5000 bags across 64 different organizations in and around the Portland Metro area.	H	<input checked="" type="checkbox"/>
Expand <i>Runaway &amp; Homeless Youth shelter</i> (1.6)	<b>Safe Place</b> shelter has expanded to 10 beds (ESG-CV) and will work with CAO Employment and Housing Coordinator positions funded by Public Safety Levy to serve shelter guests. <b>Unaccompanied Homeless Youth</b> – McKinney-Vento Liaisons report the spring closure of schools due to COVID-19 and shift to Distance Learning for All appeared to cause a lapse in routine identification of unaccompanied homeless youth and expect that students in families who lost their housing due to the pandemic were not identified as eligible by the end of the school year. Families and youth who were displaced by summer wildfires are also not represented in the homeless student data.	RHY/HEN	<input checked="" type="checkbox"/>
Develop year-round <i>Adult Emergency Shelter</i> (1.7)	82 units at two bridge shelters located in Aloha and Hillsboro available 7/1/21 for COVID isolation and emergency shelter operated by Good Neighbor Center and Greater Good Northwest.	H	<input type="checkbox"/>
Expand <i>Family Emergency Shelter</i> (1.8)	Family Promise of Tualatin Valley expanded from 4 family households to 15 households to include families and adult-only households. Family Promise of Beaverton expanded from 4 family households to 10 households to include families and	H	<input checked="" type="checkbox"/>

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[Approved by the HSSN on August 1, 2018]

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	adult-only households.		
Create a <i>Master List</i> of homeless people (1.9)	Built For Zero By-Name/Case Conference to end chronic homelessness implemented 2/28/2020.	H	
Revise <i>Discharge Plan Strategies &amp; Training</i> (1.10)		HWG	
Foster <i>Homeless Consumer Representation</i> (1.11)	Homeless/formerly homeless reside on agency boards (CoC-funded), to include HSSN and HPAC.	HWG	<input checked="" type="checkbox"/>

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## 2. Move People into Housing

Action Steps (Strategy #)	Status	Lead	
1-6 mo. rent assistance with services (2.1)		H & H	<input checked="" type="checkbox"/>
1-24 mo. rent assistance with services (2.1.b)	20 units New Narrative's Re-Entry Housing (HUD) Sojourner's House expanded to 20 beds (HUD)	H & H	<input checked="" type="checkbox"/>
Expand <i>Transitional Living Program</i> (2.2)	Boys & Girls Aid received 3-year grant (CDBG) for transitional living services .	RHY/HEN	
Create <i>Medically Complex Transitional Housing</i> (2.3)		H & H	
Create <i>Permanent Supportive Housing -chronic</i> (2.4)	30 VASH vouchers awarded in Jan 2021 (total 197) 75 Mainstream vouchers awarded December, 2020 (total )	H & H	<input checked="" type="checkbox"/>
Create <i>Permanent Supportive Housing –non-chronic</i> (2.4b)	50 households (61 people) in Kaiser Metro 300 Program.	H & H	<input type="checkbox"/>
Create <i>Affordable Housing</i> serving <30% AMI (2.5)	<b>Cedar Grove in Beaverton (CPAH)</b> , 8 PBV units, began leasing November 2020. <b>Red Rock Creek Commons in Tigard (CPAH)</b> , 24 PBV units, began leasing in November, 2020, 8 PBV's preferenced through New Narrative. <b>The Viewfinder (Phase I) in Tigard, (CDP)</b> , 33 units, 8 PBV & 8 VASH. Leasing in September/October, 2021. <b>The Valfre at Avenida 26 in Forest Grove (DCM Communities)</b> , 36-units, 8 PBV units. Construction to begin mid-July 2021. <b>The Mary Ann in Beaverton</b> , 10-units, leasing in September/October 2021 Washington County Awarded OHCS 2020 LIFT funds: <b>Alder Commons in Hillsboro (___)</b> , \$800,000 <b>Kidd Court in Forest Grove (___)</b> , \$300,000	H & H	<input checked="" type="checkbox"/>
Create a <i>Risk Mitigation Pool</i> – Investigate partnership with Multnomah County (2.6.c)		H & H	
Cultivate <i>Private Landlord Relationships</i> (2.7)	<b>New Narrative</b> Team members develop and maintain working relationships with landlords and provide advocacy and support to participants through these relationships and landlord education. Teams are responsive to landlords, if/when actual or potential housing crises arise, and use these as opportunities for renter education as well.	H & H	<input type="checkbox"/>

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### 3. Link People to Appropriate Services and Remove Barriers

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Create <i>Housing Navigator</i> position (3.1)	<b>New Narrative ReEntry Housing</b> added a Housing Navigator with WC Housing Services funds. <b>The Salvation Army</b> has added 1 Housing Navigator. <b>Washington County Housing</b> received a \$100,000 grant from the Kaiser Permanente National Community Benefit Fund at the East Bay Community Foundation to fund two full-time temporary staff to perform Care Coordination to assist houseless persons access health care and housing while residing in the Winter Shelters.	H & H	<input type="checkbox"/>
Develop volunteer <i>Service Navigator</i> program (3.2)	<b>The Salvation Army</b> added 1 Service Navigator position.	H & H / ICH	<input type="checkbox"/>
Expand <i>Case Management and Services</i> (3.3)	<b>New Narrative Reentry Housing</b> added Case Mgr/Peer Support with WC Housing Services funds. <b>HomePlate</b> has added 2 case managers who directly support youth in their goals for stability. <b>The Salvation Army</b> has added 1 case manager. <b>Just Compassion</b> added 1 staff person for limited case management. <b>Project Homeless Connect</b> added a case manager to their extension shelters. <b>Cascade AIDS Project</b> started food box delivery program March 2020. <b>SHS Program</b> anticipates an allocation of 30-40 Intensive Case Managers (ICMS) through partner agencies beginning July 1, 2021 to provide outreach, assessment, housing navigation and retention to serve disabled/55+ and experiencing or at risk of prolonged homelessness (1-20 clients per caseload).	H & H	<input type="checkbox"/>
Develop <i>One-Stop Resource Center</i> (3.4)	All events cancelled due to COVID.	H	<input type="checkbox"/>
Expand <i>Project Homeless Connect</i> (3.4.e)	10 beds, Hospital Discharge Shelter operated by Just Compassion EWC 11/15/2020 – 6/30/2021.	H	<input checked="" type="checkbox"/>
Create <i>Recuperative Care Program</i> (3.5)	2 Community Resource Advocate IIs (Mobile Assessors) added as of July 1, 2020.	H & H	<input type="checkbox"/>
Expand resources at <i>Community Connect</i> (3.6)	<b>WC Disability Aging &amp; Veteran Services</b> have one (1) Housing Coordinator who provides outreach, navigation, case management, and follow-up services.	HWG	<input checked="" type="checkbox"/>
Expand <i>Veteran Service</i> programs (3.7)	<b>HomePlate Youth Services</b> offers Trimet low-income fair support and Trimet bus passes. <b>The Salvation Army</b> offered TriMet vouchers and discounted tickets. <b>Community Resource Advocate IIs at Community Action</b> direct eligible folks to TRIMET's Honored Citizen pass enrollment on the TriMet website. Also, in May and June of 2021, provided one-time Hop pass refills for Community Connect clients through a TRIMET Fare Relief grant. <b>Forest Grove Foundation</b> offer TRIMET tickets through a TRIMET grant. <b>Just Compassion of EWC</b> utilize a bus on a limited basis. <b>Project Homeless Connect</b> provide TRIMET tickets. <b>Cascade AIDS Project</b> provide TRIMET bus passes/tickets, uber/Lyft gift cards, cab vouchers and gas cards. <b>GroveLink</b> is free public transportation serving Forest Grove and Cornelius communities, operating Mon-Sat. <b>New Narrative's</b> Rent Assistance Program provides bus and Max transportation to participants through a grant (TRIMET Fare Relief Program). HOP passes are loaded monthly. Reentry Housing program provides passes to participants as well, using their own grant funds. Homeless Outreach Housing Navigation provides HOP passes as funding allows. Additionally, Homeless Outreach Housing Navigation can transport individuals to appointments related to housing on a case by case basis.	DAVS	<input checked="" type="checkbox"/>
Increase <i>Transportation</i> resources (3.8)		H/AP	<input type="checkbox"/>

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#### 4. Increase Income Support and Economic Opportunities

Action Steps (Strategy #)	Status	Lead	
Expand <i>Aligned Partner Network</i> (4.1)		AP	
Develop <i>Economic Opportunity Program</i> (4.2)	<b>WorkSystems Employment Program</b> implemented 2019???, _____ participated this year Monthly <b>Career Boost for SNAP recipients</b> (in partnership with WorkSource) implemented _____, _____ attended this year.	AP	⌚
Create <i>Child Support Training Program</i> (4.3):	Implemented 20____, _____ attended this year.	AP	☑
Increase <i>Mainstream Resource</i> access at <i>Community Connect</i> (4.4)	Moratorium and free dental care for children information added as of July, 2020.	AP	
Reduce barriers to <i>SSI/SSDI</i> benefits: Annual SSA training and SOAR training (4.5)	Assist Program Annual SSA training attendance #'s. Virtual SOAR training available at <a href="https://soarworks.samhsa.gov/course/ssissdi-outreach-access-and-recovery-soar-online-training">https://soarworks.samhsa.gov/course/ssissdi-outreach-access-and-recovery-soar-online-training</a>	AP	☑
Expand <i>Supported Employment</i> program (4.6)	LifeWorks NW Supported Employment Program integrated with Supported Education Services on 7/21/2019. Supported Employment served _____ individuals; Supported Education served _____. <b>New Narrative's</b> supervisor operated supported employment program (contract with CA State Department of Rehabilitation, work readiness, and in-house employment opportunities) developed _____, served _____ individuals.	H & H	☑
Consolidated Plan <i>Anti-Poverty</i> strategy review (4.7)	Anti-Poverty convened to update Consolidated Plan.	AP	☑

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## 5. Expand Data Collection

Action Steps (Strategy #)	Status	Lead	
Expand number of HMIS users (5.1)	Increased users to 170 in main site and 9 in COMP site (total 179 users)	HS	<input checked="" type="checkbox"/>
Analyze Impact of Intervention Programs and System (5.2)	CoC Board performed program analysis on _____; HPAC updated _____	HWG/HPAC	<input checked="" type="checkbox"/>
Increase US Congressional Awareness (5.3)	FY2020 Longitudinal System Analysis submitted to HUD on ___/___/2021 CoC Board approved 2021 Point-In-Time Homeless Census and Housing Inventory Chart on 4/9/2021.	HS/HWG/HPAC	<input checked="" type="checkbox"/>
Analyze System Performance Measurements (5.4.a)	CoC Board approved System Performance Measurement on 2/12/2021; Posted to website on 3/2/2021.	HS/HWG	<input checked="" type="checkbox"/>
Use data to develop A Road Home Work Plan (5.4.b)	Recommended for approval by HSSN on 8/5/2020.	HS/HSSN	<input checked="" type="checkbox"/>

## 6. Implement Public Education on Homelessness

Action Steps (Strategy #)	Status	Lead	
Create Community Partnerships to End Homelessness (6.1)		ALL	<input checked="" type="checkbox"/>
Publish annual Homeless Assessment Report (6.2):	2020 Homeless Assessment Report was published on February 19, 2021.	HS	<input checked="" type="checkbox"/>
Develop a Public Education Campaign (6.3)	Week of November 15 - 22, 2020 was Proclaimed National Hunger and Homelessness Awareness Week. Accompanying Food Fundraiser raised \$5,039 for Oregon Food Bank, providing 15,117 meals; County Website <a href="http://www.co.washington.or.us/homeless">www.co.washington.or.us/homeless</a>	HWG/HPAC	<input checked="" type="checkbox"/>

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