



## HOUSING and SUPPORTIVE SERVICE NETWORK

*Providing a Continuum of Care for Vulnerable Populations in Washington County*

**Wednesday, December 4, 2019**

**8:30 to 10:00 a.m.**

>>> The Beaverton Building at “The Beaverton Round”, Third Floor Training Room <<<  
12725 SW Millikan Way, Beaverton, OR 97005-1641

### AGENDA

- I. **INTRODUCTIONS: 8:30 a.m.**
- II. **GUEST SPEAKERS: 8:35 a.m.**
  - John Wheeler, Washington County Cooperative Emergency Management  
“Shelter Planning in a Disaster”
  - Marisa Zapata, PhD, Portland State University  
“Governance, Costs, and Revenue Raising to Address and Prevent Homelessness in the Portland Tri-County Region” - Report on Homelessness and Housing Insecurity
  - Toy Vezina, 4DRecovery  
“Recovery Drop-In Center Opening in Hillsboro”
- III. **APPROVAL OF MEETING MINUTES: 9:35 a.m.** ..... Action Item
- IV. **GENERAL BUSINESS: 9:40 a.m.**
  - 2020 Point-In-Time Homeless Count – Pat Rogers
  - Local Implementation Update on *Built for Zero* – Annette Evans and Katherine Galian  
<https://www.co.washington.or.us/Housing/EndHomelessness/by-name-case-conferencing.cfm>
- V. **ANNOUNCEMENTS: 9:55 a.m.**
- VI. **ADJOURNMENT: 10:00 a.m.**

**No meeting on January 1, 2020 (Happy New Year)**

Next Meeting: Wednesday, February 5, 2020

Guest Speaker: Marc Czornij, U.S. Census Bureau

The HSSN is open to the public and all are invited to join – see website for additional information and past meeting agenda, minutes and handouts at <https://www.co.washington.or.us/Housing/EndHomelessness/hssn.cfm>

Comments regarding the agenda can be directed to Annette Evans, Homeless Program Manager, at 503-846-4760 or email [Annette\\_Evans@co.washington.or.us](mailto:Annette_Evans@co.washington.or.us)

**HOUSING AND SUPPORTIVE SERVICES NETWORK**  
**Maintaining a Continuum of Care in Washington County**  
Beaverton Building  
November 6, 2019, 8:30 a.m.

**Goal: Housing and supportive service agencies working to bring a broad spectrum of organizations together as partners in the community to secure funding and other resources needed in providing a continuum of care for individuals and families who are homeless or with special needs.**

**ATTENDEES:**

Alexander, Allie—Good Neighbor Center	Parrish, Erin—WC Health & Human Services
Auslander, Jay—WC Mental Health	Perkowski, Kaja—Open Door Counseling Center
Axe, Melody—Homewatch 1915i	Potter, Yvette—WC Dept. of Aging & Veteran Services
Baker, Vernon—Just Compassion	Proctor, Jennie—WC Office of Community Development
Bedell, Daniel—Pacific University	Ram, Saraia—CODA Inc.
Bittinger, Phyllis—WC Housing Services	Ramage, Marie—Washington County Vet Treatment Court
Blaylock, Mark—Bridges to Change	Robert, Lydia—Housing Independence
Brownell, Amy—Ecumenical Ministries-Second Home	Ruiz, Ally—Community Action Organization
Burnham, Jeff—Luke-Dorf, Inc.	Schaff Laubach, Elise—Metro HomeShare
Calvin, Mellani—ASSIST Program	Singh, Jairaj--APANO
Chavez-Sam, Karmen--APANO	Smith, Gary—U.S. Department of Veteran Affairs
Cockeram, Tami—City of Hillsboro	Stavreva, Silvia—Bridges to Change
Evans, Annette—WC Housing Services	Stoller, Rick—Ecumenical Ministries-Second Home
Franco, Magali—Tuality Alliance	Taylor, Molly—Oregon Dept. of Human Services
Galian, Katherine—Community Action Organization	Tirado, Sabrina—Community Action Organization
Heart, Annie—Family Promise of Washington County	Triplett, Stacey—Worksystems, Inc.
Jones, Ariana—DVR	Trunnell, Alan—City of Beaverton CDBG
Kasim, Bashar—Luke-Dorf, Inc.	Valdez, Bianetth—HomePlate Youth Services
Lamberger, Katie—DHS SSP	Valencia, Mari—WC Office of Community Development
Ludlam, Mandie—Community Housing Fund	VanVleet, Emily—City of Beaverton
Pagalan, Mike—Providence St. Vincent	Weller, Sarah—Write Around Portland
Palma, Victor—CPAH	Williams, Natalie—Washington County
	Yokoyama, Kelly—Housing Independence

Chair: Annette Evans, Public Agency Representative [annette\\_evans@co.washington.or.us](mailto:annette_evans@co.washington.or.us)  
Co-Chair: Katherine Galian, Nonprofit Agency Representative [kgalian@caowash.org](mailto:kgalian@caowash.org)

**I. INTRODUCTIONS**

**II. GUEST SPEAKERS**

Stacey Triplett, Worksystems Inc."Economic Opportunities Program"

Stacey explained that Worksystems is the workforce development forum for Washington County, Multnomah County and the City of Portland. She shared that the best option for getting out of poverty and supporting households is employment. The best way to work on getting employment is through individual services at a community-based level. The Economic Opportunities Program (EOP) is a suite/umbrella of programs. There are currently four programs that are implemented. Community based organizations deliver the career coaching services to help low income individuals and those on the continuum for housing and security to secure career track employment. The group of providers employ career coaches, and those coaches use an individualized, long term approach to working with eligible participants from the community that the community organizations are most

successful at engaging. Populations that are prioritized in the program include specific populations, like people re-entering from incarceration or people currently on parole supervision, English language learners, housing insecure individuals, communities of color, and other high need populations. The four different programs have different target populations. Work includes career mapping, career planning and resource coordination. The career coaches are skilled at working with other systems in addition to employment systems for customers' outcomes, whether they are addressing housing stability, treatment coordination, accessing childcare support or navigating other types of public benefits. They are also the lead in outreach and recruitment activities, perform intake and enrollment, co-enrollment with the WorkSource System and provide retention and advancement.

The EOP is a two-phase program, where there are intensive services focused on stabilization activities first, which then advance to the retention and advancement phase. The length of the intensive phase for some locally funded programs varies, based on individual progress. WorkSource Portland Metro are the job centers that operate here. There is one in Beaverton-Hillsboro, another in Tualatin, and an Express Center in the Washington County jail. The Tualatin office will move to the Tigard area soon. This is the publicly funded system that connects federal funding for training and the Oregon Department of Employment, which are co-located at the centers. The WorkSource center provides job readiness workshops, access to sector based bridge training, vocational/occupational training scholarships, access to pre apprenticeship programs in construction and placement connections.

There is a diverse group of community-based nonprofits (CBOs) throughout the region which align with many populations. Current EOP CBO providers include: IRCO, POIC, SE Works, Human Solutions, Black Parent Initiative, Latino Network, Oregon Tradeswomen, Constructing Hope, Central City Concern, Community Action, and Urban League.

Resources from funding partners include:

- Employer connections/sponsored training cohorts – Worksystems (and targeted industries)
- Internships/Training Scholarships/Placement support – WorkSource Portland Metro
- Short-term Rent Assistance Housing hub – Human Solutions
- ERDC Childcare Support/OTCC – DHS
- Service and outcomes distributed database – Worksystems

Worksystems has applied for the USDA funded SNAP 50/50 grant, which is a broad network based advancement of services to food stamp recipients to enable them to receive additional career coaching and services. When those services are provided by the CBOs to SNAP recipients, the CBOs make back 50 cents on the dollar. Stacey noted that customers benefit from the program's network approach; there were over 1,000 people served in PY2018 and 98% retained employment (as measured 12 months after end of intensive services).

There is no local funding source in Washington County to support ongoing career coaching as there is in Multnomah County. Some consideration of how an ongoing funding source can support job coaching in Washington County would help bring together these services. It would take a mix of CBDG and General City Funds to support the program.

#### Erin Parrish, Washington County Health and Human Services "HIV/STI Program"

Erin explained that over the past couple years, efforts to explore issues surrounding communicable disease have intensified. Focus has been especially strong related to HIV and STIs and consideration of what types of programs could be developed around these

issues in Washington County to bring more services to people. Washington County Health and Human Services Department is implementing new testing services with clinics in Beaverton and Hillsboro, offering full STI screening. They are also starting a syringe exchange program and complementary field testing from a mobile van.

She noted that trends show an increase of STIs over the past decade, and these trends are important because they are key indicators for HIV infections. People who routinely engage in higher risk sexual behavior and contracting STIs are at higher risk for HIV. Data for the last several years shows that reported new HIV infections were in the population of men who have sex with men, but they are not all necessarily those who identify as gay. Increases in HIV infections have also been observed in those who use intravenous drugs. Trends also indicate new HIV infections are occurring in younger populations; when someone has a new HIV infection, they will carry that for a lifetime. It is important for people to be tested, and if they are positive, get into treatment quickly. Treatment regimens have improved to the point where it is possible to get the viral load to an undetectable level to prevent spread of the virus and maintain better levels of health for the person with HIV.

There is a big disparity of new HIV infections among people of color, particularly the Hispanic population. Non-Hispanic white account for 39% of new HIV infections—the rest are all people of color, who are also more likely to be diagnosed with AIDS. Trends are showing infections moving into the general population, as opposed to staying in populations that have historically been diagnosed with infections. Changes in demographics also show increased infection rates among women and men who have sex with women. Chronic Hepatitis C is also now being seen in younger populations aged 18-35 years old.

### **III. APPROVAL OF MEETING MINUTES**

Motion: Approve October 2, 2019 meeting minutes.

Action: Katherine Galian

Second: Vernon Baker

Vote: Approved, unanimous

### **IV. GENERAL BUSINESS**

#### Consolidated Plan Funding Priorities – Mari Valencia Aguilar, Office of Community Development.

Mari presented on the funding allocation plan for the next five years for CDBG at the county level. She said that, for the most part, the funding allocation programs remain the same. They will continue to allocate 20% of funds for administration, 15% for public services (the limit per statute), and remaining balances 30% for public facilities, and 30% for infrastructure, 40% housing rehab (set-aside). One of the bigger changes noted is within the public services category. Operations will now occur under a three track system. Track 1 will be a multi-year "A Road Home" initiative or urgent needs. Track 2 will be a one year innovative/catalyst/urgent need. Track 3 will be the strategic employment initiative, which is the SNAP 50/50 program. These changes were made to address high priority needs and staff capacity relative to managing caseloads over time. Feedback from community members, HSSN, the Community Housing Advocates, and the Anti-Poverty Work Group was also instrumental in the decision to make the change to a multi-track system.

Track 1 Multi-Year "A Road Home" Initiative or Urgent Need for FY 2020, then 2023: allows applicants to compete for multi-year awards; they can apply for \$30,000 per year for a total of \$90,000 over 3 years. Projects must implement "A Road Home" strategy or be deemed an urgent need by the Office of Community Development's Policy Advisory Board (PAB). If the funding allocation is reduced, the last project on the list would bear the impact of the reduction. The PAB utilizes both objective and subjective question sets for point

determination related to urgent need definitions, but the information is based largely on the applicants' descriptions.

**Track 2 One-Year Innovative/Catalyst/Urgent Need:** Solicits one-year proposals for amounts of \$30,000. Approximately three projects each year, in addition to Track 1 projects. There is an annual funding cycle. If the CDBG funding allocation is reduced, the last project on the list would be impacted. Agencies cannot apply for both Track 1 and Track 2 simultaneously.

**Track 3 Strategic Employment Initiative:** This initiative capitalizes on the Worksystems SNAP 50/50 employment training/job attainment program. CDBG will contribute \$50,000 annually over the next five years. The Office of Community Development (OCD) will pursue other funding for an additional \$50,000. This track will provide soft skills training, career coaching, and job training pathways for people receiving SNAP benefits. A request for proposal will be issued in July 2020 for agencies to provide culturally specific job training. The Policy Advisory Board will rate and approve submissions. It is not yet known whether those already receiving funding for SNAP 50/50 are eligible to apply for Track 3, but it will be decided as part of the program design over the next six months.

With the new 3-track system, multi-year projects are now possible, which fulfills a priority held by partner agencies. Staff will also be able to fully allocate and expend CDBG Public Services funding each year. Another benefit is the continuation of highly prioritizing "A Road Home" projects and addressing staff capacity concerns. Agencies that are not selected in Track 1 can apply in subsequent years under Track 2. The system expands the number of competitive projects managed by OCD from three to eight. The Policy Advisory Board approval for the allocation plan is scheduled for November 14<sup>th</sup>.

**Reminders:** The fiscal year application workshops for Washington County CDBG will be held November 19<sup>th</sup> at the Washington Street Conference Center. Public Services will be at 9:00 am and Public Facilities and Infrastructure is at 2:00 pm. Attendance is mandatory for applicants. The City of Beaverton will have a separate application workshop, which has not yet been scheduled. Exploring ways to align the application processes for Washington County and the City of Beaverton will be a focus of discussions in the next year or two. It was noted that the City of Hillsboro does not fund public services with CDBG funds—they use General funds.

#### **Election of HSSN Workgroup vacant positions (CoC Board).**

Annette Evans announced that she received a recommendation that Blair Schaeffer-Bisht be considered for the HSSN Workgroup Business/Employment position. Blair introduced herself and shared background details relevant to her qualifications for the position.

Motion: Appoint Blair Schaeffer-Bisht to the CoC Board as the Business/Employment representative.

Action: Mellani Calvin

Second: Rick Stoller

Vote: Approved, unanimous

#### **Built For Zero Team Update.**

Annette Evans reported on Washington County's participation in a national movement – Built for Zero – that is focused on ending veteran and chronic homelessness. Kaiser Permanente sponsored Washington, Clackamas and Lane Counties in Oregon to participate a learning session with a cohort lead team that includes: Annette Evans, Washington County Housing/CoC Lead; Katherine Galian, Community Action; John Trinh, Luke-Dorf, Inc.; Carol Herron, SWS Coordinator; and Mjere Simantel, Washington County HHS. The

team will lead transformation within our community to expand identification of chronic homeless through outreach that will result in a by-name list used by a case conference team to work on rehousing people on the by-name list. The Lead Team is working with the Built for Zero Improvement Coach to develop the initial launch meetings and the timeline for full implementation that is planned in early 2020. The goal is to have a real-time comprehensive list of names by January 2020 and by the end of January convene service providers for case conferencing while there are still beds in the severe weather shelters, which close by the end of March.

### **Severe Weather Shelter Operations**

Severe weather shelters opened last week, and eight shelters will be in operation this year. Volunteers are still needed for shelter staffing.

## **V. ANNOUNCEMENTS**

- Oregon Housing & Community Services awarded \$150,000 one-time funding opportunity for severe weather shelters.
- The Washington County Board of Commissioners proclaimed November 16 through 24, 2019 as National Hunger and Homelessness Awareness Week. Donations may be made at any County building or donate online <https://give.oregonfoodbank.org/wcounty>
- Metro HomeShare is fully operational in Washington County with referrals welcome from Community Connect or by contacting Elise Laubach [elaubach@emooregon.com](mailto:elaubach@emooregon.com)
- Knapp House opened in the Bethany area for women who need a safe place to live and recover from substance use. More information, contact Karyn at 503-332-5312.
- Bridges to Change is working with the Homeless to Work Program and they have available beds for men and women; they are also trying to rebuild their waitlist.
- Luke-Dorf is looking for a Peer Support Specialist for their rental assistance program.
- HomePlate is open for youth during the holidays.
- Family Promise of Washington County announced this year's annual Community Interfaith Thanksgiving dinner will be held this year on the last Sunday of the month at the LDS, Evergreen Ward, in Hillsboro. Further announcements will be issued.
- The City of Beaverton will be holding CDBG application workshops soon. If someone is not on the HSSN listserv, they should share their contact information with Alan Trunnell or Emily VanVleet to ensure they receive information on workshop dates.
- Community Action has made administrative changes, which have freed capacity for Community Connect, and there is now next-day appointment availability for assessment screening.

## **VI. ADJOURNMENT**

The meeting adjourned at 9:57 a.m.

Minutes prepared by Phyllis Bittinger, Washington County Department of Housing Services

Handouts:

- Worksystems "Building a Program That Works"
- Wash. Co. Health and Human Services Oregon SSP flyer

To be added to the HSSN email list, contact Annette Evans at [Annette\\_Evans@co.washington.or.us](mailto:Annette_Evans@co.washington.or.us)