



HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County

Wednesday, October 5, 2016 ~ 8:30 to 10:00 a.m.

>>> The Beaverton Building at “The Beaverton Round”, Third Floor Training Room <<<
12725 SW Millikan Way, Beaverton, OR 97005-1641

AGENDA

I. INTRODUCTIONS: 8:30 a.m.

II. GUEST SPEAKER: 8:35 a.m.

Mr. Tim Davis, Housing Rehabilitation Specialist for Office of Community Development

- New Program: Wood Stove Exchange

Mr. Pat Rogers, Housing and Homeless Services Manager for Community Action

- Rent Assistance Prevention Programs

III. APPROVAL OF MEETING MINUTES: 9:15 a.m. Action Item

IV. GENERAL BUSINESS: 9:40 a.m.

- Severe Weather Shelter Response Plan for Winter 2016/17.
- 1st Quarter Update: Year 9 Work Plan for 10-Year Plan to End Homelessness.
Review Work Plan online at
<http://www.co.washington.or.us/Housing/EndHomelessness/upload/YEAR-9-WORK-PLAN-adopted-by-HSSN.pdf>
- Open nominations for Mainstream Resource Provider representative to fill vacant position on HSSN Workgroup. Election at November 2 HSSN meeting.

V. ANNOUNCEMENTS: 9:45 a.m.

VI. ADJOURNMENT: 10:00 a.m.

Next Meeting: Wednesday, November 2, 2016

Guest Speaker(s):

- ❖ Patrick Lemmon, Family Justice Center
- ❖ Marilyn Miller, OHCS Housing Stabilization Division Programs and Policy

Comments or questions regarding the agenda can be directed to Annette Evans at 503-846-4760

Department of Housing Services

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Equal Housing Opportunity

HOUSING AND SUPPORTIVE SERVICES NETWORK
Maintaining a Continuum of Care in Washington County
Beaverton Building
September 7, 2016 at 8:30 a.m.

Goal: Housing and supportive service agencies working to bring a broad spectrum of organizations together as partners in the community to secure funding and other resources needed in providing a continuum of care for individuals and families who are homeless or with special needs.

ATTENDEES:

Bergin, Patrick—LifeWorks NW	Murray, Jill—CODA, Inc.
Bradley, Colby—Community Partners for Afford. Housing	Nelson, Barbara—Community Volunteers/Veteran Advocate
Browning, Rose—Good Neighbor Center	Orr, Patrick—Cascade AIDS Project
Bundy, Valerie—Domestic Violence Resource Center	Perkowski, Kaja—Open Door Counseling Center
Burnham, Jeff—Luke-Dorf, Inc.	Pero, David—M.V. Liaison/Homeless Education Network
Clevidence, Veronica—Washington County Housing Svcs	Potter, Yvette—Washington County DAVS
Cockeram, Tami—City of Hillsboro	Salvon, Jeff—City of Beaverton
Deppa, Emma—City of Beaverton	Schnitzer, Cole—Veterans Administration
Duncan-Perez, Martha—Wash. Co. Reentry Council/Kairos	Schwab, Jack—Good Neighbor Center
Earp, Eric—Bridges to Change	Shrestha, Bandana – AARP
Evans, Annette—Washington County Housing Services	Seaton, William—Oregon Military Support Network
Galian, Katherine—Community Action Organization	Seward, Michelle—LifeWorks NW
Griffey, Kristin—Luke-Dorf, Inc.	Summers, Chance—LifeWorks NW
Herron, Carol—St. Anthony's Shelter	Talbott, Carrie—Western Governors University
Layton, Amber—HomePlate	Teifel, Gordon—Families for Independent Living and DEAR
Lee-Anderson, Jennifer—Beaverton Social Justice League	Thomas, Josh—Washington Co. HHS Residential Specialist
Lesko, Lisa—Community Partners for Afford. Housing	Trunnell, Alan—City of Beaverton
Linder, April—Housing Independence	Webber, Julie— Washington County DAVS
Mandujano, Clara—Domestic Violence Resource Center	Werner, Judy—Lutheran Community Services
Martinez, Omar—City of Hillsboro	Williamson, Drew—Boys and Girls Aid
Mattia, Matt—Wash. Co. Community Development	Yates, Brittany—Housing Independence

Chair: Annette Evans, Public Agency Representative annette_evans@co.washington.or.us

Co-Chair: Katherine Galian, Nonprofit Agency Representative kgalian@caowash.org

I. INTRODUCTIONS

II. GUEST SPEAKER

American Association of Retired Persons (AARP) Programs

Ms. Bandana Shrestha, Director of Community Engagement for AARP Oregon

Bandana Shrestha summarized some of the programs offered locally by AARP, and shared results of an AARP survey regarding the age-friendliness of Washington County. AARP has 37 million members in the United States, with approximately 75,000 members in Washington County. Many vendors advertise products with AARP that provides members with collective buying power to help members access products they might not otherwise be able to afford.

There are three legal entities within AARP; a 401c4, a 501c3, and AARP Services Incorporated (ASI). The 401c4 division conducts non-profit, non-partisan lobbying. It does not contribute money to political candidates or causes, but lobbies on issues of benefit to members. The 501c3 division is a charitable organization that offers services to members, such as Tax Aid, which provides free tax-filing assistance. These services are provided by

volunteers, of which there are 107 locally. ASI is the division which receives royalties for use of the AARP name, with \$0.95 of each \$1.00 generated being put back into the 501c3 division. The services offered and the work being done are based on what members have stated is important to them.

A livable community is one that is safe and secure, has affordable and appropriate housing and transportation options, and offers supportive community features and services. Once in place, those resources enhance personal independence, allow residents to age in place, and foster residents' engagement in the community's civic, economic, and social life. Livability applies to all in the community, not just older people, although different aspects of livability vary in importance for people in different age ranges.

AARP conducted a survey in Washington County in 2015 to determine conditions affecting the livability those aging in the community. 30,000 surveys were mailed to people 45 and older with approximately 520 responses received. The survey focused on three areas: individual preference, or what respondents want; policy intervention, or what is being done to improve livability; and objective indicators of what the community looks like. 42% of the respondents were between 60 and 74 years of age, and 53% were female, versus 47% male. The majority felt they were in very good health for their age, and 43% were employed full-time. 33% were retired, and the remainder worked part-time or was unemployed. Most stated they always vote (75%), and live in a single-family home. As a whole, 94% felt Washington County is a great place for older people to live and most wish to stay in the county as they age; only 6% said it is a fair or poor place to live.

The top 5 factors that would impact the respondents' decision to move are a home that helps them stay independent or is a different size, an area with a lower cost of living, being near family, and expensive home repairs. The home renovations that would be most helpful to them are bathroom modification and installation of an emergency medical system.

A copy of the Livability For All survey is attached to the minutes for reference on the methodology and key results.

AARP has been sharing this data with city officials and local elected officials, and is working toward addressing some of the gaps. Older adults represent vast knowledge and experience. Alan Trunnell suggested AARP conduct outreach in order to increase membership in lower income groups. Julie Webber added that helping people age in place reduces the shortage of housing for the elderly.

General Assistance (GA) Program

Ms. Marcy Mee, Program Manager of GA for Oregon Department of Human Services (DHS)

The GA program was implemented in Oregon on July 1, 2016, and can serve up to 200 disabled homeless households statewide at any given time. Monthly, clients can receive a housing payment of up to \$545, a utility stipend of up to \$90, and up to \$60 for personal needs, while submitting an application for Social Security disability benefits (SSI). To be eligible, a client needs to be enrolled in Medicaid Program 5, and will be assisted in compiling information required for SSI application. Once SSI is received, the participant will transition off GA and pay back a portion of the GA from the SSI back award, if provided. Those who do not receive a positive determination for SSI or a back award are not required to pay back the GA money.

Due to the low housing allowance, most clients look at options for living with friends or family. The amount received while on the GA program mirrors the amount they will receive

if accepted for SSI benefits. Typically, anyone who is on food stamps, has a disability, and is homeless, will be eligible.

There are 24 Disability Analysts statewide, and one Authorized SSI Representative. This pilot program is funded through 2019, and agencies are encouraged to refer to the program via the referral form provided, or via email to DBL.referral@state.or.us. If an agency refers a client, a Release Of Information (ROI) will have to be submitted for the agency to follow-up on behalf of the client. In Washington County, referrals go to Scott Hamilton, Disability Analyst, who will contact those referred and go over the program with them. Annette will email the referral And ROI forms to the HSSN listserv.

II. APPROVAL OF MEETING MINUTES

Motion: Approve the August 3, 2016, HSSN meeting minutes.

Action: Martha Duncan-Perez

Second: Katherine Galian

Vote: Approved, unanimous.

III. REPORTS AND PROGRAM UPDATES

Children: David Pero dpero@fgsd.k.12.or.us

Next meeting: Not reported

David Pero reported school is back in session, and there hasn't been a meeting yet. Going forward, there will be two Hillsboro liaisons; one for Glencoe and Hillsboro High and their feeder schools, and one for Liberty and Century and their feeder schools. Annette Evans reported there is an increase in education alignment reported in the CoC Program grant application and proposed the HSSN receive a presentation on the Every Student Succeeds Act (ESSA).

Youth: Drew Williamson dwilliamson@boysandgirlsaid.org

Next meeting: 9/15/16 at 4:30 p.m. at Safe Place

Drew reported the agenda will include an update on expand HomePlate Program and developing drop-in center for youth.

Homelessness: Pat Rogers progers@caowash.org

Next Meeting: 9/19/16 at 9:00 a.m. at 3700 SW Murray Blvd, Room 195

Katherine Galian reported the upcoming meeting will focus on standardizing policy for terminating agreements for Emergency Shelters and other Emergency Solutions Grant programs. The 2017 Point in Time will also be discussed.

Permanent Housing: Jeff Salvon jsalvon@beavertonoregon.gov

Next meeting: 10/6/16 at 8:30 a.m.

Jeff Salvon reported a presentation was given by Matt Davis regarding the Washington County program to replace wood-burning stoves. The same presentation will be offered at the HSSN meeting on October 5, 2016.

DD Dialogue: Gordon Teifel mainlight@me.com

Gordon Teifel reported that in June, state agencies released information that services supporting the developmentally disabled population will likely receive reduced funding. After sending a letter of appeal regarding the change to those in authority, Gordon received the same response. Programs serving the developmentally disabled are already struggling for funding; this will exacerbate the situation. Gordon will keep the HSSN informed of developments.

Income Support/Workforce Development Workgroup: *Katherine Galian*

kgalian@caowash.org

Next meeting: The committee is no longer meeting.

Mental Health and Special Needs Community Consortium Steering Committee:

Annette Evans annette_evans@co.washington.or.us

Next meeting: 10/27/2016 at 11 a.m. at 155 N First Avenue, Hillsboro, Room 245

Annette Evans reported the August meeting was cancelled. At the last meeting a review of the Oregon Housing and Community Services (OHCS) Rent Assistance Program (RAP) and discussion on the mental health needs of homeless youth.

Veterans: *Cole Schnitzer* cole.schnitzer@va.gov

Next meeting: Not reported

Cole Schnitzer reported there are Veterans Affairs Supportive Housing (VASH) vouchers available. If clients are not health care eligible, please refer them to the Salvation Army Veteran and Family Center, and if they are health care eligible, please refer to Cole for VASH.

Washington County Reentry Council: *Randall Davis* randalld@washingtoncoreentry.org

Next Meeting: Not reported

Martha Duncan-Perez reported the Reentry Council is looking for an agency to work with a developer who wishes to produce transitional or supportive housing on Brookwood. If your agency is interested, please email martha.duncan.perez@gmail.com. There will be a benefits fair at Memorial Coliseum on September 8, 2016, and a stand-down on September 9, 2016. Project Homeless Connect will be held on September 23, 2016, at Sunrise Church in Hillsboro.

Seniors: *Julie Webber* julie_webber@co.washington.or.us

Next meeting: Not reported

Julie Webber reported the Washington County Disability, Aging and Veteran Services has about 20 certified Senior Health Insurance Benefits Advisors (SHIBA) who provide free guidance in navigating Medicare options and opportunities. For more information, or to refer clients, call Julie at 503-846-3060 or 503-846-3099. Oregon.gov and SHIBA are great resources, and can link back to the local office.

Community Connect Oversight Committee: *Annette Evans*

annette_evans@co.washington.or.us

Next meeting: 10/28/2016 at 8:30 a.m. at Washington County Housing Services

Annette Evans reported the last meeting focused on prioritizing veterans and the chronically homeless using the Master List, and review of the System Performance Measures.

Strategic Planning and Discharge Workgroup: *Annette Evans*

annette_evans@co.washington.or.us

Next meeting: 10/14/16 at 8:30 a.m. at 155 N First Avenue, Room 105

Annette Evans reported the NOFA application, including renewal projects and the new RISE (Rehousing In Support of Employment) project were ranked and rated for inclusion in the FY2016 CoC Program grant application. The Board of County Commissioners approved submittal of the application on 9/6/16. A copy of the application is available online at www.co.washington.or.us/homeless.

Homeless Plan Advisory Committee (HPAC): *Annette Evans*

annette_evans@co.washington.or.us

Next Meeting: 10/20/16 at 2:30 p.m. at Washington County Murray Building, Room 195
Annette Evans reported an announcement on County Boards and Commissions Vacancies will be published later in September and a copy will be sent to the HSSN listserv. All HPAC minutes and agendas are available on the Housing Services website.

Homeless Management Information System: *Veronica Clevidence*

veronica_clevidence@co.washington.or.us

Veronica Clevidence reported now that the General Assistance Program is used in Oregon, HMIS users need to select it when applicable. Since the Annual Performance Reports (APRs) can be entered into eSnaps, Veronica is working with agencies to ensure data quality and accuracy for several APRs.

IV. GENERAL BUSINESS

FY2016 CoC NOFA

The CoC NOFA will be submitted prior to the HUD deadline of September 14, with announcement of awards anticipate December or January.

V. ANNOUNCEMENTS

- Alan Trunnell announced groundbreaking at Bridge Meadows.
- Jeff Salvon announced the City of Beaverton is in the process of adopting a 5-Year action plan for housing policies, and is conducting a Housing Forum at the Beaverton Library on September 14, 2016. He added that the city council dedicated \$25,000 for the development of one or two inclement weather shelters in Beaverton. The goal is to have the shelter(s) open by the end of November 2016.
- Matt Mattia brought Fair Housing posters for those who would like them, and the draft Consolidated Annual Performance Evaluation Report (CAPER) is on the website and available for public comment. A public hearing will be held on September 15 at 7 p.m. in the Washington County Public Services Building cafeteria.
- Patrick Orr announced the Cascade AIDS Project annual fundraiser AIDS Walk Portland will be held on September 10, 2016. Information is available at aidswalkportland.org.
- Amber Layton announced HomePlate moved to a new location at 12520 SW 3rd Street in Beaverton, and is hoping to open a new afternoon drop-in space in the next month or so.
- Gordon Teifel announced that thanks to information gleaned from this group, he was able to provide information for a homeless person with whom he came into contact in August.

VI. ADJOURNMENT

The meeting adjourned at 10:05 a.m. The next meeting is October 5, 2016, at 8:30 a.m.

Minutes prepared by Veronica Clevidence
Washington County Department of Housing Services

To be added to the HSSN email list, contact Annette Evans at Annette_Evans@co.washington.or.us



Livability for All

Age-Friendly Washington County Roundtable



Background

With the aging population growing rapidly nationwide, being prepared and equipped to support the needs of all ages and abilities is increasingly important. The Oregon 50+ population is no exception with expected increases of 17.3% of 50-64 year olds and 20.7% of 65 year olds and above by the year 2032. By 2050, the 65+ population in Oregon will have increased 105% overall from 2012 and for within the age groups 65-74, 75-84 and 85+, Oregon will see 68%, 119% and an astounding 214 % respectively.

As the second the fastest growing county in the state, Washington County is seeing rapid changes, a growing economy and changing demographics. According to the Census, the median age of Washington County residents is 36yrs and while the County 65+ population makes up 12.2% of the total population, compared to 16.4% for Oregon, the increase in the 65+ population between 2015 and 2010 has been steeper for the county at 22% compared to the state, which grew at 18%¹.

AARP defines a “livable community” as one that is safe and secure, has affordable and appropriate housing and transportation options, and offers supportive community features and services. AARP encouraged cities and communities to work towards being more “age-friendly” and livable for people of all ages and abilities.

Survey Methodology

In the summer of 2015, AARP Oregon commissioned a mail survey of Washington County registered voters ages 45+ to gauge their opinions on aspects of their community’s “age-friendliness,” livability, and capacity to help residents live independently as they age. The survey was mailed to 3,000 registered voters age 45-plus living in Washington County, Oregon starting July 8, 2015, using a proprietary database. Each sampled resident was sent a pre-notification postcard, the first survey, a reminder postcard, and a second survey. A total of 530 completed surveys were returned by the August 19th, the cutoff date. The survey results have a margin of error of +/- 4.3 percent.

Key Results

There are eight specific domains that are used to examine a community’s “age-friendliness” that are explored in this survey which include: 1) outdoor spaces and buildings 2) transportation 3) housing 4) social participation 5) respect and social inclusion 6) civic participation and employment 7) communication and information and 8) community and health services. The full report, annotated questionnaire and addendum tables are available [online](#). Over half of survey respondents (58%) have lived in Washington County for 15 or more years. Most do not plan to move, and nearly all (94%) say their community is a good place for older people to live. Most respondents (87%) said it is extremely or very important to stay in their own home as they age. Generally, Washington County 45+ voters value community features within the Health and Wellness, Transportation and Streets, and Outdoor Spaces and Buildings domains as the most important to them. On the other hand, the survey identified “gaps” – difference between desired community features and services and what is perceived to exist in the community - primarily across the areas of Job Opportunities, Volunteering and Civic Engagement, Housing, and Community Information.

Important Community Features:	Key Community Gaps:	Additional Community Gaps:
<ol style="list-style-type: none"> 1. Convenient and well-maintained health care facilities 2. Well-maintained streets 3. Easy to read traffic signs 4. Safe public transportation stops and areas 5. Respectful and helpful hospital and clinical staff 6. Well-lit, safe streets and intersections 7. A variety of health-care professionals 8. Sidewalks that are in good condition, safe and accessible for those in wheelchairs and other assistive mobility devices 9. Affordable home health care providers 10. Conveniently located emergency care centers 	<ol style="list-style-type: none"> 1. Transportation to and from volunteer activities 2. Job training opportunities for older adults 3. A home repair service for low-income and older 4. A range of flexible job opportunities for older adults 5. Clearly displayed printed information with large lettering 6. Access to community information in one central source that is easy to understand 7. An automated community information source that is easy to understand 8. Jobs that are adapted to meet the needs of people with disabilities 9. Community information that is delivered in person 10. Volunteer training opportunities 	<ol style="list-style-type: none"> 1. Well-maintained public restrooms that are accessible to people of different physical abilities 2. Neighborhood watch programs 3. Separate pathways for bicyclists and pedestrians 4. Available homes with features such as no-step entrances, wider doorways, etc. 5. Well-maintained and safe low-income housing 6. Driver education refresher courses 7. Audio-visual pedestrian crossings 8. Local schools that involve older adults in events and activities 9. Affordable home health care providers 10. Easy to find information on available local volunteer opportunities

Possible Solutions

While Washington County 45+ voters view many aspects of their community as “age-friendly” and conducive to living independently, based on the gaps identified in the survey, AARP Oregon suggests local governments, nonprofits and advocates consider the following actions :

- Establish programs to assist older residents make home modifications to allow safe aging in place.
- Require new residences be built to include age-friendly features, e.g. wide doorways, no-step entries.
- Promote greater housing options, especially for lower income residents.
- Work with local schools and non-profit organizations to engage older adults in training for and participating in paid and volunteer work.
- Ensure that high quality and affordable health and home care are available throughout a community.
- Provide greater transportation options for those who don't drive.
- Make pedestrian facilities (sidewalks, street crossings, trails) safe, wide enough and well-lit.
- Ensure public transit stops are safe and easy to access.
- Provide safe, well-maintained and visible ADA-compliant public restrooms in parts of the community with high levels of pedestrian activity.
- Improve communications with older adults about community activities, including addressing public safety concerns that might arise.

The full report, annotated questionnaire and addendum tables are available online:

www.aarp.org/2016agefriendlycommunity