



HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County

Wednesday, March 4, 2020

8:30 to 10:00 a.m.

>>> The Beaverton Building at “The Beaverton Round”, Third Floor Training Room <<<
12725 SW Millikan Way, Beaverton, OR 97005-1641

AGENDA

I. INTRODUCTIONS: 8:30 a.m.

II. GUEST SPEAKERS: 8:35 a.m.

- Naomi Hunsaker and Andy Cartmill, Washington County Health & Human Services “Tri-County and Washington County Opioids Strategic Plan and Resources”
- Meghan Von Tersch and Nicki Turk, Cascade AIDS Project “Housing and Testing Programs”
- James Pardee, City of Beaverton Center for Mediation and Dialogue “Conflict Resolution Services”

III. MEETING MINUTES: 9:30 a.m.

- **Action:** Approve the February 5 meeting minutes.

IV. GENERAL BUSINESS: 9:35 a.m.

- Emergency Solutions Grant (ESG) consultation with the CoC presented by Mari Valencia-Aguilar, Washington County Office of Community Development
Action: Approve the Emergency Solutions Grant (ESG) Allocation Methodology.
- Open nominations for the CoC Board to fill vacant Faith-based Organization representation – submit nominations by March 18 with election at April 1 meeting.

| Positions | Slate of Nominees |
|--------------------------|-------------------|
| Faith-based Organization | |

- Built For Zero implementation update on outreach coordination and case conferencing of chronic homeless individuals and families.



V. ANNOUNCEMENTS: 9:50 a.m.

VI. ADJOURNMENT: 10:00 a.m.

Next Meeting: Wednesday, April 1, 2020

Directly after the April 1, 2020 HSSN Meeting:

Public Hearing for the

Draft 2024 Consolidated Plan and FY2020 Action Plan

The HSSN is open to the public and all are invited to join – see website for additional information and past meeting agenda, minutes and handouts at <https://www.co.washington.or.us/Housing/EndHomelessness/hssn.cfm> Comments regarding the agenda can be directed to Annette Evans, Homeless Program Manager, at 503-846-4760 or email Annette_Evans@co.washington.or.us

Department of Housing Services

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HOUSING AND SUPPORTIVE SERVICES NETWORK
Providing a Continuum of Care (CoC) in Washington County
Beaverton Building
February 5, 2020, 8:30 a.m.

Mission: Housing and service provider agencies working to bring a broad spectrum of organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk or experiencing homeless.

ATTENDEES:

- | | |
|--|--|
| Angeles, Nic—Housing Independence | Koran, Jack—Oregon Food Bank |
| Barnes, Sierra—Bridge Meadows | Lamberger, Katie—DHS Self Sufficiency Program |
| Bengel, Morgan—HomePlate Youth Services | Ludlam, Mandie—Community Housing Fund |
| Black, Sharon—Community Member | Martinez, Omar—City of Hillsboro |
| Bransford, Philip—WC County Administrative Office | Matti, Vera—Lutheran Community Services |
| Brownell, Amy—Ecumenical Ministries-Second Home | O'Neill Tutor, Marianne—Mental Health & Addiction Assoc. |
| Burnham, Jeff—Luke-Dorf, Inc. | Pagalan, Mike—Providence St. Vincent |
| Calvin, Mellani—ASSIST Program | Palestino, Sara—Beaverton SD Help Center |
| Carrillo, Josh—Northwest Housing Alternatives | Palma, Victor—CPAH |
| Castrejon, Deena—Bridges to Change/Transcending Hope | Penney, Darcie--DVRC |
| Cervantes, Maria—DHS Tigard | Perkowski, Kaja—Open Door Counseling Center |
| Cohen, Megan—City of Beaverton | Potter, Yvette—WC Dept of Aging & Veteran Services |
| Czornij, Marc—US Census Bureau | Powers, Amy—Oregon Food Bank |
| Daniel Valdez, Cristela —OHSU Health Service | Ramage, Marie—WC Veterans Treatment Court |
| Dwyer, DaNene—Portland Community College | Richardson, Tyler—PGE Customer Resources |
| Evans, Annette—WC Housing Services | Ruiz-Hom, Elise—Boys & Girls Aid |
| Fellger, Vara—WC Housing Services | Schaff Laubach, Elise—Metro HomeShare |
| Forshew, John—Aloha Community Library | Sell, Wendy—LifeWorks NW |
| Franco, Magali—Tuality Alliance | Smith, Gary—U.S. Department of Veteran Affairs |
| Galian, Katherine—Community Action Organization | Soneoulay-Gillespie, Toc—CareOregon |
| Garcia, Gracie—Bienestar | Soriano, Karina--Bienestar |
| Gapill, Jolene—Family Promise of Beaverton | Tirado, Sabrina—Community Action Organization |
| Guillen, Estella—Community Action Organization | Valdez, Bianetth—HomePlate Youth Services |
| Hansen, Kiera--PCC | Valencia, Mari—WC Office of Community Development |
| Jones, Ariana--DVRC | VanTersch, Meghan—CAP |
| Knutson, Jennifer—Boys & Girls Aid | VanVleet, Emily—City of Beaverton |
| | Weller, Sarah—Write Around Portland |

Chair: Annette Evans, Public Agency Representative annette_evans@co.washington.or.us
Co-Chair: Katherine Galian, Nonprofit Agency Representative kgalian@caowash.org

I. INTRODUCTIONS

II. GUEST SPEAKERS

Tyler Richardson, PGE Customer Resources, “Changes to PGE Payment Options”

Tyler provided details of changes being implemented in 2020 to PGE’s payment options which includes closing community offices located in Salem, Woodburn, Hillsboro, Gresham and East Portland, free *CheckFree Pay* service for PGE payments at Western Union locations effective January 1, 2020, and cash payments no longer accepted “at the door” by PGE service representatives during “disconnect” service calls. By eliminating *CheckFree Pay* service fees, Western Union locations and the service hours they offer provided more convenience for PGE customers wanting to make cash payments than the PGE Community

offices were able to provide. PGE was looking into possibly co-branding at Western Union locations as well. He noted a primary reason for the decision not to accept cash payments during “disconnect” service calls was to be consistent in their customer service experience, safety concerns for PGE service representatives and to prevent scammers from taking advantage of PGE’s vulnerable clients.

Questions & Answers

- *What was the scam that this payment change tried to prevent?* Scammers somehow accessed PGE’s Interactive Voice Response (IVR) system and were able to access client account information. They would contact the client in the guise of PGE representatives, instruct them to load a payment onto a *Green Dot* pre-paid debit card to prevent disconnection and then provide the number and pin off the card to “apply” the payment. Tyler emphasized PGE never takes payments on a *Green Dot* card and asked providers to be proactive and ask additional questions if they hear clients mention experiencing anything like that.

Marc Czornij, U.S. Census Bureau, “Service-Based Census Enumeration 3/30/20 through 4/1/20”

Marc provided an overview of the plans leading up to the 2020 Census Service Based Enumeration (SBE) which counts individuals experiencing homelessness and includes shelters, soup kitchens and targeted non-sheltered outdoor locations. Introductory letters to the targeted groups went out in January. Beginning this week local Census offices are reaching out to shelters and soup kitchens to schedule dates for enumeration. Shelters may choose to schedule an enumerator to conduct interviews or have shelter staff complete census forms with their clients and submit them to Census staff. Homeless also have the option of providing their information online or on the phone between March 12 through July 31. Census supervisors will begin canvassing the geographic map to identify unsheltered living locations (similar to Point-In-Time (PIT) count). Shelter enumeration is scheduled for March 30, Soup Kitchens on March 31 and Outdoor/Unsheltered locations on April 1. Approximately 1400 local individuals will be conducting the Outdoor count in their neighborhoods on April 1 and questions asked will be the same as those asked of everyone else.

Phillip Bransford shared Washington County’s *Complete Count Committee* plans to train all Washington County Cooperative Library Services staff to provide census information and assist people in completing census forms. They also plan to work with Washington County’s Housing Services staff to ensure housing clients were aware of census services available.

Questions & Answers

- *Are jails included in the enumeration and when is that scheduled?* Jails, hospitals and dormitories are part of the “Group Living” category to be counted in early April - May.
- *Has hiring closed for Outdoor enumeration?* Marc knows they are still hiring for Census Takers, but unsure about SBE positions. He encouraged anyone interested in the Census to apply regardless, as there are still many positions that are available. Recruiting ends February 29.
- *Are you working with school districts to count students who are staying in hotels, motels or doubled up?* Yes, they are working with school districts to spread awareness of the coming census count. Enumeration at “Transitory Locations” is a special group of enumerators who will be covering locations including hotels, motels, marinas, RV parks, carnivals and circuses to count people who are highly mobile and is scheduled for April through May.
- *With regard to the question about “Sex,” does it refer to the gender one identifies with and is it binary?* Yes, it is binary. How you respond to the question is up to you.

Philip Bransford, Washington County Administration “Public Safety Levy Measure”

Philip provided an update on the status of the proposed Five-Year Public Safety Local Option Levy (Levy) scheduled to be on the ballot in May, which plays a role in Washington County’s Continuum of Care as it relates to serving victims of domestic violence. The Levy proposal includes funding for emergency shelters for victims of domestic violence and services to quicken their transition from shelter to stable housing (Housing Navigator and Education Specialist). It also provides a contribution to the Washington County Family Justice Center which supports domestic violence survivors. 2020 Library and Public Safety Levy Stakeholder meetings are scheduled for February 13, March 12, April 9 and May 14 at the Beaverton Library, Room B, 3:30 p.m. to 4:30 p.m. to provide updated information about the Washington County Public Safety and Library items on the May ballot.

Questions & Answers

- *What do the polling results show?* The levy as it was filed yesterday includes a five-cent increase. The current polling data shows the Levy would barely pass. Voters tend to be more conservative minded than the broader community, empty nesters, highly educated, don’t like tax increases, but do want safety.

III. APPROVAL OF MEETING MINUTES

Motion: Approve December 4, 2019 meeting minutes.

Action: Katherine Galian

Second: Mellani Calvin

Vote: Approved, unanimous

IV. GENERAL BUSINESS

A. \$3,651,999 FY2019 CoC Program Grant Award – Annette Evans

Annette reported the partial award announced on January 14 was only for Tier 1 Priority Projects to include two new projects: Re-Entry Housing Program and Sojourner’s House each received “Conditional Awards” and require an additional Technical Submission prior to contracts being issued. Funding awards were still pending for a portion of the renewal Shelter Plus Care project request and the new Permanent Supportive Housing (PSH) Bonus Program. Annette received an email from the HUD Technical Advisor that Tier 2 announcements may be delayed as the Tier 1 awards did not include the most recent Fair Market Rent Increases (FMR).

B. Built For Zero Initiative Implementation Plan – Annette Evans and Katherine Galian

The initiative began in November and hopes to transform the homeless response system serving chronically homeless individuals to ensure the most vulnerable (high acuity and chronicity) are assisted in preparing for housing readiness and quickly access permanent supportive housing.

Katherine Galian is leading a Street Outreach Convening group which will inform the development of a ByNameList to case conference individuals and help them quickly access housing and client-centered services. Their next meeting is scheduled for February 13 at Community Action in Hillsboro to continue to look at how to leverage the work with individuals not already entered in HMIS ServicePoint to include them in the development of the By-Name List and to know who is unsheltered and engaging in services in our community. They are also beginning to draft policies for how the work will be done and encouraged anyone interested to attend. For more information contact Katherine at kgalian@caowash.org.

Annette noted the By-Name Case Conference List will be generated using Community Connect Vulnerability and Assessment score that includes persons completing the assessment with street outreach, shelter providers, Hawthorne Walk-In Center, Family

Justice Center, and Oregon Department of Human Services within the last 90 days. Reporting will begin once the reporting tool was fully functional in HMIS. All information regarding the initiative will be posted to <https://www.co.washington.or.us/Housing/EndHomelessness/by-name-case-conferencing.cfm>.

V. ANNOUNCEMENTS

- Oregon Food Bank announced it is partnering with Virginia Garcia to offer a training, “Washington County Census 101” on February 18 at Virginia Garcia Beaverton (27825 SW Cedar Hills Boulevard, #200) 10:30 a.m. – 12:00 p.m. and March 6 at Virginia Garcia Hillsboro Administration (3305 NW Aloclek Drive) 11:00 a.m. – 12:30 p.m. Transportation stipends are available for bi-lingual and multi-lingual individuals deeply engaged with houseless communities to attend the trainings and be onsite at assistance centers. There is a push to assist people to complete census information online between March 12-30, before Winter Shelters close for the season.
- Philip Bransford announced a community meeting to hear from communities on the *Here Together* initiative, a regional measure proposed for the May ballot to provide resources for housing and services across the Metro area, Monday, February 10 6:30 p.m. – 8:00 p.m. at the Beaverton City Library, Meeting Rooms A/B.
- Annette Evans shared Kaiser Permanente’s *Metro 300* initiative would serve 300 households in the Metro region (homeless adults 50+ who have a disability and utilized hospital/healthcare systems). The program will focus on social determinants of health to access housing and reduce the interaction between the hospital/healthcare system and individual. Washington County hopes to provide rent assistance to 80 households over the next two years. The program will be aligned with Community Connect and does not include service dollars. The Housing Authority of Washington County will implement the program in the next month.
- Washington County’s Public Housing Wait List opens February 10 - 24. Housing units in the program are owned and operated by the Housing Authority of Washington County, and are not part of the Section 8 program. Apply online at <portal.WCHousingAuthority.org>. More information is available at www.co.washington.or.us/Housing/
- Annette Evans announced Toc Soneoulay-Gillespie of CareOregon will be doing another training, *The Role of the HealthPlan in Care Coordination for CCO 2.0*, on May 19, 2:30 p.m. at the Beaverton Round, Third Floor Training Room.
- Annette Evans shared the Point-In-Time (PIT) count is in process and she is working with Community Action who is leading the “unsheltered” street count data entry and Annette is working with shelter and transitional housing providers on the “sheltered” count. She noted a KATU crew and *Built for Zero* Implementation Coach participated in the unsheltered count as well. Katherine Galian reported initial outdoor count results appeared to be similar to last year. Community Action will present PIT data at a future HSSN meeting.
- Estella Guillen announced Community Action is now an OHP partner and can sign people up for the Oregon Health Plan at any one of their mobile sites or at their main location (1001 Main Street, Hillsboro).
- PCC/WorkSource Oregon announced classes available for TANF and SNAP recipients to address risky thinking and decision-making. There are also 15 slots still available for the Health Careers Northwest program for TANF and SNAP recipients.
- Yvette Potter of Washington County Aging & Veteran Services announced she already had 30 of the 80 applications for the *Metro 300* program!
- Metro HomeShare announced a “by invitation only” mixer on Feb 13 to connect home seekers (who could afford to pay at least half of a rental market apartment) to home

providers. She asked agencies to forward names of clients who might be good candidates for the program to whom she could extend an invitation.

- Megan Cohen, City of Beaverton announced Social Service grants were now open and due to close March 20. An information session will be held in Council Chambers at 11:00 a.m. today, but she was also available for a quick discussion after this meeting.
- Boys & Girls Aid Transitional Living Program announced two openings for single-parenting young adults. <https://www.boysandgirlsaid.org/careers>
- Department of Human Services Self Sufficiency Program has several openings in their Hillsboro and Beaverton branches. <https://www.oregon.gov/jobs/>
- A Washington County Hording Committee was just convened and will meet again on February 27 9:00 a.m. at Washington County's Developmental Disabilities office, Elam Young Parkway. Community partners are encouraged to attend to help build a list of resources for those struggling with hoarding tendencies and to find ways to help those individuals. Contact Jennifer Robbins at Jennifer_robbins@co.washington.or.us.
- Gracie Garcia of Bienestar announced openings for Housing Advocate/Program Coordinator and a Housing Counselor with African American Alliance for Homeownership. More information is available at <http://www.bienestar-or.org/> and <https://www.aaah.org/>.
- Gary Smith of US Department of Veterans Affairs announced a NOFA for Transitional Housing for Homeless Veterans. Applications are due March 2.
- Deena Castrejon of Bridges to Change/Homeless to Work provided an overview of their programs, (1) Homeless to Work (3 women's beds, 7 men's, no requirement of drug/alcohol dependency, \$75 per month, mentor assigned, savings started once employment is attained) and (2) Transcending Hope, formerly Fair Haven, drug and alcohol recovery homes and/or mental health homes connected with service providers (11 homes in Washington County for men/men with children or women/women with children).
- Mari Valencia of Washington County Office of Community Development announced the official 30-day Public Comment period for 2024 Washington County/Beaverton/Hillsboro Consolidated Plan & Analysis of Impediments begins March 18 and will include two public hearings, one of which will be right after the April 1 HSSN Meeting.
- Elise Ruiz-Hom of Boys & Girls Aid Safe Place announced an opening for a 32 hour, benefited, swing shift position at the shelter. Apply at <https://www.boysandgirlsaid.org/careers>.

VI. ADJOURNMENT

The meeting adjourned at 10:03 a.m.

Minutes prepared by Vara Fellger, Washington County Department of Housing Services

Handouts:

To be added to the HSSN email list, contact Annette Evans at Annette_Evans@co.washington.or.us