



HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County

Wednesday, February 1, 2017

8:30 to 10:00 a.m.

>>> The Beaverton Building at “The Beaverton Round”, Third Floor Training Room <<<
12725 SW Millikan Way, Beaverton, OR 97005-1641

AGENDA

- I. INTRODUCTIONS: 8:30 a.m.**
- II. GUEST SPEAKER: 8:35 a.m.**
Ms. Emily Starbuck, Oregon Department of Employment
 - Lower Income Employment and Housing Implications
 Mr. Chris Mann, Oregon Military Support Network (OMSN)
 Mr. Casey Curry, Veteran Family Resource Center
 - OMSN Programs and Veteran Center
- III. APPROVAL OF MEETING MINUTES: 9:30 a.m.** Action Item
- IV. GENERAL BUSINESS: 9:35 a.m.**
 - Year 9 Strategy Updates for “A Road Home”, the County’s 10-Year Plan to End Homelessness.
- V. ANNOUNCEMENTS: 9:55 a.m.**
- VI. ADJOURNMENT: 10:00 a.m.**

Next Meeting:
Wednesday, March 1, 2017

- Guest Speaker(s):
- Mr. Ben Sturtz, 2017 Outlook for Affordable Housing Development
 - Mr. David Bell, Oregon ABLE Savings Plan

Comments or questions regarding the agenda can be directed to Annette Evans at 503-846-4760



HOUSING AND SUPPORTIVE SERVICES NETWORK
Maintaining a Continuum of Care in Washington County
Beaverton Building
January 4, 2017 at 8:30 a.m.

Goal: Housing and supportive service agencies working to bring a broad spectrum of organizations together as partners in the community to secure funding and other resources needed in providing a continuum of care for individuals and families who are homeless or with special needs.

ATTENDEES:

Adams, Jessica—Community Action Organization	Linder, April—Housing Independence
Auslander, Jay—Washington County Mental Health	Mandujano, Clara—Domestic Violence Resource Center
Baker, Amy—Neighborhood Health Center	Martinez, Omar—City of Hillsboro
Browning, Rose— Good Neighbor Center	Mattia, Matt—Wash. Co. Community Development
Bundy, Valerie—Domestic Violence Resource Center	McKenna, Marielle—Beaverton Severe Weather Shelter
Clevidence, Veronica—Washington County Housing Svcs	McVey, Jaycanna—Washington County Housing Services
Cockeram, Tami—City of Hillsboro	Perkowski, Kaja—Open Door Counseling Center
Deppa, Emma—City of Beaverton	Portman, Cheri—Job Corps
DeShazo, Jesse—Boys and Girls Aid	Potter, Yvette—Washington County DAVS
Duke, Rachael—Comm. Partners for Affordable Housing	Ram, Sarala—CODA, Inc.
Duncan-Perez, Martha—Washington Co. Reentry Council	Ritter, Jeanne-Marie—Domestic Violence Resource Center
Earp, Eric—Bridges to Change	Rogers, Pat—Community Action Organization
Eby, Hannah—Community Action Organization	Salvon, Jeff—City of Beaverton
Evans, Annette—Washington County Housing Services	Schnitzer, Cole—U.S. Department of Veteran Affairs
Galian, Katherine—Community Action Organization	Sepulveda, Mary—CareOregon/Virginia Garcia Health
Garcia, Maria—Community Action Organization	Seward, Michelle—Lifeworks NW
Goulding, Celeste—Forest Grove United Church of Christ	Stoller, Rick—Ecumenical Ministries – Second Home
Graslie, Christina—Luke-Dorf, Inc.	Stoullil, Vera—Boys and Girls Aid
Halvorsen, Stacy—Salvation Army	Teifel, Gordon—Families for Independent Living & DEAR
Hastings, Andrew—Lifeworks NW	Thomas, Josh—Washington County HHS Mental Health
Heart, Annie—Family Promise	Trunnell, Alan—City of Beaverton
Hernandez-Fuerte, Isobel—Impact NW	Watson, Rob—St. Francis Catholic Church - SWS
Herron, Carol—St. Anthony's Shelter/Just Compassion	Weller, Sarah—Write Around Portland
Layton, Amber—HomePlate	Werner, Judy—Lutheran Community Services NW

Chair: Annette Evans, Public Agency Representative annette_evans@co.washington.or.us
Co-Chair: Katherine Galian, Nonprofit Agency Representative kgalian@caowash.org

I. INTRODUCTIONS

II. GUEST SPEAKER

Hawthorne Walk-in Center for Mental Health and Addictions Care

Mr. Walt Peck, Washington County, and Ms. Kris Puttler-Miller, Lifeworks Northwest

Washington County has been working with Lifeworks Northwest on the development of a walk-in clinic for mental health and substance issues for approximately two years. Currently, when a person without a provider is in immediate crisis, the options are hospitalization, calling the crisis line, or calling 911. None of these options allows for specific assistance with mental health and addiction.

From July 1, 2014, to June 30, 2015, there were 3,263 calls to 911 regarding overdose, suicide attempt or threat, or other mental health concerns. In the same timeframe, the Crisis

Line took 10,792 calls, and of those, 802 required immediate action. The Mobile Crisis Team participated in 2,979 contacts, and during the 2014 calendar year, there were 1,621 police officer holds. In these situations, intervention is too late, and there is often a mismatch between the problem and the available solutions. Once the immediate crisis has passed, there aren't options for connection to ongoing care or other social supports.

The solution recommended by Washington County Health and Human Services (HHS) Mental Health Division during the 2014-2015 strategic planning period was to provide a walk-in triage and referral center. Clinics offering similar services were evaluated, and best practices were identified. The result is the Hawthorn Walk-In Center (Center). The Center will be a supportive place where people, including those in crisis, can receive client-centered care, as well as assistance in accessing ongoing treatment and other helpful resources. To maximize the Center's availability to the community, it will operate seven days per week, offering one centralized location for several mental health resources and services. The Center will be voluntary rather than a hold facility, and will feature active involvement of peers in programming, with an emphasis on education and prevention.

The model provides a warm welcome from a Peer Support Specialist, who will be available to the client for the entire time the client is receiving services from the Center. A Master's level clinician will then conduct needs, safety, risk, and strengths assessments, making referrals to providers where indicated. If the client allows, a Release Of Information (ROI) will be used to facilitate the sharing of records with appropriate providers. The Center will follow-up after referral, and resources will be available; the client can return to the Center anytime. Although detox services will not be provided onsite, those with substance abuse issues will be referred to the appropriate resources.

The building is centrally located just steps from the Hawthorne Creek Max stop. It shares a parking lot with HHS, Oregon Department of Human Services, and Washington County Department of Disability, Aging, and Veterans Services. Community Action will have an office within the building to provide intake for Community Connect and/or Community Action services. A culturally-specific workgroup has been implemented to look at providing connections with culturally-specific providers.

Rachael Duke asked if there is a connection between Unity, the new holding facility and psychiatric emergency room in Portland, and the Center. Washington County residents are free to utilize Unity's services, and Unity will likely refer Washington County residents to the Center to assist with coordination of services if needed.

The Center will open in late spring of 2017. The URL is www.HawthornWalkInCenter.com. To be added to the newsletter distribution list, email Hawthorn@co.washington.or.us.

CareOregon: Social Determinants of Health Programs

Ms. Pam Hester, CareOregon

CareOregon was founded in 1993 as a collaborative to offer accessible health care. Today, CareOregon is an independent non-profit coordinated care organization serving 230,000 Oregonians.

Social Determinants of Health (SDH) are defined by the World Health Organization as the conditions in which people are born, grow, work, live, and age, and the wider set of forces and systems shaping the conditions of daily life. These forces and systems include economic policies and systems, development agendas, social norms, social policies, and political systems.

Using a data-driven approach, CareOregon's goal is to decrease medical costs while increasing quality of care as well as both member and provider satisfaction. The Population Health Partnerships (PHP) Department will collect data from claims, Healthcare Effectiveness Data and Information Set (HEDIS) measures, and incentives. Teams within the PHD include Health Resilience Specialists, Exceptional Needs Care Coordination, Advanced Illness Care, Traditional Care and Outreach, and Housing Case Management.

Housing can impact health in many ways, including increasing primary care visits and decreasing emergency room utilization. This is significant in terms of health as well as cost. Housing Case Management offers housing placement and stabilization assistance for individuals in PHP programs facing worsening health conditions. With two full-time staff members, this division serves Washington, Clackamas and Multnomah Counties. Since implementation in October 2016, Housing Case Managers have made 53 housing placements and stabilized another 18 people in their current housing situations. While most of these people are individuals between the ages of 19 and 54, families and older people have been served as well.

In Multnomah County, CareOregon participates in a collaborative called Housing with Services, which follows a Limited Liability Company (LLC) model involving 9 agencies. Working with the collaborative, CareOregon provides health care coordination and services to the 1,400 residents of 10 affordable housing communities, including offering access to social and food supports. Since November 2016, CareOregon has provided 2,319 services to 466 residents.

Central City Concern raised \$21,500,000 in capital investment funding for housing in Multnomah County, and CareOregon is the sole payer. These funds will provide 3 buildings, an onsite clinic, and 358 new units including beds for respite, palliative, and hospice care.

Virginia Garcia staff refers CareOregon and Oregon Health Plan members to Housing Case Management, and have worked with Pam to provide flu clinics. Forest Grove Severe Weather Shelters (SWS) will provide a CareOregon representative onsite starting in February 2017. Housing Case Management staff requests ROIs from participants to facilitate referral to the appropriate housing services, and are developing a pilot in Multnomah County for stabilization.

While CareOregon is partnering in many innovative ways with agencies throughout the Portland metro area, CareOregon recognizes that there are other ways to partner that haven't yet been conceived. Pam's new position of Health and Housing Manager was created to find more effective ways of partnering and addressing gaps in services. For more information on services or collaboration, contact Pam at hesterp@careoregon.org.

II. APPROVAL OF MEETING MINUTES

Motion: Approve the December 7, 2016, HSSN meeting minutes.
Action: Katherine Galian
Second: Martha Duncan-Perez
Vote: Approved, unanimous.

III. GENERAL BUSINESS

\$3,367,261 FY2016 Continuum of Care (CoC) Program grant award

Annette Evans congratulated the HSSN on the award provided by the United States Department of Housing and Urban Development (HUD) in response to the application submitted in September. The CoC did not receive funding for Rapid Rehousing In Support

of Employment (RISE), the new program proposal included in the application, but did receive funds to renew all other programs for which funding was requested.

Nomination and Election to fill vacancies on HSSN Workgroup

Valerie Bundy is leaving the Domestic Violence Resource Center, and the interim Director is Jeanne-Marie Ritter. Jeanne-Marie is the only nominee for Domestic Violence representative.

Motion: Appoint Jeanne-Marie Ritter as the Domestic Violence representative to the HSSN Workgroup.
Action: Judy Werner
Second: Gordon Teifel
Vote: Approved, unanimous.

The only nomination for Mainstream Resources Provider is Robin Schultz, Self-Sufficiency Manager for the Oregon Department of Human Services.

Motion: Appoint Robin Schultz as the Mainstream Resources representative to the HSSN Workgroup.
Action: Gordon Teifel
Second: Katherine Galian
Vote: Approved, unanimous.

IV. ANNOUNCEMENTS

- Annette Evans announced she sent an update to the SWS schedule to include warming centers. Hillsboro Friends Church which will be open January 4, 5, and 6 between 11 a.m. and 6 p.m., Open Door Counseling Center will be open during the daytime, and Just Compassion in Tigard is open on Thursdays. Annette also reminded the group that she will be out of the office from January 16, 2017, until February 20, 2017. During her absence, please contact Jaycanna McVey as the interim CoC Lead contact. Jaycanna will be administering the HSSN email listserv, and you can reach her at Jaycanna_McVey@co.washington.or.us if you need information posted to the HSSN membership. Her phone is 503-846-4741. For HMIS issues, continue to contact Veronica Clevidence.
- Jeff Salvon announced Beaverton's SWS will be opening on January 12, 2017, and training will be held on January 5. Just Compassion is the non-profit operating the shelter, and Marielle McKenna is the coordinator. The shelter will open at 5:30 p.m. with dinner served at 6 p.m. every Thursday night at 12350 SW 5th Street, across from the Beaverton Library. This shelter closes the gap in SWS services so that shelters are now offered within the county every night of the week.
- Martha Duncan-Perez announced the Washington County Reentry Council meets the second Wednesday of every other month from 1 to 3 p.m. at Community Corrections.
- Gordon Teifel announced that St. Andrews Catholic Church in Forest Grove served as an impromptu shelter during the snow, allowing overnight accommodations to a person unable to make it home.
- Valerie Bundy announced that Jeanne-Marie Ritter is the Interim Director of both Mary Mac House and Monika's House. The permanent position has been posted.
- Pat Rogers announced that in preparation for the 2017 Point-In-Time (PIT) homeless count, over 1,000 pairs of socks were donated, along with Oregon Food Bank's donation of hydro-flasks. These and other items will be offered as incentives to those participating in the PIT and Project Homeless Connect. There will be a PIT planning meeting at Vision Action Network (VAN) at 3700 SW Murray Blvd., Room 195, at 9 a.m. on January 9, followed by PIT team lead training. There will be volunteer trainings at the

Community Action main office conference room on January 11 at 1 p.m. and on January 20 at 2 p.m. Annette will send training information to the HSSN listserv.

- Marielle McKenna announced that in preparation for the Beaverton SWS opening on January 12, volunteer training is scheduled on January 5 from 6 to 8 p.m. at 12350 SW 5th Street.
- Amber Layton announced HomePlate hired an Employment Coordinator; Christi Doud.
- Cheri Portman announced the Job Corps Residential Job Training Program is open for young people who would like to overcome challenges while learning skills.
- Alan Trunnell announced the General Business agenda item noting the CoC's \$3,367,261 award is mainly due to Annette Evans, and thanked her for her work. Alan also shared the story of a homeless mother and son. City of Beaverton staff and police donated money and time, which enabled the son to get his driver's license, a car, and a job, and as of January 3, 2017, the pair had also found a place to live.
- Emma Deppa announced the City of Beaverton is still accepting Community Development Block Grant (CDBG) applications for Public Services and Microenterprise. If interested, please send an email registering intent to apply. The application period closes January 27, 2017.
- Annie Heart announced an invitation to attend the Martin Luther King, Jr. celebration at Southminster Presbyterian Church on January 15, 2017, at 4 p.m. The event is co-sponsored by the Beaverton Human Rights Council and the Washington County Human Rights Council.
- Sarah Weller announced Write Around Portland still has room for agencies to sponsor creative writing workshops for their Spring 2017 season.
- Rachael Duke announced Community Partners for Affordable Housing (CPAH) received funds from Enterprise, and will be posting a new position to provide eviction prevention and housing stabilization services. CPAH is looking forward to presenting the Cornell and Murray project to the Policy Advisory Board, and hopes to receive HOME funding as well as state funding. The goal is to house 12 homeless families at that site.
- Celeste Goulding announced Forest Grove developed a Housing Strategy Committee that will meet on January 25, 2017. Celeste will send to Annette for distribution.
- Amy Baker announced the temporary need for a motorized wheelchair for a client whose wheelchair is currently inoperable.
- Mary Sepulveda announced thanks to Annette Evans, Tualatin Valley Fire and Rescue contacted her prior to Christmas to notify her that they had a warehouse full of toys. She distributed many at Virginia Garcia, but there are more if anyone is in need.
- Maria Garcia announced Community Action will be offering a Rent-Well class on January 10, 2017. If there are clients who would benefit, please have them call the Community Connect number, and they will be connected to the voicemail. There are only 12 slots open to the public.
- Katherine Galian, who will chair the next meeting in Annette Evans' absence, announced the guest speakers for the February 1, 2017 meeting are Emily Starbuck, Economic Analyst with Oregon Employment Department, and Chris Mann and Casey Curry with the Veteran's Resource Center.

V. ADJOURNMENT

The meeting adjourned at 9:52 a.m. The next meeting is February 1, 2017, at 8:30 a.m.

Minutes prepared by Veronica Clevidence
Washington County Department of Housing Services

To be added to the HSSN email list, contact Annette Evans at
Annette_Evans@co.washington.or.us