



# Implementation Matrix

## EMS ALLIANCE STRATEGIC PLAN 2022-2024

	YEAR 1 (2022)	YEAR 2 (2023)	YEAR 3 (2024)
<b>Centralized Dispatch</b>	<ul style="list-style-type: none"> <li>Develop policies, procedures, protocols for new system</li> <li>Conduct live testing</li> <li>Support training on new system</li> <li>Fully implement new system</li> <li>Establish and track metrics</li> </ul>	<ul style="list-style-type: none"> <li>Measure and track performance of new system</li> <li>Optimize/maximize functionality</li> </ul>	<ul style="list-style-type: none"> <li>Measure and track performance of new system</li> <li>Optimize/maximize functionality</li> </ul>
<b>Resource Management Integration</b>	<ul style="list-style-type: none"> <li>Recommend charter for new Resource Management Integration work group (by Centralized Dispatch work group)</li> </ul>	<ul style="list-style-type: none"> <li>Create new work group</li> <li>Ensure current EMS resources are recognized and utilized appropriately</li> <li>Explore alternate EMS deployment and disposition models</li> </ul>	<ul style="list-style-type: none"> <li>Establish proactive EMS system framework, infrastructure and oversight</li> </ul>
<b>Data and Performance Metrics</b>	<ul style="list-style-type: none"> <li>Develop data reporting program</li> <li>Adjust QI plan to include clinical and operational measures</li> <li>Evaluate use of single patient care reporting software</li> </ul>	<ul style="list-style-type: none"> <li>Explore data system that uses real-time data to evaluate trends</li> <li>Ensure analyzed data flow between WC Public Health and EMS system providers</li> </ul>	<ul style="list-style-type: none"> <li>Establish data exchange pathways with local and regional health systems</li> <li>Participate in a clinical study or trial</li> </ul>
<b>System Enhancements</b>	<ul style="list-style-type: none"> <li>Create new work group</li> <li>Create decision-making process for annual system enhancement investments</li> <li>Consider targeted contemporary EMS delivery methods (e.g., behavioral health)</li> <li>Make annual recommendation for system enhancement investments</li> </ul>	<ul style="list-style-type: none"> <li>Consider targeted contemporary EMS delivery methods</li> <li>Make annual recommendation for system enhancement investments</li> <li>Ensure inclusion of best practices and innovation where needed</li> </ul>	<ul style="list-style-type: none"> <li>Consider targeted contemporary EMS delivery methods</li> <li>Make annual recommendation for system enhancement investments</li> <li>Ensure inclusion of best practices and innovation where needed</li> </ul>
<b>Financial Stewardship</b>	<ul style="list-style-type: none"> <li>Create new work group</li> <li>Create and implement new System Enhancement Fund</li> </ul>	<ul style="list-style-type: none"> <li>Identify and monitor financial and economic drivers of the system – establish baseline measures</li> </ul>	<ul style="list-style-type: none"> <li>Establish annual reporting of financial/economic measures</li> </ul>
<b>Medical Direction</b>	<ul style="list-style-type: none"> <li>Create countywide EMS training program</li> </ul>	<ul style="list-style-type: none"> <li>Create new work group</li> <li>Define scope of oversight for medical direction</li> <li>Enhance countywide EMS training program</li> </ul>	<ul style="list-style-type: none"> <li>Create structure for centralized medical oversight</li> <li>Continue to enhance countywide EMS training program</li> <li>Support 'pipeline' of qualified EMS physicians</li> </ul>