

Draft EMS Alliance Goal Statements

Strategic Planning 2021

- **Centralized Dispatch:** Dispatch all appropriate response units through the same dispatch center, to the right place at the right time, using a unified communication system for EMS calls.
- **Resource Management Integration:** Establish and maintain strong collaboration between our system's resources (e.g., first response, transport, community health) through a formalized structure to ensure a fully integrated EMS system.
- **Medical Direction:** Use a collaborative approach to medical direction that supports centralized EMS system decision-making. The approach should be adaptable, innovative and draw on subject matter expertise where appropriate. There should be a consistent methodology for review, education, and policy creation.
- **Data and Performance Metrics:** Utilize system and community level data across the EMS service continuum (from first call to discharge to support) and identify Quality Improvement processes that ensure access to care, quality of care and outcomes are not determined by age, socioeconomic status, gender, ethnicity, geography or other social determinants.
- **Financial Stewardship:** Ensure an efficient EMS system that provides value to the community and operates with transparency and accountability while maintaining a fiscally responsible and sustainable framework.
- **Governance/System Enhancements:** The Governing Board will support the success of a forward-thinking EMS system through shared authority and responsibility for effectively evaluating, prioritizing, and recommending system enhancement strategies.