



WASHINGTON COUNTY

OREGON

Solid Waste & Recycling



Garbage and Recycling Advisory Committee
June 9, 2022

Large item (bulky waste) collection and
clean-up services

Overview

- Definition of 'bulky waste'
- Year-round options
- Issues signaling system gaps
- Special services and programs
- Upcoming projects

Large household items (bulky waste)



Year-round options

- Self-haul to facility
 - Hillsboro Landfill
 - Forest Grove Transfer Station
 - Metro Central & South
- On-call collection
 - Franchised haulers
- Informal Collectors
 - Junk removal (“hauling” not primary task)
 - Neighbor to neighbor



Issues signaling gaps

- Accumulation
- Illegal dumping & “free” piles
- Theft of services
- Disposal of usable goods
- Large volumes collected at special events



Special services to prevent and mitigate issues

- RID Patrol
- Local government operations/public works departments
- Encampment Management Program
- Special events
- Regional Refresh Funding
- Bulky waste events

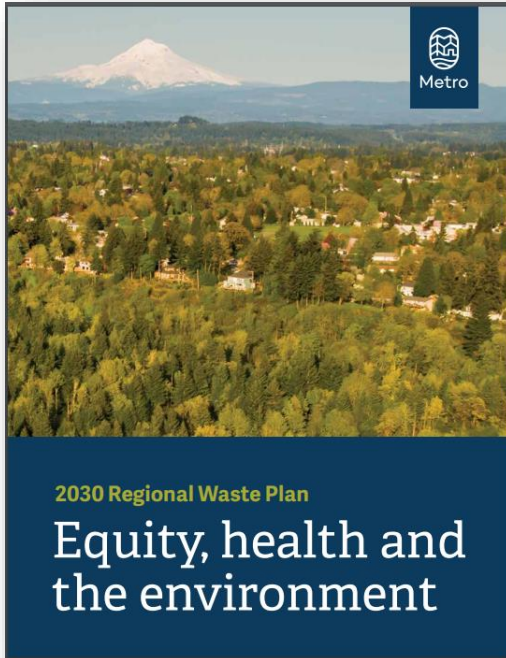


Upcoming projects

- Additional temporary clean-up funding request
 - Vouchers
 - Community clean-up events
 - Houseless encampment stewardship program
- Regional Waste Plan 10.5 project team -
Research and analysis for large household
item/bulky waste collection

Regional Waste Plan

10.5 project team



Goal 10: Provide regionally consistent services for garbage, recyclables and other priority materials that meet the needs of all users

- **Action 10.5:** Provide regularly occurring bulky waste collection service, with particular emphasis on multifamily communities and lower-income households.
- **July 1, 2025:** Due date for provision of bulky waste services
- **2021 – 2025:** Local government-led, regional workgroup with Metro to address issue and identify compliance options.

10.5 Regularly occurring bulky waste collection

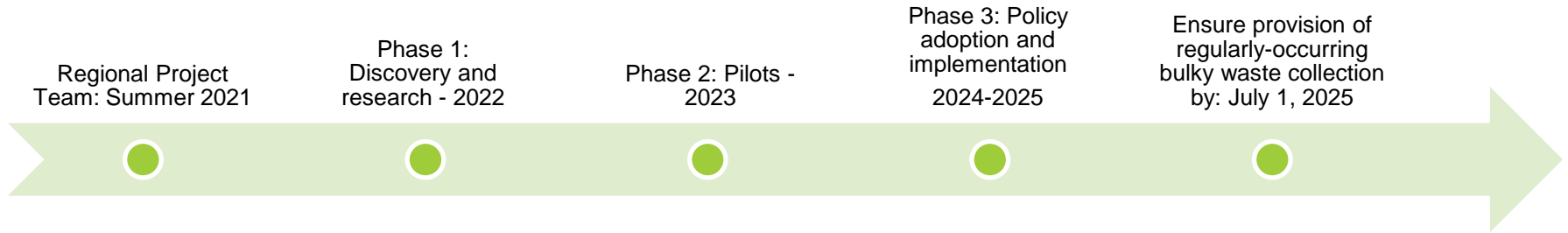
What is issue? Collection services for large household items across region are limited, inconsistent, not-transparent, confusing or too costly for residents – particularly for people living in multifamily communities.

How was this issue identified?

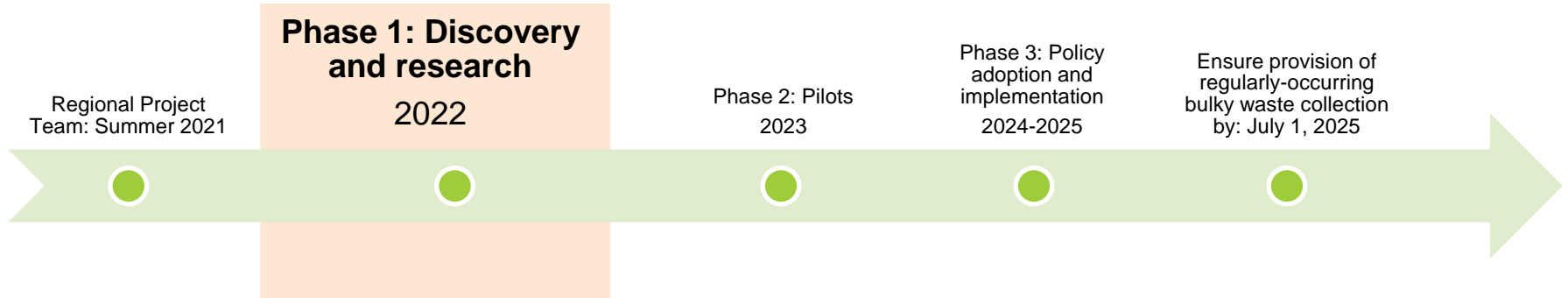
- Observation
- Work with property managers
- Multifamily resident focus groups from 2017 Regional Multifamily Recycling Report



10.5 Project Timeline



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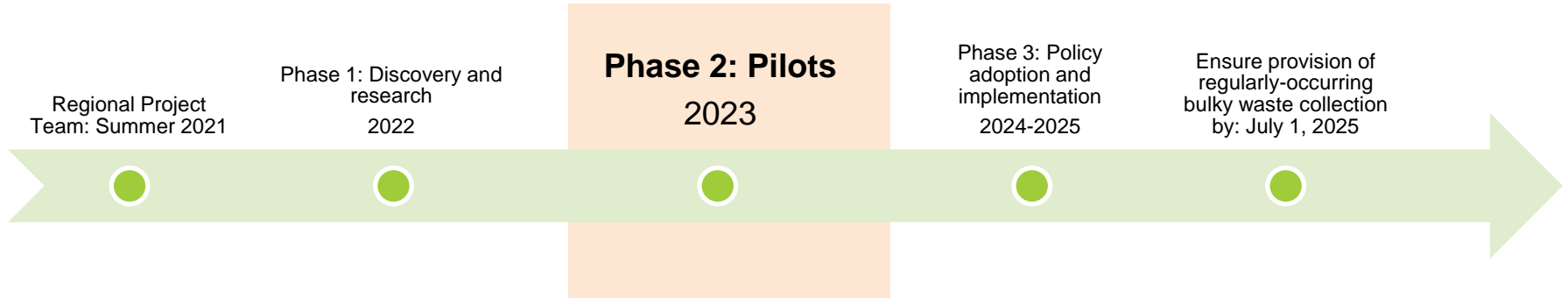
Impacted/interested parties: People living in multifamily homes or communities identified as low income or underserved, staff at multifamily communities, local governments throughout the region, collection companies, and CBOs.

Deliverable: Summary/analysis memos to inform Phase 2.

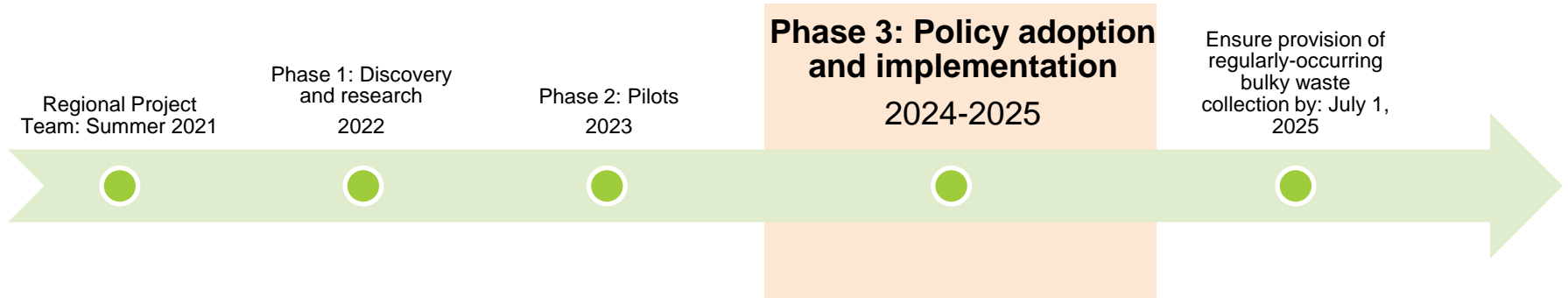
Phase 1: Discovery

Customer experience	Regulatory environment	Priority community engagement	Cost of status quo	Review of existing models
Quoted cost	Collection options	Communication plan	Public and private costs of dealing with mismanaged bulky items	Compare characteristics: costs, response, barriers, opportunity for reuse/donation
Access to service	Available rate schedule	Needs assessment with underserved communities, HOA, property managers, LGs,	Private costs to manage bulky waste using current system	
Availability of information	Rate structure			
Length of wait for pick-up	Destination (landfill, donation, etc)			

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Next steps

- Metro awards regional contract in June; Contractor and project team begin research on large item collection services
- County develops temporary voucher program
- County identifies communities where special events for large household items collection and clean-up are needed

Heather Robinson
heather_robinson@co.washington.or.us

WashingtonCountyRecycles.com
503-846-3605