CMS Covered Entity

Call 911* ← Yes — **Life/Safety?** (Police, Fire, EMS) — Yes → **Response?** — Yes → **Facilities or clients in multiple cities or counties?** — No → **Single Facility?** — Yes → **Response?** — Yes → **Life/Safety?** (Police, Fire, EMS) — Yes → **Call 911**

If unavailable

- Call non-emergency number in county*
- Call service provider **
- Contact county emergency management or EOC (if activated)

Life/Safety? — No → **Emergent but not life/safety?** — Yes →
- Call non-emergency number in county*
- Call service provider **
- Contact county emergency management or EOC (if activated)

Emergent but not life/safety? — No → **Property only, or other question** — Yes →
- Call service provider **
- Contact county emergency management or EOC (if activated)

Response? — No → **Planning, Training or Exercise coordination?** — Yes → Coordinate with each county emergency management

Coordinate with your city or county emergency management ← Yes — **Planning, Training or Exercise coordination?** ← No — **Response?**

Life/Safety? — No → **Emergent but not life/safety?** — Yes →
- Call non-emergency number in county
- Call service provider **
- Contact city or county emergency management or EOC (if activated)

If unavailable

Emergent but not life/safety? — No → **Property only, or other question** — Yes →
- Call service provider **
- Contact city or county emergency management or EOC (if activated)

Contact city EOC (if activated) for:
- Building Inspectors
- Shelter and Mass Care
- Public Works
- Other city services

Contact county EOC for:
- Public Health
- Environmental Health
- Behavioral Health
- Medical Examiner
- Aging and Disability Services
- Transport services
- Housing
- Animal Services
- Other county services
- Unincorporated county or if no city emergency management

Contact Public Health for:
- Information on current and new cases (in outbreak situation)
- Disease prevention and containment strategies
- Medical treatment recommendations

**Utilities Service Provider:
- Water Provider:_____
  Number:_____
- Sewer Provider: _____
  Number:_____
- Electricity Provider:_____
  Number:_____
- Natural Gas Provider:_____
  Number:_____
- Telephone Provider:_____
  Number:_____
- Cell Phone Provider:_____
  Number:_____

*If calling 911 for an address in another county, advise the answering operator of this immediately

*Washington County non-emergency number is 503-629-0111