



Center for Addictions Triage and Treatment

A Feasibility Study

CATT BUILDING BLOCKS

The Building Blocks establish foundational guidance for the planning and potential development of the Center for Addictions Triage and Treatment. They were developed in 2020 by stakeholders from the project's Program Development Work Group and Leadership Team.

ACCESSIBILITY

Core Value

Timely and on-going access to services is critical to the recovery journey of any Washington County resident.

Objectives

- Prioritize rapid access to SUD services
- Provide seamless entry into CATT from hospitals, the justice system and other key referral sources
- Work to significantly reduce barriers to care
- Ensure priority services are available on a 24/7 basis
- Strive for no wrong door, with multiple avenues to enter services at CATT

SERVICES

Core Value

We believe that people can recover. Through partnerships and community connections, our services are comprehensive, coordinated and founded on evidence-based practices.

Objectives

- Ensure services are culturally responsive and supportive of all community members
- Actively engage community partners in all aspects of program development and planning
- Integrate and coordinate SUD treatment with mental health treatment
- Use a model where peers are active and integrated in all components of the program
- Coordinate care across service systems
- Place a high value on natural supports (i.e. family, friends, community) and engage wherever possible
- Ensure that the program is a viable alternative to jail for non-violent offenders
- Ensure that a harm-reduction approach is prevalent throughout the service array

CLIENT EXPERIENCE

Core Value

Services are driven by the individual and are rooted in dignity, respect, safety, client-choice and timely access.

Objectives

- Focus services on meeting clients' self-stated goals with a philosophy of hope and resiliency
- Provide services that are responsive and welcoming to a diverse community
- Ensure the presence of staff that reflect the diversity of the individuals served
- Ensure a life experience perspective is present by integrating peers into all components of care
- Implement seamless transitions through services
- Establish the Center using trauma informed care principles

FACILITY

Core Value

Design a welcoming and inclusive environment that allows services to be provided in a manner that is safe, comfortable and effective.

Objectives

- Locate close to public transportation
- Design space with flexibility in mind to accommodate changes in services and community need over time
- Build for long-term growth of community
- Anticipate dedicated or shared space needs of adjunct service providers
- Construct isolated community spaces for separation of services, client privacy and respect
- Utilize design features that promote safety, health and a trauma informed treatment environment
- Utilize furnishings that are durable yet comfortable, and easy to secure, clean and sanitize

SAFETY

Core Value

The safety of staff, clients, friends, families, and the community is of utmost importance.

Objectives

- Ensure that staff, client and community safety is a key element of facility design
- Research and adopt safety best practices for design and operations
- Establish critical staffing requirements
- Hire and train staff who are compassionate and supportive of clients
- Identify and address external threats to clients, such as domestic violence, through partnership with other organizations
- Clearly define, support, and communicate safety protocols to staff and clients